**EFU Life** presents

# THE FUTURE





EFU LIFE ASSURANCE LTD.
ISO 9001: 2008 Certified | Rated AA by JCR-VIS









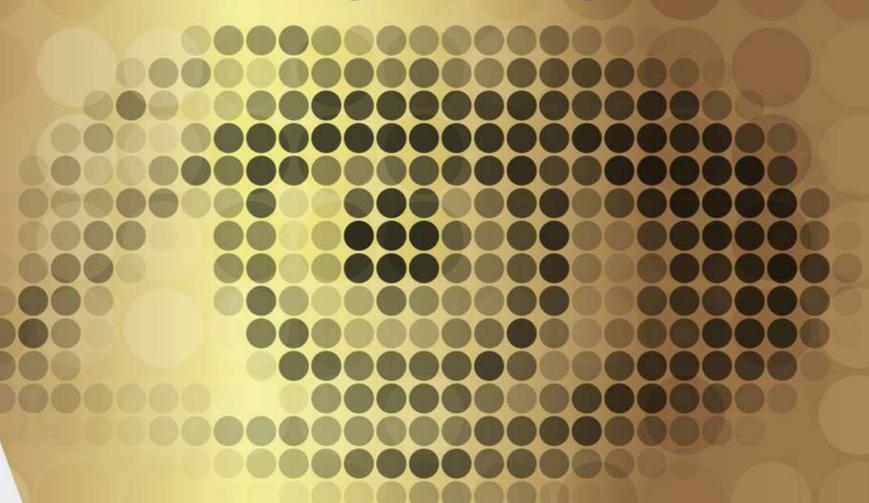


# Contents

Vision. Mission	4
Strategic Objectives	6
Core Values	8
Financial Strength	10
Technology	16
Distribution Channels	18
CSR Initiatives	20
Accolades	22
Our Team	24
Journey Through the Year	26
Directors Profile	28
Leadership Team	30
Organogram	32
Management	33
Committees	34
Access to Reports and Enquiries	35
Company Information	36
Code of Conduct	37
Sustainability Report	38
Risk and Opportunity Report	39
Policy and Procedures for Stakeholder Engagement	40
Company Profile	41
Role of the Chairman and the CEO	42
Financial Calendar	43
Notice of Meeting	44
Report of the Directors to the Members	46
Performance at a Glance	54
Share Price Sensitivity Analysis	56
Variation in Quarterly Reports	56

Key Financial Data for the Last Six Years	57
Key Operating and Financial Data	58
Revenue Application	59
Graphical Analysis (Balance Sheet)	60
Profit & Loss / Revenue Account	61
Cash Flow	62
Summary of Cash Flow	63
Vertical Analysis	64
Horizontal Analysis	66
Statement of Compliance with the Code of Corporate Governance	68
Review Report to the Members on Corporate Governance	70
Auditors' Report to the Members	71
Balance Sheet	72
Profit & Loss Account	74
Statement of Changes in Equity	75
Statement of Cash Flows	76
Revenue Account	77
Statement of Premiums	78
Statement of Claims	79
Statement of Expenses	80
Statement of Investment Income	81
Notes to the Financial Statements	82
Statements Under Section 52 (2)	116
Pattern of Shareholding	117
Glossary	119
Group Benefits - Offices	121
Bancassurance - Offices	122
Individual Life - Offices	123

# Seeing it Through



As we aspire to give life to insurance, our future is one where our goals are met while we provide the best financial solutions to all our customers. We are committed to providing a means to achieving prosperity.

# Vision

Our vision is to make EFU Life one of the most respected and successful financial services organisation in the world. Our strategy to achieve our vision is: build our core capabilities, serve our clients beyond their expectations, adhere to our core values and be a good corporate citizen.

# Mission

We shall together build EFU Life into a dynamic and financially sound institution by:

- · Working together as a team
- Continually improving our client services
- Creating an empowered and self-fulfilling culture
- Developing innovative products
- Adopting leading technology

# The Intelligence Enterprise

By providing the best diversified range of financial products & solutions, we have created a means to meet our Strategic Objectives effectively and systematically. With a structured guideline to meet success, we are continuously analysing and assessing the means to reach our goals.

# Strategic Objectives

Lead the Industry: Be the leading provider of insurance and financial planning solutions by achieving growth in existing and new markets.

Value for Shareholders: Achieve sustainable levels of profitability and continuously create value for shareholders.

**Brand Equity:** Enhance our brand equity through continuous investments in communication channels and market education.

**Innovative Solutions:** Continually innovate and deliver a comprehensive range of insurance and savings products meeting the needs of all market segments.

**Distribution Footprint:** Strengthen and expand our distribution footprint by connecting to all segments of the market where there is a need for financial planning and protection.

Customer Obsession: Build a customer-centric culture by not only excelling in caring for our customers and delivering on our promises but also delighting them at every step of the way.

**Embrace Technology:** Adopt leading technology, deeply entwined with business functions to create optimisation across the organisation.

# A Coded Matrix



Our values provide us the code to deliver excellence in all that we offer. It is this fine-tuning and programming that guides us to achieve a standard that is undeniable.

# **Values**

Character: Our business principles for achieving exceptional success are a belief that our corporate conduct should be based on uncompromising integrity, ethics and honesty.

**Pride:** We believe that people want to excel and that extraordinary results can be achieved, if given the right support and work climate.

**Service:** Our clients are the reasons for being in business. We shall deliver to them the highest quality of flawless service to win and keep their loyalty.

**Commitment:** We nurture and develop our people to be good human beings, work together as a team to achieve our organisational objectives and obligations, while at the same time fulfil their aspirations.

Culture: Embed a high performance culture that points the organisation towards the common good and creates an intense passion for achievement at all levels.

The Binary Spine Rs. 2.83 Billion shareholders' equity

30% gross premium growth

75% cash dividend

Rs. 9.51 earning per share

Rs. 67.2 Billion strong asset base

34%

Rs. 1.64 Billion total claims paid

S. 951 Million profit after tax

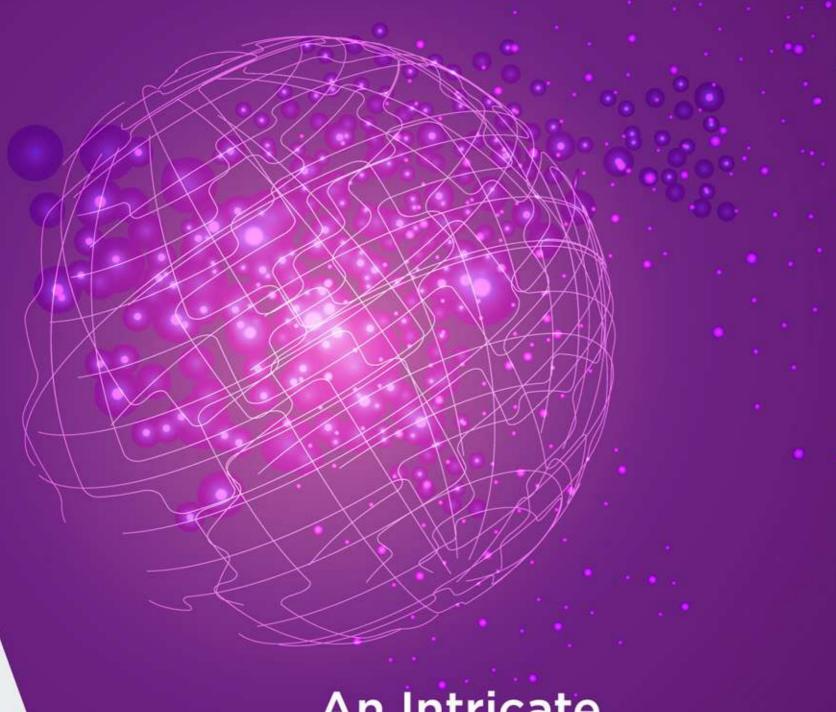


# Efficiency at the Core





The new generation demands an alternative means of delivery of products and financial solutions. From creating convenience and accessibility via Point of Sale System, two way SMS service and an interactive mobile website, EFU Life is committed to creating a better life for all its partners through technologically advanced and customised services.



An Intricate Network With a vast array of services provided to our customers through sophisticated distribution channels, we are committed to providing our customers the best, wherever and whenever required. Our extensive branch network, partnership with leading banks and dedicated team for group clients help us offer an infinite number of services with ease.





The thirst to deliver excellence results in success. Our vision speaks through as we continue to receive recognition from highly reputable organisations of the country for our management practices, financial strength, operations, customer services and brand equity. Yet, our greatest reward will always remain to serve our clients so they may succeed.



Integration is Intrinsic

**EFU LIFE ASSURANCE LTD** 

The EFU Life team is what keeps the motor running and the machine moving. Our team is built upon the pillars of trust, character and commitment.

With this, we continue to provide the best services and deliver outstanding performance. By integrating the merit of all our employees, we remain committed to succeed.

# A year of accomplishments

The year 2014 was a well-rounded one, with the company receiving various accreditations such as:

Insurers Financial Strength (IFS) rating of 'AA' (Double A) rating reaffirmed by JCR-VIS Credit rating company, with Outlook on the assigned rating 'Stable'.

'Consumer Choice Award 2013' for Best Life Insurance Company in Pakistan for the 6th consecutive time from Consumer Association of Pakistan (CAP), for excellence in management practices and service quality.

'Brand of the Year Award 2013' for Best Life Insurance Company by Brands Foundation, based on current year's market standing and consumer preference.

'Best Corporate Report Award 2013' in Non-Banking Financial Institutions Category by Institute of Chartered Accountants of Pakistan (ICAP), and Institute of Cost & Management Accountants of Pakistan (ICMAP) for best presented accounts, improvement in transparency, accountability, and governance.

'Certificate of Merit' by South Asian Federation of Accountants (SAFA) for Best Presented Accounts 2013 in the insurance sector, within the South Asian countries.

'Certificate of Excellence' in Banks & Insurance category by Management Association of Pakistan (MAP) for 6th consecutive time, for excellence in management practices.

'Corporate Excellence Award' by Institute of Cost & Management Accountants of Pakistan (ICMAP), for Company's commitment to quality, maintenance of highest professional standards and the passion to achieve excellence in all spheres of its activity.

'CSR Business Excellence Award 2013' for 2nd consecutive time in International CSR Summit by National Forum for Environment and Health (NFEH).







# Fostering life for a brighter tomorrow







This year was about making a difference to help provide a better life to many. EFU Life launched a mass social media campaign 'Life', to create awareness and generate funds for organisations working in avenues of creating better education and healthcare opportunities. For every individual that commented 'LIFE' on any of the posts on the EFU Life Facebook page during the month of Ramadan, a donation of Rs. 20 was made by EFU Life to the organisation being supported that week.

As promoters of better education for underprivileged children, EFU Life continued to contribute Rs. 50 to TCF on every education policy sold through any of its distribution channels.

Apart from monetary assistance, we believe in improving the lives of the people by playing a pivotal role through non-monetary means, such as volunteer work. The organisation's employees continued to participate and volunteer in the TCF Rahbar mentorship programme aimed to inspire young students and to provide them with the head start they need to become productive members of the society.

Additionally, to mark the Blood Donor Day, we organised a blood donation drive with Omair Sana Foundation to encourage employees to donate blood and to raise awareness on the need for safe blood and blood products.



# Technology leading the way for excellence in customer services



Advancements in technology have played a vital role in leading customer services this year. From launching the mobile website providing accessibility with a user friendly mobile interface, to connecting with our clients through a two way SMS service, all have been integral in bridging the gap between us and our customers.

To enhance the customer experience, the Company rolled out the Point of Sale system at more partner banks, allowing significant reduction in overall time involved in underwriting and processing of insurance policies.

EFU Life further invested in the Enterprise Content Management Technology to digitalise paper documents and automate its business processes and operational workflows. Automating content through the use of Business Process Management has been the key enabling factor in improving process efficiency, business agility, continuous process improvement, process quality and eventually customer satisfaction.



# **Directors' Profile**



Rafique R. Bhimiee

Mr. Rafique R. Bhimjee is B.Sc (Hons) in Management Science, University of Warwick, MBA in Finance from City University, London and a "Certified Director" from Pakistan Institute of Corporate Governance.

He has worked overseas in Merrill Lynch Asset Management, New York and Abu Dhabi Investment Authority.

Mr. Rafique Bhimjee was the Chairman of EFU General Insurance Ltd. from February 1999 to July 2011 and became Chairman of EFU Life Assurance Ltd. in July 2011. He is also a Director of Allianz EFU Health Insurance Ltd. and EFU Services (Pvt.) Ltd. and Director of International Foundation Garments (Pak) Pvt. Ltd.



Mr. Taher G. Sachak has studied in the UK and is a graduate in Business Studies from Bournemouth University and also has a post-graduate Diploma in Management Studies from Liverpool University. Following his studies he joined the British Civil Service and after 5 years he decided to pursue a career in life assurance. He held executive positions in major UK Life Assurance Companies, Allied Dunbar, Trident Life and finally Century Life before coming to Pakistan in 1994 to join EFU Life.

He is also a Director of EFU General Insurance and Vice Chairman of Allianz EFU Health and Director of Institute of Capital Markets and a "Certified Director" from Pakistan Institute of Corporate Governance.



Mr. Saifuddin N. Zoomkawala has been associated with EFU Group since 1964. He served as Managing Director of EFU General Insurance Ltd. from July 10, 1990 till July 2011 when he was elected Chairman of the Company.

He is also the Chairman of Allianz EFU Health Insurance Ltd. and Director of EFU Life Assurance Ltd. and EFU Services (Pvt.) Ltd., all being EFU Group Companies. He was also the Chairman of EFU Life Assurance Ltd. from February 1999 to July 2011.

In addition to EFU Group companies, he is also Chairman of SAARC CCI Council on Financial Services & Insurance; Member, Executive Committee, SAARC Chamber of Commerce & Industry; Member, Board of Investment (Government of Pakistan); Member, Community Development Board-Planning & Development Department (Government of Sindh); IBA Advisory Council; and Aga Khan Resource Committee. He is on the Board of Governors of Shaukat Khanum Memorial Trust and Research Centre; Burhani Hospital; Sindh Institute of Urology and Transplantation; and Fakhr-e-Imdad Foundation.



Mr. Jahangir Siddiqui established JS Group in 1970 and grew it to be one of Pakistan's largest conglomerates. He retired as CEO of JS Group in 1999 and has since advised and chaired the boards of some key group companies. With JS Group, he was responsible for establishing joint ventures with leading global firms including those in investment banking with Bear Stearns & Co. Inc. and IFC; asset management with Invesco plc and IFC; health insurance with Allianz AG; and Islamic banking with Dubai Bank PJSC.

He has been appointed by the Government of Pakistan as a member of the boards of a number of Government bodies including the Privatisation Commission, Economic Advisory Board and the Exchange Reforms Committee. Mr. Siddiqui has served as President of the Karachi Stock Exchange for two terms,

He dedicates a significant amount of time and his wealth to philanthropic activities. In addition to his own charitable family foundations, he works with a number of other philanthropic organisations. As Chairman of the Board of Trustees of the Endowment Fund Trust for Preservation of the Heritage of Sindh, he is responsible for the preservation of heritage and culture in Sindh province

He holds a Bachelor's Degree in Commerce from the University of Sindh.



Mr. Muneer R. Bhimjee has been associated with EFU since July 1993. He is a Graduate (Hons) in Economics, London. He is also a Director of International Foundation Garments (Pak) Pvt. Ltd. and EFU General Insurance Ltd.



Mr. Hasanali Abdullah qualified as Chartered Accountant in 1973 and is also a "Certified Director" from Pakistan Institute of Corporate Governance.

Mr. Hasanali has been associated with EFU General Insurance Ltd. since 1979 and was appointed as Managing Director & Chief Executive of EFU General Insurance Ltd. in July 2011.

He is also the Director of two other companies of EFU Group i.e. Allianz EFU Health Insurance Ltd. and EFU Services (Private) Ltd.

He is Director of Tourism Promotion Services (Pakistan) Ltd. (owners of Serena Hotels in Pakistan), Honorary Treasurer of Aga Khan Hospital & Medical College Foundation, Member of National Committee of Pakistan of Aga Khan University Foundation, Geneva and Chairman of Pakistan Insurance Institute.

He has served on the Boards, Council and Committees of various Aga Khan Development Network institutions from 1976 to 2002. He has been Director of Pakistan Institute of Corporate Governance in 2011, Chairman of Insurance Association of Pakistan for the year 2008 and 2010–11, Executive Committee Member of Federation of Pakistan Chambers of Commerce & Industries for 2011 and Vice-Chairman of Pakistan Insurance Institute.



Mr. Heinz Dollberg, based in the Asia Pacific Division of Allianz SE in Munich since 1998, was responsible for managing operations in Asia, the Middle East and North Africa, in collaboration with Allianz offices across the region. He frequently travelled between Allianz headquarters in Munich and the subsidiaries to oversee operations. He has over three decades of experience at Allianz and had held various positions, from Personnel Manager to General Manager to Chief Representative and Managing Director.

In the 1980's, Mr. Dollberg worked in Tokyo and Hong Kong, and was part of the pioneering team that established the Group's widespread operations in the Asia Pacific.

Mr. Dollberg holds a degree in Law and holds executive positions with numerous subsidiaries of Allianz. He was appointed, Honorary Professor by two well reputed universities in China-South Western University of Chengdu, as well as the Tongji University of Shanghai.



Mr. Kamal Afsar holds a post-graduate degree in Economics and International Studies and is a "Certified Director" from Institute of Corporate Governance. He was Chairman, State Life Insurance Corporation of Pakistan, Chairman and CEO, Pakistan Reinsurance Company Limited, and Chairman and CEO, Pakistan Automobile Corporation Limited. He has also served as the Managing Director, Karachi Electric Supply Corporation Limited (now named as K-Electric Limited) and CEO, National Tanker Company.

Mr. Afsar has held the position of Federal Commerce Secretary where he was involved in decision making at the highest level in matters concerning Pakistan's economy. He remained Consul General of Pakistan at Hong Kong for over 5 years, gathering hands-on experience in international trade and

He also sits on the Boards of Karachi Stock Exchange, Central Depository Company of Pakistan and



Mr. Syed Salman Rashid holds a Bachelor's Degree from Karachi University and is a "Certified Director" from Pakistan Institute of Corporate Governance.

He has worked with EFU Group for over 30 years and presently serves as Deputy Managing Director of EFU General Insurance Ltd., looking after the largest Marketing and Sales Division of the Company,

Parallel to his professional services, he has also served on the Board of JS Investments Bank Limited and

# **Leadership Team**

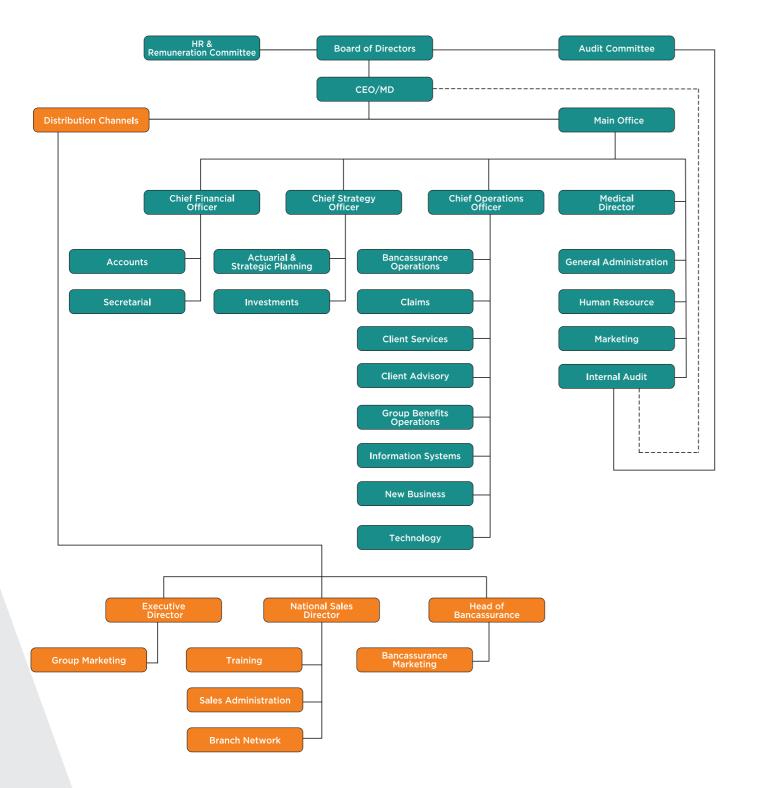






- Mustafa Hussain Ali
   National Sales Director
   Sales Force
- 3. Taher G. Sachak Managing Director & Chief Executive
- 2. Zain Ibrahim Chief Operations Officer & Executive Director

- 4. S. Shahid Abbas Chief Financial Officer & Executive Director
- 6. S. Ali Raza Zaidi Executive Director Group Benefits
- 5. Mohammed Ali Ahmed Chief Strategy Officer & Executive Director
- 7. Husein Sachak Head of Bancassurance



# Managing Director & Chief Executive

Taher G. Sachak

# **Executive Directors**

Mohammed Ali Ahmed S. Shahid Abbas Zain Ibrahim

# **Deputy General Managers**

Arshad Iqbal Ashfaque Ahmed

# **Assistant General Managers**

Adeel Ishaque Aman Hussain Dr Naila Salman Mohammad Asim Khan Mohammad Faisal S. Mohammad Owais

# **Medical Director**

Dr. Tajuddin A. Manji, F.R.C.P., M.R.C.P.

# **Chief Managers**

Dr Ali Murtaza Khan Evelyn D. Abrogena M. Fawad Habib M. Hasan Shaikh M. Rehan Siddiqui Nilofer Sohail

# **Senior Managers**

Abida Hasanali

Ammar Qamar

Asim Magbool

Burhan Zahid Chughtai Dr. AsadulHadi Siddiqui Fahd Saifuddin Syed Mariam Ahmed Mohammad Abbas Mohammad Zubair Naseeruddin Ahmed S. Mohammad Amer S. Muhammad Athar Saijad Husain Khan

# Managers

Akbar Husain Qazilbash Ameer Abbas Mohammadi Ann Aonica Zenobia Dr Ammara Moazzum Faisal Zahir Farah Mushtag Farrukh Kidwai Irfan Abbas Hameer Irfan Junejo Irfan Qadir Malik Jibran Masood Khan M. Jawaid Mughal M. Rafi Malik Madiha Farid Maiid Aziz Mohammad Danish Mohammad Faisal Mushtag Ali Ramesh Kumar S. Abdul Mujeeb Sajid Mahmood Butt Sheikh Irfan Zafar Usman Lodi Wasim Qaiser

# **Distribution Channels**

# Sales Force

Mustafa Hussain Ali National Sales Director

# **Group Benefits**

S. Ali Raza Zaidi Executive Director

# Bancassurance

Husein Sachak Head of Bancassurance

# **Takaful Operations**

# Head of Window Takaful Operations

Rehman Fayyaz Khan

# **Shariah Advisor**

Mufti Muhammad Ibrahim Essa

# **Shariah Compliance Officer**

Adeel Ishaque

# **Committees**

# Access to Reports and Enquiries

# **Audit Committee**

Hasanali Abdullah Saifuddin N. Zoomkawala Muneer R. Bhimjee Kamal Afsar

# **Investment Committee**

Rafique R. Bhimjee Saifuddin N. Zoomkawala Taher G. Sachak Hasanali Abdullah Omer Morshed S. Shahid Abbas Mohammed Ali Ahmed S. Muhammad Owais

# **Underwriting Committee**

Taher G. Sachak Dr. Tajuddin A Manji Zain Ibrahim Arshad Iqbal Dr. Naila Salman Hasan Sheikh

# **Compliance Committee**

S. Shahid Abbas Zain Ibrahim Mohammed Ali Ahmed Arshad Iqbal Abbas Hussain

# **IT Steering Committee**

Zain Ibrahim S. Shahid Abbas Ashfaque Ahmed Adeel Ishaque

# **Claim Settlement Committee**

Taher G. Sachak Zain Ibrahim Arshad Iqbal Dr. Naila Salman Dr. Ali Murtaza

# **Reinsurance Committee**

Taher G. Sachak Omer Morshed Mohammed Ali Ahmed Usha Nenwani

# **ERM Committee**

Taher G. Sachak Omer Morshed Mohammed Ali Ahmed S. Shahid Abbas Zain Ibrahim

# **HR & Remuneration Committee**

Rafique R. Bhimjee Saifuddin N. Zoomkawala Taher G. Sachak

# **Annual Report**

Annual report can be downloaded from the Company's website: www.efulife.com; or printed copies obtained by writing to:

The Company Secretary EFU Life Assurance Ltd. 37-K, Block-6 P.E.C.H.S. Karachi - 75400 Pakistan

# **Quarterly Reports**

The Company publishes interim reports at the end of first, second and third quarters of the financial year. The interim reports can be accessed at website: www.efulife.com; or printed copies can be obtained from the Company Secretary.

# **Shareholders' Enquiries**

Shareholders' enquiries about their holding, dividends or share certificates can be directed to Share Registrar at the following address:

Technology Trade (Pvt.) Ltd. Dagia House 241-C Block-2, P.E.C.H.S. Off Shahrah-e-Quaideen Karachi. Tel: (92-21) 34391316-17 Fax: (92-21) 34391318

# Stock Exchange Listing

The shares of the Company are listed on Karachi Stock Exchange. The symbol code is

# **Company Information**

### Chairman

Rafique R. Bhimjee

# Managing Director & Chief Executive

Taher G. Sachak

# **Directors**

Saifuddin N. Zoomkawala Jahangir Siddiqui Muneer R. Bhimjee Hasanali Abdullah Heinz Walter Dollberg Syed Salman Rashid Kamal Afsar

# **Corporate Secretary**

S. Shahid Abbas

### **Appointed Actuary**

Omer Morshed F.C.A., F.P.S.A., F.I.A.

# Legal Advisor

Mohammad Ali Sayeed, M.A.B.L.

### **Auditors**

KPMG Taseer Hadi & Co. Chartered Accountants, Karachi.

### Rating

Rating Agency: JCR-VIS Insurer Financial Strength Rating: AA Outlook: Stable

# Registrar

Technology Trade (Pvt.) Ltd.
Dagia House 241-C
Block-2, P.E.C.H.S.
Off Shahrah-e-Quaideen
Karachi.
Ph: (92-21) 34391316-17 & 19, 34387960-61
Fax: (92-21) 34391318

### Website:

www.efulife.com

# **Registered Office**

Al-Malik Centre 70 W, F-7/G-7 Jinnah Avenue, (Blue Area) Islamabad.

# Main Office

37-K, Block 6, P.E.C.H.S. Karachi.

# **Code of Conduct**

### **Statement of Ethics**

All Directors and Staff are required to:

- Act with integrity, dignity and in an ethical manner when dealing with the public, clients and peers.
- Protect the confidentiality of client information at all times except where required by law to disclose it.
- Protect the confidentiality of information relating to the Company both during the course of Directorship or employment (as the case may be) and after its termination (regardless of reason).
- Obtain written permission from the Company's Compliance Officer (or the Chief Executive Officer in the event that
  the Compliance Officer is unavailable) to hold any position (paid or unpaid) with any outside party, firm or
  organization. For clarity, positions covered include but are not limited to consultant, employee, Director, representative
  and agent. Furthermore, all staff must disclose in writing to the Company, any such positions they currently hold
  at the time of signing this statement. Directors are exempt from this requirement.
- Maintain accurate records of business transactions related to the Company or its clients.
- Report any business or professional activities or any beneficial interests that may result in a conflict with or be competitive with the interests of the Company.
- Report any person or activity to the Compliance Officer or CEO that, in their opinion, is in violation of this statement.
- Disclose their shareholding in the Company's Securities upon signing this agreement and any changes in shareholding within 24 hours of any such change.

### **Statement of Business Practices**

- Uncompromising integrity. Our business is founded on trust and we manage it ethically, lawfully and fairly.
- Clients first. Nothing we do is more important than protecting and preserving our clients' interests. We hold responsibilities towards our clients in the highest regard.
- Entrepreneurship. We work hard every day to hire the best people, motivate them, reward them and encourage them to innovate. We are a meritocracy and an equal opportunity employer.
- Passion for performance. We contribute towards our Company's financial goals and concentrate on achieving superior results.
- A culture of excellence. We measure our performance on every task we undertake not just by the results but also by the quality of our work.
- A tradition of success. While we are fair and ethical at all times, we compete aggressively by providing excellent service to our clients.

# Whistle Blowing Policy

In compliance with the Code of corporate Governance the Company has adopted Whistle Blowing Policy. The Company has established Code of Ethics which sets out the standards of conduct expected in the management of its business. All the employees are expected to carry out their duties in a manner that is consistent with the Code. If employees become aware of the circumstances which are not in compliance with the Code, they communicate their concerns to the Managing Director.

### Internal Audit Framework and Role of the Internal Auditor

Internal Audit is an independent appraisal function, which operates as a service to the company through the Audit Committee and senior management. Its role, as part of the overall governance and control environment, is to provide an independent and objective assurance and consulting service; to evaluate the adequacy and effectiveness of the risk management, internal controls, operations and governance processes throughout the company. It also provides an opinion on the company's operation for economy, efficiency and effectiveness.

To fulfill this role, the internal audit service covers all the financial and other management control systems. Internal Audit is empowered to audit all systems and activities and has unrestricted access to all records, reports, personnel, IT systems and assets for audit purposes. It consult with appropriate management to set mutually convenient dates for audit work to take place, but the timing of the audit is at the ultimate discretion of the audit department.

# Sustainability Report

# Sustainability

# **Energy Conservation**

Keeping in view the energy crisis in the country, the company has over time taken steps to reduce its consumption of electricity in its premises by taking the following measures:

- Gradual replacement of all light emitting sources with energy savers
- Replacement of all CRT based computer monitors with energy efficient LCD screens

# Occupational Safety and Health

The company believes that providing a safe and pleasant working environment to its staff is one of its core responsibilities as an employer. We have taken various steps to ensure that the employees are provided a safe working environment and have the access to opportunities to develop a healthy lifestyle.

- All permanent employees are covered by a comprehensive Health insurance scheme, Group Life and pay continuation cover.
- The office is secured by armed security personnel
- CCTV cameras are setup at key locations within the office premises
- Smoke alarms are installed within the premises along with fire extinguishing facilities.
- The Company adheres to strict no smoking policy in its offices for both employees and visitors.

## **Environmental protection measures:**

EFU LIFE is using state of the art Enterprise Content Management technology from IBM Filenet to digitalize paper documents and automate its business processes and operational workflows (BPM). In 2014, the technology was further implemented in our Client Services Department.

ECM is the standard way to manage and organize not only paper document, but all forms of organizational content stored in diversified formats. Organizations working in the ECM environment carry out most of their operations using digital documents, stored electronically. Managing organizational content in this way requires specific strategies, methods and tools.

Automating content through the use of Business Process Management is a key enabling factor in improving process efficiency, business agility, continuous process improvement, process quality and eventually customer satisfaction.

EFU LIFE has a keen eye on ensuring that the environment in which we are working stays green. We have minimized the usage of filing cabinets, shelves, physical space, paper documents and files which eventually cause paper-pollution and deforestation; thus creating a positive impact on green house environment which exacerbates global warming. Additionally, in line with this objective we have focused on centralized printers which are more energy efficient and environmental compliant.

# Policy for safety of records of the company:

In addition to having a data centre which is equipped with the latest technologies like virtualization, robotic tapes, Flex Technology, blade servers, SAN and NAS storage devices, we have a Disaster recovery plan in place and also a paperless ECM solution to digitally store our physical records. The company has two DR sites both located in Karachi, and data backups are taken on daily basis. All of these measures help us ensure safety of records.

The company has procedures to maintain the integrity and availability of data/records and backup & recovery of all mission critical application and electronic data. As a first step company has also maintained Cold Disaster Recovery site for critical business data. IT functions with ensuring continuous business operation in case of system or enterprise disaster or failure are in place.

The company has installed latest state of the art Fire Suppression and Detection System to protect its data center. Additionally, we have strengthened our DR Plan with use of Data Guard and Online Transfer of Data to DR Site using Fiber Optic Technology.

# Disclosure of IT Governance Policy

EFU LIFE had moved forward to develop a better and more comprehensive service management structure. All IT strategies are closely aligned with the business requirements of the company drilling down to departmental objectives. EFU Life is committed to ensuring the integrity, reliability, availability and confidentiality of its data and computer systems.

To this aim, the IT Steering Committee has empowered the Information Security to evaluate, establish, maintain and ensure compliance of control measures to protect the EFU Life's information resources from unauthorized or accidental modification, destruction or disclosure. The Information Security Head will advise the IT Steering Committee on standards, policies and practices related to the security, risk assessment and compliance of rules and regulations used in support of Information Security Policies and Procedures.

# **Risk and Opportunity Report**

Risk and Opportunity Report: The Company considers the following to be important risks:

Category of risk	Category of risk	Plans and strategies for mitigating these risks
Operational Risk	Regulatory changes	The Company believes in having a transparent and open relationship with the regulator. Representatives of the Company are part of the discussion process with the regulator for potential changes to regulatory environment. The Company works closely with peers on matters of importance for the insurance industry.
	Human Resources	The Company provides a professional working environment, market competitive remuneration and career enrichment opportunities. Succession planning is in place for key employees.
	Temporary loss of business continuity	Business Continuity Plan is in place
	Loss of Data, Technology failure, Data Security	Disaster Recovery Plan is in place
Financial Risk	Adverse changes in the equity market and interest rate environment	The Investment monitoring setup governed by the Investment Committee ensures a diversified portfolio of securities with continuous monitoring of the economy, as well as equity, debt and money markets. Investment Policy takes into account limits of exposure in the equity market.
	Default in debt instruments	Prudent exposure limits are set with regular monitoring as well as investment in high credit rated securities.
Reinsurance Risk	Default of reinsurer on its obligations, or its exit from Pakistan	Use of internationally regulated reinsurers with high credit ratings, and maintaining a diversified portfolio of reinsurers
Commercial Risk	Increased competition from existing and new players in the industry	The Company focuses on its brand equity and financial strength, as well as pricing, product features and customer services to always gain a competitive edge.
Reputational Risk	Events or acts due to which the Company's reputation comes into question	The Company maintains a strong and open relationship with all stakeholders. Internal governance and control documents are in place to aid good governance. Prompt and effective communication is carried out.

# **Opportunities**

Pakistan has one of the lowest life insurance penetration rates in the world, a meager 0.4% of GDP. Such a large uninsured population provides a significant opportunity to the Company in the following areas:

- Increasing reach to all parts of the country through expanding distribution network
- Focus on insurance awareness through continuous investments in communication channels and market education
- Develop microinsurance solutions for the socio economic group at the bottom of the pyramid
- Offer takaful solutions through window operations
- With increasing mobile penetration amongst the masses, utilize such platforms for customer interaction, awareness, marketing and sales.

# Key sources of uncertainty

The Key sources of uncertainty in estimation of future benefit payments and premium receipts are as follows:

- Adverse Mortality and Morbidity experience
- Unexpected changes in Lapses and Surrenders
- Expense overruns
- Interest rate movements

# Policy and Procedures for Stakeholder Engagement

# **Institutional Investors**

The Company convenes Annual General Meeting in accordance with the Companies Ordinance, 1984. The Company's financial reports are published every quarter and are also placed on Company's website for the share holders and potential investors.

In compliance with the Code of Corporate Governance under the listing regulations of the stock exchange. The Company notifies information to the stock exchange from time to time. This helps the shareholders remain connected with the Company. The dates of the Board of Directors Meetings and financial results are notified to the stock exchange.

# Customers

We believe in customer trust and satisfaction being our strength over the years. To help improve customer service and meet their needs and expectations, feedback from customers are sought.

# Banks

We understand the importance of these stakeholders and ensure continuous interactions with them and manage our relationships.

# Media

We engage with media through press briefing and regular press releases on key achievements, periodical results, and other strategic events.

# Regulators

To maintain compliance with applicable laws and regulations, the applicable statutory returns and forms are filed with various regulatory bodies and federal and provisional taxation authorities.

# **Company Profile**

EFU Life is the leading life insurer in the private sector of Pakistan. Having started operations in 1992 as the first private sector life insurance company, over a span of 22 years EFU Life has established itself as a trusted brand name in providing all types of financial planning solutions. The Company markets its business through three main distribution channels - Sales Force, Bancassurance and Group Benefits. A comprehensive range of retail products are available targeting low income persons up to high net worth individuals. In addition, tailor made solutions are offered to the corporate sector through group life schemes.

The Company was granted the license to operate as a Window Takaful Operator on January 19, 2015 and has launched its Window Takaful Operations on February 6, 2015.

The two other companies under the "EFU" brand name are:

- EFU General Insurance Ltd which is the leading general insurer in the country, and
- Allianz-EFU Health Insurance Limited, which is the first and one of the leading health insurance providers in the country

# Role of the Chairman and the CEO

The roles of the Chairman and the Chief Executive are separate and complementary, with responsibilities clearly set out.

# Chairman

The Chairman is responsible for leadership of the Board. In particular, he will:

- Ensure effective operation of the Board and its committees in conformity with the highest standards of corporate governance.
- Ensure effective communication with shareholders, and other relevant stakeholders and that the views of these groups are understood by the Board.
- Set an agenda which is primarily focused on strategy, performance, value creation and accountability, and ensure that issues relevant to those areas are considered by the Board.
- Ensure that the Board determines the nature and extent of the significant risks the Company is willing to embrace in the implementation of its strategy, and that the Board reviews on an ongoing basis the effectiveness of risk management and internal control systems.
- Set the agenda, style and tone of Board discussions to promote constructive debate and effective decision-making.
- Manage the Board to ensure that adequate time is allowed for discussion of all agenda items (in particular strategic issues) and to ensure that complex or contentious issues are dealt with effectively, making sure in particular that non-executive directors have sufficient time to consider them.
- Ensure that Board members receive accurate, timely and clear information, in particular about the Company's performance.

### **Chief Executive**

The Chief Executive is responsible for leadership of the life insurance business, managing it within the authorities delegated by the Board and the development and implementation of strategy. In particular, he will:

- Develop strategy proposals for recommendation to the Board and ensure that agreed corporate strategy actions are reflected in the business.
- Be responsible to the Board for the performance of the business consistent with agreed business plans, corporate strategies and policies and keep the Board as a whole updated on progress made against such agreed plans, corporate strategies and policies.
- Facilitate the operating businesses of the Company in developing their own strategic plans for the future ensuring that they are properly evaluated and that they are built into the overall corporate strategy.
- Plan human resourcing to ensure that the Company has the capabilities and resources required to achieve its business plans
- Develop an organizational structure and establish processes and systems to ensure the efficient organization of resources
- Lead the Committees, including the development of performance targets and appraisals for the Executive Committees and senior management. Ensure that business is conducted in accordance with the Business Principles.
- Ensure that the flow of information to the Board is accurate, timely and clear. Ensure that reporting lines within the Company are clearly established and are effective.
- Ensure that management puts procedures in place to ensure compliance with all relevant legislation and regulation.
- Develop and maintain an effective framework of internal controls including risk management in relation to all business activities.
- Ensure that the Company has a suitable system and policy for the timely and accurate disclosure of information in accordance with regulatory requirements.
- Keep the Chairman promptly informed on all matters that may be of importance to the Board or of which the Board should be aware.

The Chairman and Chief Executive will meet regularly to review issues, opportunities and problems.

# **Financial Calendar**

Results		
First quarter ended 31 March	Announced on	28-Apr-14
Half year ended 30 June 2014	Announced on	21-Aug-14
Third quarter ended 30 September	Announced on	28-Oct-14
Year ended 31 December 2014	Announced on	14-Feb-15
Dividend		
Interim (2014)	Announced on	21-Aug-14
	Amount	15%
	Entitlement date	3-Sep-14
	Paid on	12-Sep-14
Final cash (2014)	Announced on	14-Feb-15
	Amount	60%
	Entitlement date	2-Apr-15
	Statutory limit up to payable	25-May-15
Interm (2013)	Announced on	24-Jul-13
	Amount	15%
	Entitlement date	12-Aug-13
	Paid on	21-Aug-13
Final cash (2013)	Announced on	14-Feb-14
	Amount	50%
	Entitlement date	26-Mar-14
	Paid on	10-Apr-14
Issuance of Annual Report		20-Mar-15
23nd Annual General Meeting		10-Apr-15

# **Notice of Meeting**

Notice is hereby given that the 23rd Annual General Meeting of the Shareholders of EFU Life Assurance Ltd. will be held at Kamran Centre, 1st Floor, 85 East, Blue Area, Jinnah Avenue, Islamabad on April 10, 2015 at 11.30 a.m. to:

# A. ORDINARY BUSINESS:

- 1. confirm the minutes of the 22nd Annual General Meeting held on April 5, 2014.
- 2. confirm the minutes of the Extra-Ordinary General Meeting held on June 20, 2014 and July 9, 2014
- 3. receive, consider and approve the Audited Financial Statements for the year ended December 31, 2014 together with the Directors' and Auditors' reports thereon.
- 4. consider and if thought fit to approve the payment of Final Cash Dividend at the rate of Rs.6/- per share i.e. 60% for the year ended December 31, 2014 as recommended by the Board of Directors and also approve the interim dividend of Rs 1/50 i.e. 15% already paid to shareholders, thus making a total of Rs 7/50 per share i.e. 75% for the year ended December 31, 2014
- 5. appoint Auditors for the year 2015 and fix their remuneration.
- 6. transact any other matter with the permission of the Chair.

Attached to this notice of meeting being sent to the members is a statement under Section 160(1) (b) of the Companies Ordinance 1984 setting forth:

Status of previous approval of investment in associated company.

By Order of the Board SYED SHAHID ABBAS Chief Financial Officer & Corporate Secretary

Karachi February 14, 2015

# NOTES:

- 1. A member entitled to attend, and vote at the Meeting is entitled to appoint another member as a proxy to attend and vote on his/her behalf. Form of proxy must be deposited at the Company's Registered Office not later than 48 hours before the time appointed for the meeting.
- 2. CDC Account holders are advised to follow the following guidelines of the Securities and Exchange Commission of Pakistan:

# a. For attending the meeting:

- (i) In case of individuals, the account holder or sub-account holder and / or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall authenticate his identity by showing his original Computerized National Identity Card (CNIC) or original passport at the time of attending the meeting.
- (ii) In case of corporate entity, the Board of Directors' resolution / power of attorney with specimen signature of the nominee shall be produced (unless it has been provided earlier) at the time of the meeting.

# b. For appointing proxies:

- (i) In case of individuals, the account holder or sub-account holder and / or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall submit the proxy form as per the above requirement.
- (ii) The proxy form shall be witnessed by two persons whose names, addresses and CNIC numbers shall be mentioned on the form.
- (iii) Attested copies of CNIC or the passport of the beneficial owners and the proxy shall be furnished with the proxy form.

- (iv) The proxy shall produce his original CNIC or original passport at the time of the meeting.
- (v) In case of corporate entity, the Board of Directors' resolution / power of attorney with specimen signature shall be submitted (unless it has been provided earlier) along-with proxy form to the Company.
- 3. The Share Transfer Books of the Company will be closed from April 3, 2014 to April 10, 2015 (both days inclusive). Transfers received at the office of our Share Registrar, Technology Trade (Pvt) Ltd., situated at Dagia House, 241- C Block 2, P E C H S. Shahrah-e-Quaideen, Karachi, before the close of business on April 2, 2015 will be considered in time to attend and vote at the meeting and for the entitlement of Dividend.
- 4. Members are requested to notify / submit the following, in case of book entry securities in CDS to respective CDS participants and in case of physical shares, to the Company's Share Registrar, if not earlier provided/ notified:
  - a. Change in their addresses;
  - b. Valid and legible photocopies of Computerized National Identity card (CNIC) for Individuals and National Tax Number (NTN) both for individual & corporate entities; and
  - c. Consent Form to receive Annual Financial Statements through e-mail. The Securities & Exchange Commission of Pakistan (SECP) through its Notification SRO 787(1)2014 of September 8, 2014 has allowed companies to circulate Audited Financial Statements along with Notice of Annual General Meeting to its members through e-mail.

If any member intends to receive Annual Financial Statements through e-mail, he may provide us or to our Share Registrar, his consent on the consent form as available on Company's website, duly filled and signed.

# Statement under section 160 of the Companies Ordinance, 1984 pertaining to the Special business

1. This statement sets out the material facts pertaining to the Special business to be transacted at the Annual General Meeting of the Company to be held on April 10, 2015.

Status of previous approval for investment in associated company.

As required under clause 4(2) of SRO No. 27(1)/2012 dated January 16, 2012 the status of investment in our associated Company EFU General Insurance Ltd., against approval obtained by the Company in Annual General Meeting held on April 5, 2014 is as under:

a) total investment approved;

Rs. 100 million approved by the shareholders at Annual General Meeting of April 5, 2014 to be invested within a period of two years.

b) amount of investment made to date;

Rs. Nil

c) reasons for not having made complete investment so far where resolution required it to be implemented in specified time;

The period in which the investment is to be made as approved by the share holders is two years i.e. till April 4. 2016.

d) and material change in financial statements of associated company or associated undertaking since date of the resolution passed for approval of investment in such company.

Since the date of passing the resolution by the shareholders of the Company on April 5, 2014 the shareholders equity of the investee company has increased to Rs. 13,111 million from Rs. 11,907 million due to increase in Reserves of Rs. 1,203 million.



# Report of the Directors to the Members

The Directors of your Company are pleased to present to you the Twenty Third Annual Report of the Company for the year ended December 31, 2014.

# A review of the industry:

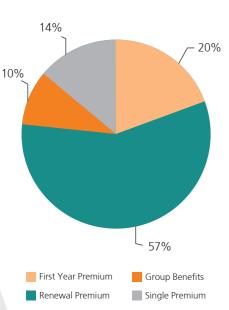
The life insurance industry of the country comprises of six players. Your Company is one of the leading players in the private sector with a 22 year history of successful insurance operations. In 2013, the life insurance gross premium crossed the Rs. 100 Billion mark, registering a 5 year annualized growth of 25%. As has been the trend in the last 5 years, bancassurance has fueled the growth momentum, with a more prominent impact in the private life insurance sector.

The regulatory environment for life insurance remained conducive to growth, with the Securities and Exchange Commission of Pakistan taking a lead on many fronts in engaging with the industry.

### **Business Performance:**

Your Company's gross premium increased to Rs. 18.22 billion (2013: 14.06 billion), an increase of 30% over 2013. The gross premium composition in 2014 was as follows:



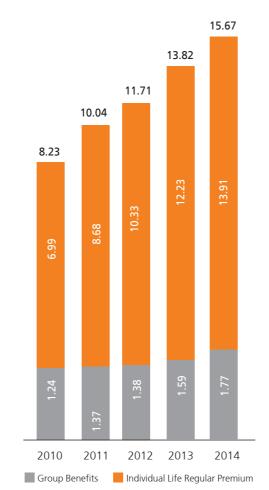


Individual Life regular premiums increased by 13.7% reaching a total premium of Rs.13.9 billion (2013: Rs. 12.23 billion). New business premium increased by 13.2% and was Rs.3.59 billion (2013: Rs. 3.17 billion), while the renewal premium base increased to Rs. 10.3 billion (2013: Rs. 9.06 billion), a growth of 13.8%. The Company has continued its focus on superior levels of client servicing which has resulted in maintaining a high level of persistency during the year. The overall persistency (2nd year and onwards) of individual life business was 84.3%.

The Group Benefits line of business achieved a gross premium of Rs. 1.76 billion (2013: Rs 1.58 billion), registering a growth of 10.8%.

# GROSS PREMIUM GROWTH 5 YEAR SUMMARY

(Group Benefits & Individual Life Regular Premium) (Rupees in Billions)



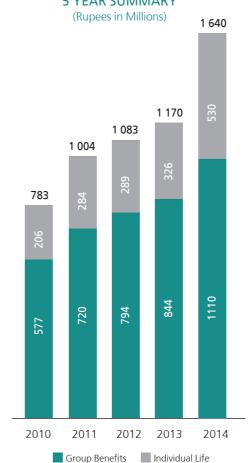
Single Premium has done exceptionally well this year, recording a premium of Rs. 2.55 billion (2013: 234 million). This is mainly due to the huge success of a single premium product with a bank partner who has been very aggressive in its distribution strategy for this product.

# Claim payments:

The Company has a comprehensive claims management system in place which ensures implementation of the Company's philosophy of prompt claims settlement.

The Company paid total death and disability claims of Rs. 1.64 billion with individual and group life claims amounting to Rs. 530 million and Rs. 1.110 billion, respectively in 2014.

# GROSS DEATH & DISABILITY CLAIMS 5 YEAR SUMMARY



### Investment Performance:

The net asset value of all unit linked funds under management increased from Rs. 42.8 billion to Rs. 60 billion in 2014, a growth in size of 40%.

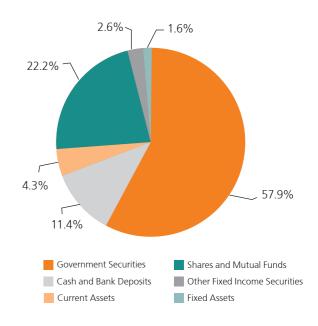
The Managed Growth Fund is the largest unit linked fund of the Company and its net asset value increased to Rs. 57.24 billion (2013: 40.88 billion) The fund has provided consistently good returns to our clients over the medium to long term. The annualized return (net of all charges) is 13.46% since inception of the fund. The annualized return over the last 5 years is 13.7%, and the one year return on the fund was 20.16%.

The performance of the other unit linked funds, which have their specific investment strategies, are as follows:

- Aitemad Growth Fund interest free investments, and has provided an annualized return (net of all charges) of 14.33% over 2014.
- Guaranteed Growth Fund stable investment strategy with a guarantee that bid price will not fall. This fund
- has provided an annualized return (net of all charges) of 8.73% over the last three years.

The Company has a strong balance sheet size with total assets increasing by 30% during the year at Rs. 67.2 billion (2013: Rs. 49.1 billion). The composition of assets is as follows:

# **ASSETS COMPOSITION**



# Profitability:

During the year, the Company's statutory funds generated a surplus of Rs. 1.531 billion (2013: Rs. 1.316 billion) an increase of 16.33%.

Out of this surplus, Rs. 973.083 million was transferred to the Profit & Loss Account after retaining the amount necessary to meet 100% Solvency Margin requirement. After including the performance of the Shareholders' fund, your Company made an after tax profit of Rs. 950.901 million.

# **Earnings Per Share**

The earnings per share for the year was Rs 9.51 (2013: Rs 9.29)

# Appropriation and Dividend:

The Company made a profit before tax of Rs.1,423.373 million in the year ending 2014 as compared to Rs.1,398.314 million in 2013. The After tax profit was Rs.950.901 million as compared to Rs.929.114 million in 2013.

Your Directors have pleasure in recommending a dividend of Rs 6/- (60%) per share to the Shareholders of the Company whose names appear in the Share Register of the Company at the close of business on 2nd April, 2015.

This cash dividend is in addition to interim cash dividend of Rs.1.50 per share (15%) declared during the year.

Rupees '000

# The amount available for appropriation is

Amount brought forward from	
previous year	282,872
Profit after tax for the year	950,901
Amount available for appropriation	1,233,773
The Directors recommend that	
this amount be appropriated in	

# the following manner Less Appropriation

Less Appropriation		
Interim Dividend 2014 @ 15% (2013 :15%)	150,000	
Proposed final cash dividend 2014 @60 % (2013:50%)	600,000	
Transfer to general reserve	199,500	949,500
Carry forward to next year		284,273

### Market Share

Based on the available published financial statements as of September 30, 2014 the Company has a market share of 37.9% in the private life insurance sector companies based on the gross premium income and 48.3% by size of assets. The statistics are compiled by the Insurance Association of Pakistan and published for the industry.

# **Product Range:**

The Company offers products which focus on the needs of child education and marriage, retirement planning, savings and wealth accumulation, Islamic products and protection products. The Company has a comprehensive product range with the depth to reach into all the main segments of our society.

# **Distribution Strengths:**

The Company has continued its significant focus on developing the distribution channels. The three main channels are Individual life sales force, Individual life bancassurance and Group Benefits.

The branch network of the individual life sales force increased to 157 locations across the country. Bancassurance is a major contributor to the Company's business and has continued to grow over the last 10 years. The Company has a partnership with 14 banks and offers medium to long term insurance and savings products to their customer base.

Group Benefits is the third and a sizable distribution channel of the Company targeting corporate entities. During 2014, an improvement was seen in the overall industrial and corporate sector of the country resulting in a good growth in the Group Benefits premium.

# Takaful:

In May 2014, the Sindh High Court lifted the stay order against the implementation of Takaful Rules 2012, paving the way for start of window takaful operations in the industry. Your Company was the first and only life insurance company to apply to the Securities and Exchange Commission of Pakistan for license to operate as a Window Takaful Operator in 2014. The approval to operate as a window takaful operator was granted by SECP on January 19, 2015, making your company the first window

family takaful operator in Pakistan. The Company launched its window takaful operations on February 6, 2015.

# Critical performance measures:

The Company evaluates its performance on certain key defined measures such as:

- Growth in premium for each line of business
- Persistency of individual life business by distribution channel
- Loss ratio analysis for short term business
- Expense ratios and trends
- Mortality and morbidity experience
- Growth in profitability for each line of business

The Company expects these parameters to be relevant for future as well and will continue its internal performance measurement based on this criteria.

# **Insurer Financial Strength Rating:**

The Company's IFS rating is AA (Outlook: Stable) by JCR VIS Credit Rating Agency. The rating takes into account the Company's strong capitalization level vis-à-vis the nature of risks underwritten and the very high capacity to meet policyholders' obligations. The rating is also a confirmation of the fact that the Company is on a strong financial footing and is the market leader in the life insurance sector in terms of long term sustainable business strategies, innovative products, superior systems and IT infrastructure, satisfied clients and prudent investment policies resulting in good medium to long term returns to our clients.

# Awards and Achievements:

Your Company's performance and market leadership was recognized by various independent entities during the year. The Company received the following prestigious awards during 2014:

- Karachi Stock Exchange Top Companies Award 2013 for EFU Life Assurance based on a comprehensive criteria, which includes Dividend Payout, Capital Efficiency, profitability, Free Float of Shares, Transparency & Investors Regulation and Compliance with Listing and SECP regulations.
- 'Brand of the Year Award 2013' for Best Life Insurance Company by Brands Foundation, based on company's market standing and consumer preference.

- 'Consumer Choice Award 2013' for Best Life Insurance Company in Pakistan for the 6th consecutive time from Consumer Association of Pakistan, for excellence in management practices and service quality.
- 'Best Corporate Report Award 2013' "The Power of Strings" - in Non Banking Financial Institutions Category by ICAP, and ICMAP for best presented accounts, improvement in transparency, accountability, and governance.
- 'Certificate of Merit' by South Asian Federation of Accountants (SAFA) for Best Presented Accounts 2013 in the insurance sector, within the South Asian countries.
- 'Corporate Excellence Award' by Institute of Cost & Management Accountants of Pakistan (ICMAP), for Company's commitment to quality, maintenance of highest professional standards and the passion to achieve excellence in all spheres of its activity.
- 'Certificate of Excellence' in Banks & Insurance category by Management Association of Pakistan for 6th consecutive time, for excellence in management practices.
- CSR Business Excellence Award 2013 for 2nd consecutive time in International CSR Summit by National Forum for Environment and Health (NFEH)
- Revalidation of ISO-9001:2008 Certification

# Technology:

In 2014, the Company continued to further expand its state-of-the-art Point of Sales system to bancassurance partners. The system optimizes the process of insurance sales in bank branches as it works in a live environment with a strong underwriting engine that automates the insurance application approval process. The client experience is enhanced and at the same time the turn-around time for issuance of a policy is reduced to a few minutes. A version of POS is also available on the mobile technology platform.

A two way SMS facility, 9898, was launched in 2013, and during 2014 its usage was further expanded for lead generation and distribution channels.

Keeping in view the ever increasing requirements for managing huge volumes of data, and also considering the future demand based on the business expansion plans, the Company has upgraded its Data Centre with the latest hardware technology consisting of IBM Flex Servers and SAN/NAS storage devices. At the same time, the LAN data links have been further strengthened by deploying 1 GB connectivity within the Head Office and Fiber optic links in our branches.

# **Human Resource Management:**

Your Company continued to focus on the career development of its professional life insurance management team. Our staff includes experienced insurance sales personnel, accountants, IT professionals, underwriters, medical doctors, lawyers, business management graduates and actuaries, to name a few. The Company believes that investment in developing and motivating staff plays a pivotal role in their positive contribution to the current and future success of the Company.

The Company actively supports its staff to acquire relevant professional qualifications and has in place career programs linked to international professional bodies in the field of actuarial science, finance, accounting, underwriting and claims management

The Company has in place a succession plan for key individuals of the management team. The succession plan takes into account the skill set of the individual, the existing role being fulfilled as well as expansion in the role based on the future growth prospects of the Company. The succession plan is updated periodically to keep in line with the future strategy of the Company.

### **Environment**

The Company has consciously invested in technology to reduce the usage of paper in its offices. The Enterprise Content Management technology from IBM Filenet, launched in 2012, to digitalize paper documents and automate business processes and operational workflows (BPM) is having a visible impact in this area and has been further expanded to Client Servicing function during 2014. The Company has a keen eye on ensuring that the work environment stays green. Due to this system, the Company has minimized the usage of filing cabinets, shelves, physical space, paper documents and files which eventually cause paper-pollution and deforestation; thus creating a positive

impact on the green house environment which exacerbates global warming.

# **Capital Management and Liquidity**

The Company has adequate capital to support its existing operations. The Company's paid up capital of Rs. 1 billion is the highest in the private life insurance sector.

The Company's liquidity position also remained very strong with cash and cash equivalents at the end of 2014 of Rs. 7.67 billion (2013: Rs. 7.61 billion).

# **Related Party Transactions**

At each board meeting the Board of Directors approve the Company's transactions made with Associated Companies and Related Parties. All such transactions are executed on arm's length basis.

### Internal Audit function

The Board is responsible for effective implementation of a sound internal control system including compliance with control procedures. The Audit Committee is assisted by the Internal Auditor in reviewing the adequacy of operational controls and in monitoring and managing risks so as to provide reasonable assurance that such system continues to operate satisfactorily and effectively in the Company and to add value and improve the Company's operations by providing independent and objective assurance. The principal responsibility of the Internal Auditor is to conduct periodic audits and to ensure adequacy in operational controls, consistency in application of policies and procedures, compliance with laws and regulations.

# Risks to business:

Business risks and mitigation factors are described in detail on note 29 to Notes to the Financial Statements.

# **Corporate Social Responsibility**

# **CSR** Initiatives

As part of the Company's vision for Social Responsibility, the company encourages its employees to act responsibly to make a difference by contributing to those activities that have the greatest visible impact on the betterment of the society with emphasis on education, health and environment. The Company continues its support through donations.

The Company has an ongoing partnership with The Citizen's Foundation (TCF) and is donating an amount for every education plan sold through all its distribution channels. At the same time, the Company's employees are actively engaged in the "Rahbar" mentorship program of TCF which is aimed to inspire young students and provide them with the head start they need to become productive members of the society.

A blood donation drive was carried out under the slogan "Safe Blood for Saving Mothers" with Omair Sana foundation. The day was celebrated to raise awareness on the need for safe blood and blood products, and to encourage employees to donate blood. EFU Life also participated in the Thalassemia awareness walk organized by Omair Sana foundation.

For Women's Day EFU Life partnered with Smile Again Foundation to generate awareness and funds for supporting Acid victims across Pakistan.

In addition to the above activities during the year, EFU Life supported various organizations through donations focused on health and education sector.

# Business Ethics, Consumer Protection and anticorruption measures

The Board has adopted the statement of ethics and business practices. All employees are informed of this statement and are required to observe these rules of conduct in relation to business and regulations. Statement of Ethics and business practices are based on integrity, dignity, culture of excellence and ethical dealing with clients, peers and the public.

# Relationship with other Stakeholders

Your Company tries to maintain good relationship with:

- Its employees by providing a positive work environment
- Its clients through building trust and providing quality service
- The business community through honest and fair dealing
- The Government through promoting free enterprise along with competitive market system and comply with all applicable laws; and
- Society in general through providing safe and healthy

workplace and provide employees the opportunity to improve their skills

### Contribution to National Exchequer

Your Company contributes substantially to the national economy in terms of taxes and duties and the contribution is increasing as the company grows. This year the Company contributed Rs.622 million to the national exchequer in the form of Income Tax, Federal Excise Duty, Sales Tax, stamp duty etc.

# Compliance with Code of Corporate Governance

The requirements of the Code of Corporate Governance set out by the regulatory authorities have been duly complied with. A statement to this effect is annexed with the report.

The Directors of your Company were elected at the Extra Ordinary General Meeting held on June 20, 2014 for a term of three years expiring on June 21, 2017.

The number of meeting attended by each Director is given hereunder:

Sr.		Number of meetings
No	Name of Directors	attended
1.	Rafique R Bhimjee	5 out of 5
2.	Saifuddin N Zoomkawala	5 out of 5
3.	Taher G Sachak	5 out of 5
4.	Jahangir Siddiqui	4 out of 5
5.	Muneer R Bhimjee	5 out of 5
6.	Hasanali Abdullah	5 out of 5
7.	Heinz Walter Dollberg	1 out of 5
8.	Salman Rasheed	3 out of 3
9.	Kamal Afsar	3 out of 3

# **Board Committee**

Your Company maintains the following two Board Committees.

### **Audit Committee**

The Board is responsible for effective implementation of a sound internal control system including compliance with control procedures. The Audit Committee is assisted by the Internal Auditor in reviewing the adequacy of operational

controls and in monitoring and managing risks so as to provide reasonable assurance that such system continues to operate satisfactorily and effectively in the Company and to add value and improve the Company's operations by providing independent and objective assurance. The principal responsibility of the Internal Auditor is to conduct periodic audit to ensure adequacy in operational controls, consistency in application of policies and procedures, compliance with the laws and regulations. The Committee comprises of the following members:

- 1. Hasanali Abdullah (Chairman)
- 2. Muneer R Bhimjee
- 3. Saifuddin N Zoomkawala
- Kamal Afsar

# **Human Resource and Remuneration Committee**

The Committee is responsible for recommending to the Board resource management policies of the Company as well as selection, evaluation and compensation of the key officers of the Company. The Committee comprises of the following members:

- 1. Rafique R Bhimjee
- 2. Saifuddin N Zoomkawala
- 3. Taher G Sachak

# **Management Committee**

As part of Corporate Governance, your Company maintains following three management Committees which meet at least once every quarter:

# **Underwriting Committee**

The underwriting Committee formulates the underwriting policy of your Company. It sets out the criteria for assessing various types of insurance risk. The Committee regularly reviews the underwriting and premium policies of the Company with due regard to relevant factors such as its business portfolio and the market development.

### Claim Settlement Committee

The Committee is responsible for directing the overall claim strategy of the Company. It is kept updated on the status

of all large and important claims, particularly claims falling under catastrophic events. The Committee oversees claims analysis and also ensures that adequate measures are taken to combat fraudulent claims. In addition, the Committee also decides on how to manage claims landing in courts/ Insurance Ombudsman/ Insurance tribunal and decides the way forward.

# **Reinsurance Committee**

This Committee ensures that adequate reinsurance arrangements are made for the insurance Company's businesses. It evaluates the proposed reinsurance arrangements prior to their execution, reviews the arrangements from time to time and subject to the consent to the participating reinsurers, and makes appropriate adjustment to those arrangements in the light of the market development. It also assesses the effectiveness of the reinsurance program for the future reference.

# Corporate and Financial Reporting Frame Work

- a) The financial statements prepared by the management of the Company present fairly its state of affairs, the result of its operations, cash flow and changes in equity.
- b) Proper books of accounts have been maintained by the Company.
- c) Appropriate accounting policies have been consistently applied in preparation of financial statements and accounting estimates are based on reasonable and prudent judgment.
- d) The International Accounting Standards, as applicable in Pakistan, have been followed in preparation of financial statements and any departure there from has been adequately disclosed.
- e) System of internal control is sound in design and has been effectively implemented and monitored.
- f) There are no significant doubts upon the Company's ability to continue as a going concern.
- g) There has been no material departure from the best practices of Corporate Governance, as detailed in the listing regulations.

- h) The key operating and financial data for the last six years is annexed.
- The value of investments of provident and pension funds based on their un-audited accounts as on December 31, 2014 were the following.

Provident Fund Rs. 232 Million
Pension Fund Rs. 147 Million

The value of investments includes accrued interest.

j) Trading of Shares by Chief Executive, Directors, Chief Financial Officer, Company Secretary, their spouses and minor children:

No. of Shares
Purchase of Shares
Nil
Sale of Shares:
Nil

k) The statement of shareholding in the Company as at December 31, 2014 is included with the Report.

Our Auditors Messrs. KPMG Taseer Hadi Chartered Accountants, retire and willing to continue are recommended for reappointment as Auditor of the Company for the year 2015 as suggested by the Audit Committee.

# Future Outlook of the industry:

The life insurance sector has been in a high-growth mode since the last few years. The Company expects this growth momentum to continue in the near future. Primarily the main driving force for this growth is the increased penetration of distribution channels, and the investment by companies to explore alternative channels. Productivity

of existing channels is also expected to improve. Focus on IT will continue, especially adopting new trends in technology, and will be at the forefront of the industry's

strategy and the Company expects investments in enhancing the technology base for back-end operations and for front end sales and services to clients.

The Company expects several insurers to start window takaful operations during 2015 which can make a visible impact on the takaful landscape of the country.

# Acknowledgments:

We wish to recognize and place on record our appreciation of the contribution made by our Appointed Actuary Mr. Omer Morshed for his invaluable advice on the overall strategy of the Company.

We would also like to record our appreciation and gratitude to Munich Re of Germany who are your Company's main reinsurers and who continue to provide full support to your Company.

Our gratitude is also due to EFU General Insurance Ltd. for their continuous support and guidance, which has enabled the Company to establish a strong presence in the market.

The Directors wish to record their appreciation for the tremendous contribution made by the able and eminent officers, staff and field force of the Company towards its development and growth. Their continuous commitment to high ethical standards, client service and hard work has helped your Company emerge and maintain its position as a clear market leader amongst private sector life insurers.

Finally, we would like to thank our clients for the confidence expressed in us and also to the Insurance Division of the Securities and Exchange Commission of Pakistan for their guidance, co-operation and understanding extended to us throughout the year.

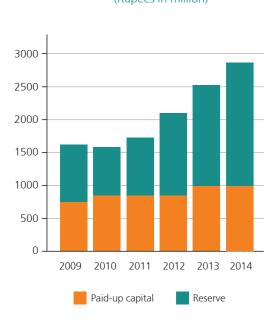
HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

# Performance at a Glance

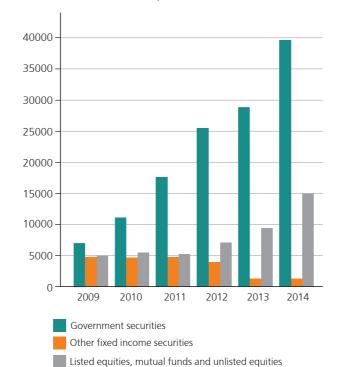
# **Graphical Presentation**

# SHARE HOLDER'S EQUITY (Rupees in million)

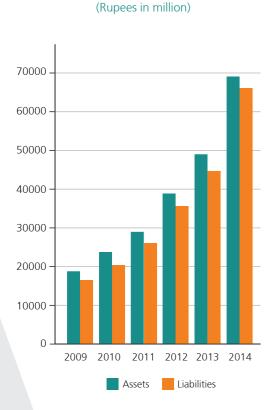


# **INVESTMENTS**

(Rupees in million)

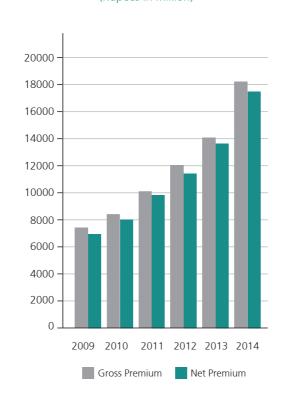


# ASSETS & LIABILITIES



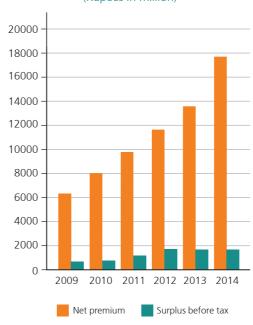
# **GROSS / NET PREMIUM**

(Rupees in million)



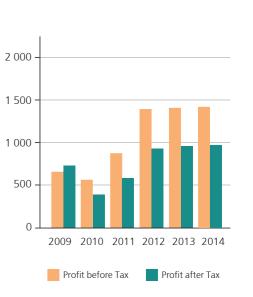
# NET PREMIUM & SURPLUS BEFORE TAX (REVENUE ACCOUNT)

(Rupees in million)



# PROFITABILITY (Description of the control of the co

(Rupees in million)



# PROFIT (LOSS) AFTER TAX & DIVIDENDS

(Rupees in million)



# EARNING PER SHARE & PRICE EARNING RATIO



# **Share Price Sensitivity Analysis**

**Earnings** - News on earnings, profits and future positive cashflows develop interest of investors in the shares of the company.

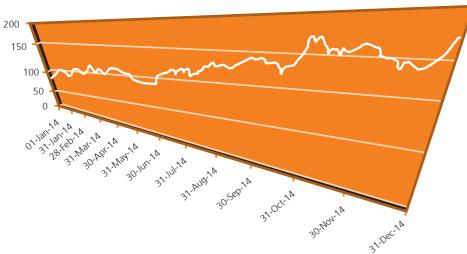
**Introduction of new Products -** This could lead to positive earnings growth which in return affects share prices

**Government Policies** - Government's policies could be perceived as positive or negative for business. The policies may lead to changer in Inflation and interest rates, which may affect stock prices.

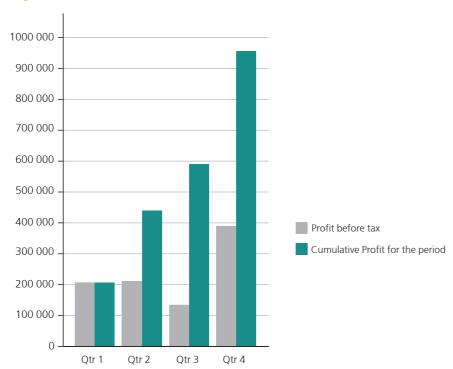
**Industry specific performance** - Any changes in Government policies toward Insurance industry may result in movement of stock prices

Investor sentiments / confidence - Positive economic reforms can attract investors.

**Announcement of Dividends -** Expected distribution from earning could increase in share prices in expectations of realization of profits on investments.



# **Analysis Of Variation In Results Reported In Quarterly Accounts**



# **Key Financial Data for The Last Six Years**

(Rupees '000)

	2014	2013	2012	2011	2010	2009
Gross Premium	18 219 910	14 058 930	11 873 842	10 129 599	8 375 515	7 226 876
REVENUE ACOUNT						
Premium-net of reinsurance	17 595 939	13 365 479	11 301 615	9 597 263	7 920 022	6 769 079
Interest and other Income	6 796 578	4 748 784	3 949 224	2 817 408	1 667 882	1 604 864
	24 392 517	18 114 263	15 250 839	12 414 671	9 587 904	8 373 943
Claims less reinsurance	4 714 369	3 483 942	2 625 301	2 360 779	1 837 151	1 299 861
Commission and Expense	4 727 382	4 274 210	3 438 858	3 309 327	2 962 020	2 651 068
Provision for Appreciation/						
(depreciation) on investments	3 699 382	1 028 649	1 361 453	(235 264)	60 106	1 603 394
Write back / (Provision) for doubtful debts on available for sale fixed income securities	65 379	(160 407)	(9075)	(40 501)	13 932	6 712
Write back / (Provision) for Impairment for available for sale Equity Investments	347 560	12 681	183 134	(39 257)	(213 721)	( 185 168 )
Capital contribution from Shareholders' fund						
Changes in statutory Funds	17 639 714	9 838 720	9 329 724	5 548 728	4 098 015	5 200 231
Profit before tax	1 423 373	1 398 314	1 392 468	880 815	551 035	647 721
Provision for Taxation	(472 472)	(469 200)	(478 350)	(302 450)	(187 800)	63 938
Profit after tax	950 901	929 114	914 118	578 365	363 235	711 659
BALANCE SHEET						
Investments	55 534 580	39 585 719	34 728 349	25 133 535	19 711 968	15 053 389
Cash & Bank balances	7 666 369	7 614 047	1 723 572	1 141 457	826 325	1 365 803
Other Assets	2 943 929	1 094 258	835 281	1 304 662	1 203 567	1 078 081
Fixed Assets	1 083 604	810 235	607 105	450 410	420 875	350 208
	67 228 482	49 104 259	37 894 307	28 030 064	22 162 735	17 847 481
Issued Subscribed and paid-up capital	1 000 000	1 000 000	850 000	850 000	850 000	750 000
Accumulated surplus	1 083 773	1 032 872	1 011 758	650 140	496 775	646 040
General Reserve	750 500	500 500	232 500	232 500	232 500	232 500
Balance of Statutory Funds	61 222 367	43 582 653	33 743 933	24 414 209	18 865 481	14 767 466
Other liabilities	3 171 842	2 988 234	2 056 116	1 883 215	1 717 979	1 451 475
	67 228 482	49 104 259	37 894 307	28 030 064	22 162 735	17 847 481

56 EFU LIFE ASSURANCE LTD

# **Key Operating and Financial Data**

Six years summary Financial Ratios		2014	2013	2012	2011	2010	2009
Profitability Ratios							
•							
Profit / (Loss) Before Tax / Gross Premium Profit / (Loss) Before Tax / Net Premium	%	8% 8%	10% 10%	12% 12%	9% 9%	7% 7%	9% 10%
Profit / (Loss) After Tax / Gross Premium	%	8% 5%	7%	12% 8%	9% 6%	7 % 4%	10%
Profit / (Loss) After Tax / Net Premium	%	5%	7%	8%	6%	5%	11%
Gross Yield on Earning Assets	%	8%	8%	9%	11%	10%	9%
Net Claims / Net Premium	%	27%	26%	23%	25%	23%	19%
Commission / Net premium	%	14%	17%	17%	22%	25%	27%
Acquisition Cost / Net premium	%	21%	25%	25%	29%	32%	34%
Administration Expenses / Net premium	%	5%	6%	6%	5%	5%	5%
Change in PHL / Net Inflow	%	61%	52%	55%	44%	43%	53%
Net investment income / Net Premium	%	59%	41%	46%	26%	21%	46%
Return On Capital Employed	%	16%	15%	24%	17%	11%	26%
Return on Equity	%	34%	37%	44%	33%	23%	44%
Liquidity Ratio							
Current Ratio		3.35	2.91	1.24	1.30	1.18	1.69
Quick Ratio		3.35	2.91	1.24	1.30	1.18	1.69
Cash to Current Liability	%	242%	255%	84%	61%	48%	94%
Investment / Market Ratio							
Breakup Value Per Share	Rupees	28.34	25.33	24.64	20.384	18.58	21.71
Earnings / (loss) per share (pre tax) Diluted	Rupees	14.23	13.98	13.92	10.36	6.48	8.64
Earnings / (loss) per share (after tax) Diluted	Rupees	9.51	9.29	9.14	6.80	4.27	9.49
Price Earning Ratio -PAT	Times	17.86	8.80	10.20	11.00	17.67	14.49
Mkt price per share at end of the year	Rupees	169.85	81.71	93.23	74.8	75.44	137.5
Mkt price per share - Highest during the year	Rupees	177.99	96.45	97.00	79.80	143.40	338.92
Mkt price per share - Lowest during the year	Rupees	80.60	68.01	62.00	50.70	51.25	98.00
Cash Dividend per Share	Rupees	7.50	6.5	5.5	5	5	5.5
Price to book ratio Cash Dividend %	%	0.25 75%	0.17 65%	0.21 55%	0.23 50%	0.29 50%	0.66 55%
Dividend Yield	%	4%	8%	6%	7%	7%	4%
Dividend Payout	%	78.87%	69.97%	60.18%	73.53%	117.10%	57.96%
Dividend Cover	Times	1.41%	1.89%	2.05%	1.36	0.85	1.73
Stock Dividend per share	Times	_	_	1.75	_	_	0.1
Bonus Share %	%	-	_	17.64%	-	_	13%
Capital Structure Ratio							
Return on Asset	%	2%	3%	4%	3.14%	2%	4%
Earning Asset to total asset	%	96%	97%	96%	93.51%	93%	91%
Total Liabilities / Equity	Times	20.30	15.52	17.56	15.18	13.03	9.96
Paid-up Capital / Total Asset	%	1.49%	2.04%	2.24%	3.03%	4%	4%
Equity/ total Asset	%	4%	5%	6%	6.18%	7%	9%

# Comments:

# **Profitability Ratios:**

Net profit after tax have increased from 929 million to 950 million, however decline in profitability ratios are mainly due to the retention of surplus in statutory funds to meet the solvency requirements. The Company has managed to underwrite 18.2 billions of business (new and subsiquent) in 2014.

# **Liquidity Ratio**

EFU Life's liquidity position had always been very strong. Steep increase in cash is due to investments in short term Bank Deposits towards the year end.

# Investment / Market Ratio

Investment ratios are gradually increasing over the year due to better performance and earning of the company. Company has announced 60% final dividend and 15% intrim dividend (which sum up to 75% total dividend for 2014).

### **Capital Structure Ratio**

EFU Life's paid up capital is now 1 Billions which is the largest in the life insurance industry in Pakistan. The paid up capital of the Company is twice the minimum required capital under the insurance ordinance. Total assets of the company has increased from 49 Billion to 67 Billion making an increase of 36%.

# **Revenue Application**

# Revenue

Premium Investment Other

# Cost

Acquisition Cost Employee Benefits Other

# **Policy Holders**

Claims and surrenders Policy Holders Movements

# Government

Income & other Taxes WWF

# **Shareholders**

Dividend Bonus

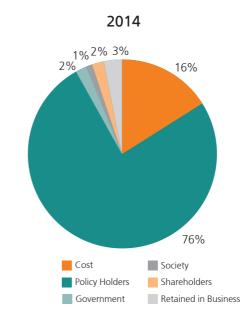
# Society

Donations

# **Retained in Business**

Reserve unappropriated profit Depreciation / Amortization Statutory Reserves - Solvency Margin

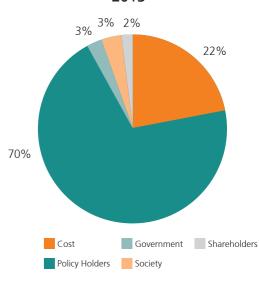
# Revenue



(Rupees in '000)

_2014_	2013
17 595 939	13 365 479
10 891 479	5 609 708
17 420	19 999
28 504 838	18 995 186
2 726 547	3 390 140
3 736 547 381 519	3 390 140
492 412	434 400
4 610 478	4 171 176
40104/8	4 1/1 1/0
4 714 369	3 483 942
17 081 238	9 832 648
21 795 607	13 316 590
472 472	469 200
29 048	28 537
501 520	497 737
650 000	490 000
	150 000
650 000	640 000
6 857	4 228
6 857	4 228
300 901	289 114
80 999	70 269
558 476	6 072
940 376	365 455
28 504 838	18 995 186

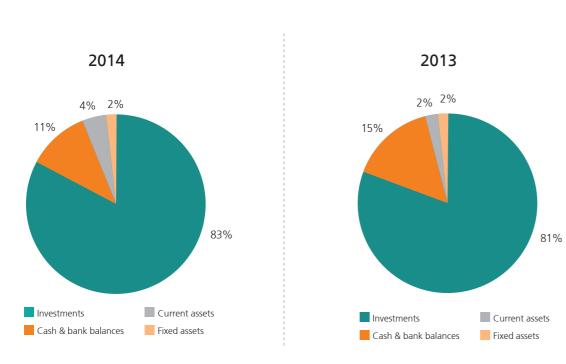




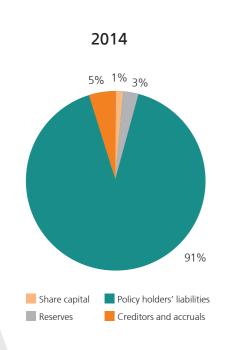
# **Graphical Analysis**

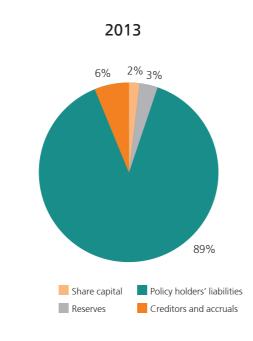
# **Balance Sheet**

# **ASSETS**



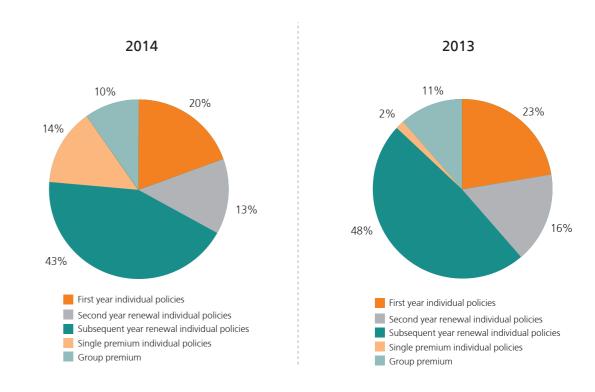
# SHARE CAPITAL & RESERVES AND LIABILITIES



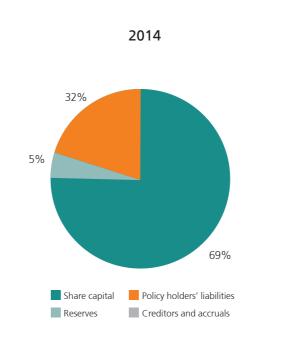


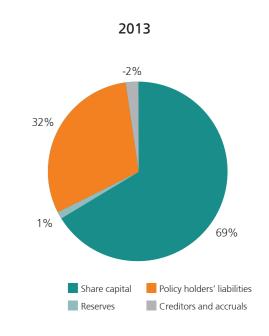
# **Profit & Loss / Revenue Account**

# **GROSS PREMIUM**



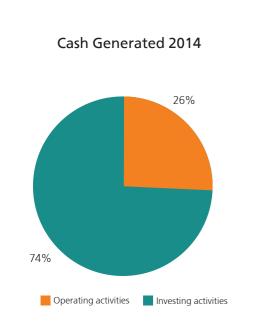
# **INVESTMENT INCOME**

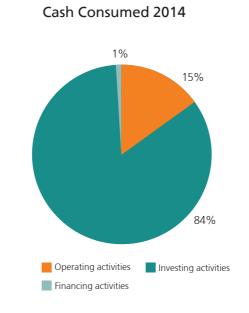


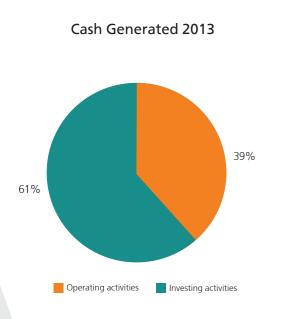


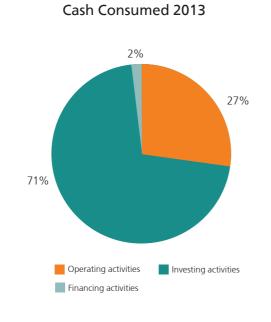
# **Cash Flow**

# CASH GENERATED / UTILIZED





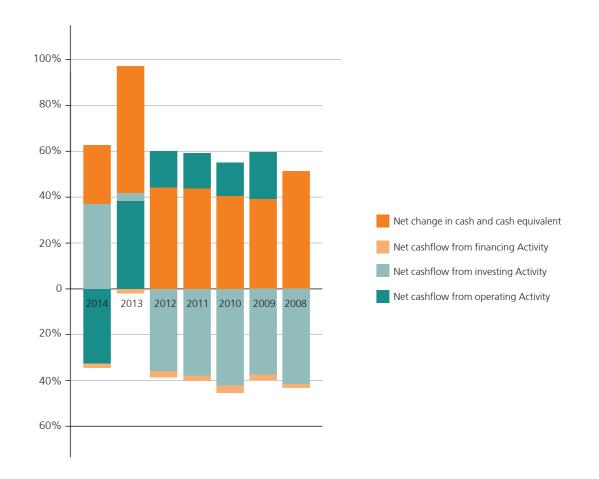




# **Summary of Cash Flow**

# Summary of cashflow statement year ended 31 December 2014

Cashflow	2014	2013	2012	2011	2010	2009	2008
Net cashflow from operating Activity	7 939 450	5 765 564	5 045 710	3 938 800	3 217 244	2,815 026	2 804 917
Net cashflow from investing Activity	(7237128)	614 911	(3911095)	(3 198 668)	(3344222)	(2537147)	(2 178 959)
Net cashflow from financing Activity	(650000)	(490 000)	(552 500)	(425 000)	(412 500)	(337 500)	(150 000)
Net change in cash and cash equivalent	7 666 369	7 614 047	1 723 572	1 141 457	826 325	1 365 803	1 425 424



# Vertical Analysis

	2014	4	2013		
	Rupees in '000	%	Rupees in '000	%	
Balance Sheet					
Net Equity	2 834 273	4.22	2 533 372	5.16	
Statutory Fund	61 222 367	91.07	43 582 653	88.76	
Current Liabilities	3 171 842	4.72	2 988 234	6.09	
Total Equity & Liabilities	67 228 482	100	49 104 259	100	
Total non-current assets	1 083 604	1.61	810 235	1.65	
Investments	55 534 580	82.61	39 585 719	80.62	
Current assets	10 610 298	15.78	8 708 305	17.73	
Total assets	67 228 482	100	49 104 259	100	
Revenue & Profit & Loss Account					
Net Income	28 504 838	100	18 995 186	100	
Claims, Expenditures and Policy- holders Liabilities	(26 522 989)	(93.05)	(17 590 800)	(92.61)	
Solvency Margin	(558 476)	(1.96)	(6072)	(0.03)	
Profit before Tax	1 423 373	4.99	1 398 314	7.36	
Income Tax expense	(472 472)	(1.66)	(469 200)	(2.47)	
Profit after tax for the year	950 901	3.34	929 114	4.89	

2012		2011		2010		2009	
Rupees in '000	%						
2 094 258	5.53	1 732 640	6.18	1 579 275	7.13	1 628 540	9.12
33 743 933	89.05	24 414 209	87.10	18 865 481	85.12	14 767 466	82.74
2 056 116	5.43	1 883 215	6.72	1 717 979	7.75	1 451 475	8.13
37 894 307	100	28 030 064	100	22 162 735	100	17 847 481	100
607 105	1.60	450 410	1.61	420 875	1.90	350 208	1.96
34 728 349	91.65	25 133 535	89.67	19 711 968	88.94	15 053 389	84.34
2 558 853	6.75	2 446 119	8.73	2 029 892	9.16	2 443 884	13.69
37 894 307	100	28 030 064	100	22 162 735	100	17 847 481	100
16 786 351	100	12 099 649	100	9 448 221	100	9 798 881	100
(15 152 760)	(90.27)	(11 017 049)	(91.05)	(8881294)	(94.00)	(9 148 701)	(93.36)
(241 123)	(1.44)	(201 785)	(1.67)	(15 892)	(0.17)	(2459)	(0.03)
1 392 468	8.30	880 815	7.28	551 035	5.83	647 721	6.61
(478 350)	(2.85)	(302 450)	(2.50)	(187 800)	(1.99)	63 938	0.65
914 118	5.45	578 365	4.78	363 235	3.84	711 659	7.26

# **Horizontal Analysis**

	2014	2013	2012	2011	
	Rupees in '000	Rupees in '000	Rupees in '000	Rupees in '000	
Balance Sheet					
Net Equity	2 834 273	2 533 372	2 094 258	1 732 640	
Statutory Fund	61 222 367	43 582 653	33 743 933	24 414 209	
Current Liabilities	3 171 882	2 988 234	2 056 116	1 883 215	
Total Equity & Liabilities	67 228 482	49 104 259	37 894 307	28 030 064	
Total non-current assets	1 083 604	810 235	607 105	450 410	
Investments	55 534 580	39 585 719	34 728 349	25 133 535	
Current assets	10 610 298	8 708 305	2 558 853	2 446 119	
Total assets	67 228 482	49 104 259	37 894 307	28 030 064	
Revenue & Profit & Loss Account					
Net Income	28 504 838	18 995 186	16 786 351	12 099 649	
Claims Expenditures and Policy- holders Liabilities	(26 522 989)	(17 590 800)	(15 152 760)	(11 017 049)	
Solvency Margin	(558 476)	(6072)	(241 123)	(201 785)	
Profit before Tax	1 423 373	1 398 314	1 392 468	880 815	
Income Tax expense	(472 472)	(469 200)	(478 350)	(302 450)	
Profit for the year	950 901	929 114	914 118	578 365	

# % increase / (decrease) over preceding year

2010	2009	2014	2013	2012	2011	2010	2009
Rupees in '000	Rupees in '000						
1 579 275	1 628 540	11.88	20.97	20.87	9.71	-3.03	29.83
18 865 481	14 767 466	40.47	29.16	38.21	29.41	27.75	54.35
1 717 979	1 451 475	6.14	45.33	9.18	9.62	18.36	27.76
22 162 735	17 847 481	58.50	95.46	68.27	48.74	24.18	49.25
420 875	350 208	33.74	33.46	34.79	7.02	20.18	13.58
19 711 968	15 053 389	40.29	13.99	38.18	27.50	30.95	55.43
2 029 892	2 443 884	21.84	240.32	4.61	20.50	-16.94	24.41
22 162 735	17 847 481	95.87	287.77	77.57	55.03	24.18	49.25
9 448 221	9 798 881	50.06	13.16	38.73	28.06	-3.58	259.22
(8 881 294)	(9 148 701)	50.78	16.09	37.54	24.05	-2.92	200.93
(15 892)	(2459)	9097.56	-97.48	19.50	1169.73	546.28	-5.06
551 035	647 721	1.79	0.42	58.09	59.85	-14.93	305.65
( 187 800 )	63 938	0.70	-1.91	58.16	61.05	-393.72	140.42
363 235	711 659	2.34	1.64	58.05	59.23	-48.96	250.41

# Statement of Compliance with the Code of Corporate Governance

This statement is being presented to comply with the Code of Corporate Governance contained in the listing regulations of Karachi Stock Exchange for the purpose of establishing a framework of good governance, whereby a listed company is managed in compliance with the best practices of corporate governance.

The Company has applied the principles contained in the Code in the following manner:

1. The Company encourages representation of non-executive Directors on its Board. During the year the Company has increased the strength of the Board from Seven to Nine members as approved in the Board Meeting held on 28 April, 2014. At present the Board includes:

Category	Names
Executive Director	Mr. Taher G. Sachak
Non Executive Directors	Mr. Rafique R. Bhimjee
	Mr. Saifuddin N. Zoomkawala
	Mr. Muneer R. Bhimjee
	Mr. Jahangir Siddiqui
	Mr. Hasanali Abdullah
	Mr. Heinz Walter Dollberg
	Mr. Salman Rashid
Independent Director	Mr. Kamal Afsar

- 2. The Directors have confirmed that none of them is serving as a Director in more than seven listed companies including this Company.
- 3. All the resident Directors of the Company are registered as taxpayers and none of them has defaulted in payment of any loan to a banking company, a DFI or an NBFI or, being a member of a stock exchange, has been declared as a defaulter by that stock exchange.
- 4. No casual vacancy occurred in the Board during the year.
- 5. The Company has prepared a 'Code of Conduct' and has ensured that appropriate steps have been taken to disseminate it throughout the company along with its supporting policies and procedures.
- 6. The Board has developed a vision/mission statement, overall corporate strategy and significant policies of the Company. A complete record of particulars of significant policies along with the dates on which they were approved or amended has been maintained.
- 7. All the powers of the Board have been duly exercised and decisions on material transactions, including appointment and determination of remuneration and terms and conditions of employment of CEO have been taken by the board/shareholders.
- 8. The meetings of the Board were presided over by the Chairman and the Board met at least once in every quarter. Written notices of the Board meetings, along with agenda and working papers, were circulated at least seven days before the meetings. The minutes of the meetings were appropriately recorded and circulated.
- 9. The management of the Company has submitted a Booklet to the Board of Directors on 17 October 2014 to consider it as an orientation course for its Directors and to apprise them of their duties and responsibilities. The course Booklet also apprised the Directors about changes in Code of Corporate Governance. As per the Code, Directors of the Company having 15 years of experience on the Board of listed company and 14 years of education are exempted from directors' training program. Seven out of nine Board members of the Company qualify for exemption under the provision of the Code. The Company will however, arrange training program for all directors by 2016.

- 10. There was no change of CFO, Company Secretary during the year. During the year, the Board has appointed a new Head of Internal Audit. The remuneration and terms and conditions of employment of Head of Internal Audit were approved by the Board of the Company.
- 11. The Directors' report for this year has been prepared in compliance with the requirements of the Code and fully describes the salient matters required to be disclosed.
- 12. The financial statements of the Company were duly endorsed by CEO and CFO before approval of the Board.
- 13. The Directors, CEO and executives do not hold any interest in the shares of the Company other than that disclosed in the pattern of shareholding.
- 14. The Company has complied with all the corporate and financial reporting requirements of the Code.
- 15. The Board has formed an Audit Committee. It comprises of three non-executive Directors including the Chairman of the Committee. However, the Chairman is not an independent director.
- 16. The meetings of the Audit Committee were held at least once every quarter prior to approval of interim and final results of the Company and as required by the Code. The terms of reference of the committee havebeen formed and advised to the committee for compliance.
- 17. The Board has formed an HR and Remuneration Committee comprises of three members, of whom two are non-executive directors and the chairman of the committee is a non-executive director.
- 18. The Company has an internal audit department and taking steps to further strengthening it. The internal audit staff is fully conversant with the policies and procedures of the Company and is involved in the internal audit function on full time basis.
- 19. The statutory auditors' of the Company have confirmed that they have been given a satisfactory rating under the quality control review programme of the Institute of Chartered Accountants of Pakistan, that they or any of the partners of the firm, their spouses and minor children do not hold shares of the Company and that the firm and all its partners are in compliance with International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by Institute of Chartered Accountants of Pakistan.
- 20. The statutory auditors' or the persons associated with them have not been appointed to provide other services except in accordance with the listing regulations and the auditors have confirmed that they have observed IFAC guidelines in this regard.
- 21. The 'closed period', prior to the announcement of interim/final results, and business decisions, which may materially affect the market price of company's securities, was determined and intimated to directors, employees and stock exchange(s).
- 22. Material/price sensitive information has been disseminated among all market participants at once through stock exchange.
- 23. We confirm that all other material principles enshrined in the Code of Corporate Governance have been complied with.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

# Review Report to the Members on Statement of Compliance with the Best Practices of the Code of Corporate Governance

We have reviewed the enclosed Statement of Compliance with the best practices contained in the Code of Corporate Governance ("the Code") prepared by the Board of Directors ("the Board") of EFU Life Assurance Limited ("the Company") for the year ended 31 December 2014 to comply with the requirements of Listing Regulations of the Karachi Stock Exchange where the Company is listed.

The responsibility for compliance with the Code is that of the Board of Directors of the Company. Our responsibility is to review, to the extent where such compliance can be objectively verified, whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Code and report if it does not and to highlight any non-compliance with the requirements of the Code. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Code.

As a part of our audit of the financial statements we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We are not required to consider whether the Board of Director's statement on internal control covers all risks and controls, or to form an opinion on the effectiveness of such internal controls, the Company's corporate governance procedures and risks.

The Code requires the Company to place before the Audit Committee, and upon recommendation of the Audit Committee, place before the Board of Directors for their review and approval its related party transactions distinguishing between transactions carried out on terms equivalent to those that prevail in arm's length transactions and transactions which are not executed at arm's length price and recording proper justification for using such alternate pricing mechanism. We are only required and have ensured compliance of this requirement to the extent of approval of related party transactions by the Board of Directors upon recommendation of the Audit Committee. We have not carried out any procedures to determine whether the related party transactions were undertaken at arm's length price or not.

Based on our review, nothing has come to our attention which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the best practices contained in the Code as applicable to the Company for the year ended 31 December 2014.

KPMG Taseer Hadi & Co. Chartered Accountants

Karachi February 14, 2015

# **Auditors' Report to the Members**

We have audited the annexed financial statements comprising of:

- balance sheet;
- ii) profit and loss account;
- iii) statement of changes in equity;
- iv) statement of cash flows;
- v) revenue account;
- vi) statement of premiums;
- vii) statement of claims;
- viii) statement of expenses; and
- ix) statement of investment income

of EFU Life Assurance Limited (the Company) as at 31 December 2014 together with the notes forming part thereof, for the year then ended.

It is the responsibility of the Company's Board of Directors to establish and maintain a system of internal control, and prepare and present the financial statements in conformity with the Approved Accounting Standards as applicable in Pakistan and the requirements of the Insurance Ordinance, 2000 (XXXIX of 2000) and the Companies Ordinance, 1984 (XLVII of 1984). Our responsibility is to express an opinion on these statements based on our audit.

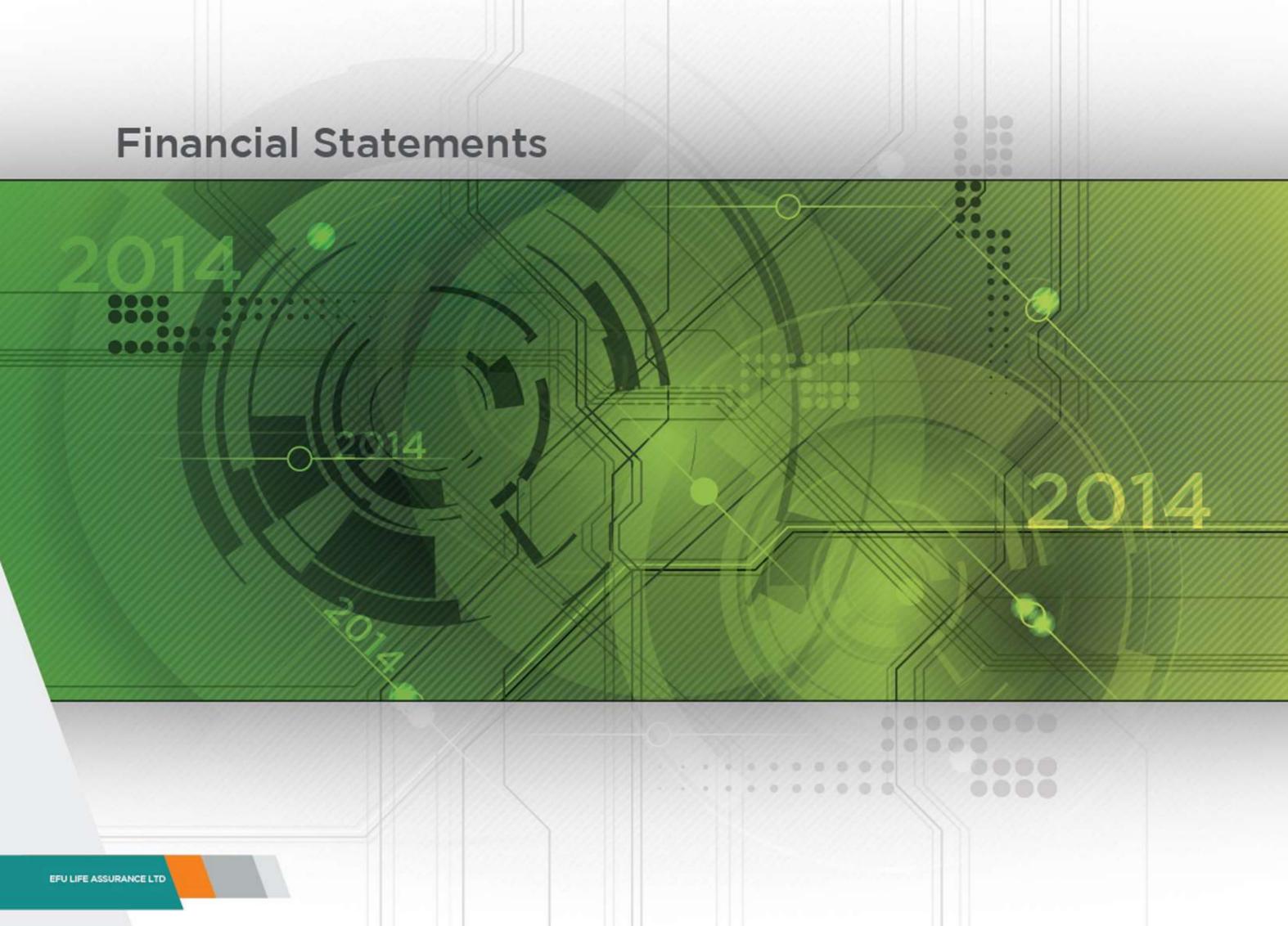
We conducted our audit in accordance with the Auditing Standards as applicable in Pakistan. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the above said statements. An audit also includes assessing the accounting policies used and significant estimates made by management, as well as, evaluating the overall financial statements presentation. We believe that our audit provides a reasonable basis for our opinion.

#### In our opinion:

- (a) proper books of accounts have been kept by the Company as required by the Insurance Ordinance, 2000, and the Companies Ordinance, 1984;
- (b) the financial statements together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000, and the Companies Ordinance, 1984, and accurately reflect the books and records of the Company and are further in accordance with accounting policies consistently applied;
- (c) the financial statements together with the notes thereon present fairly, in all material respects, the state of the Company's affairs as at 31 December 2014, and of the profit, its cash flows and changes in equity for the year then ended in accordance with Approved Accounting Standards as applicable in Pakistan and give the information required to be disclosed by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984;
- (d) the apportionment of assets, liabilities, revenue and expenses between two or more funds has been performed in accordance with the advice of the appointed actuary; and
- e) Zakat deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980), was deducted by the Company and deposited in the Central Zakat Fund established under Section 7 of that Ordinance.

The financial statements of the Company for the year ended December 31, 2013 were audited by another firm of chartered accountants who have expressed an unmodified opinion thereon dated February 14, 2014.

KPMG Taseer Hadi & Co. Chartered Accountants Muhammad Taufiq Karachi February 14, 2015



(Rupees '000)

			Statutory Funds					
	Note	Shareholders'	Investment Linked Business	Conventiona	Pension I Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Share capital and reserves								
Authorised share capital [150 000 000 ordinary shares (2013: 100 000 000) of Rs. 10 each]		1 500 000					1 500 000	1 000 000
lssued, subscribed and paid up share capital	8	1 000 000					1 000 000	1 000 000
Accumulated surplus		1 083 773					1 083 773	1 032 872
General reserve		750 500					750 500	500 500
Net shareholders' equity		2 834 273					2 834 273	2 533 372
Balance of statutory fund [including policyholders' liabilities Rs. 59 923 million	40		. 533 346	662.525	22.24	2.425	C4 222 267	42.502.552
(2013: Rs. 42 842 million)	10		0 533 346	663 535	22 361	3 125	61 222 367	43 582 653
Deferred tax liability	11	14 900					14 900	16 300
Creditors and accruals								
Outstanding claims	12		589 981	526 667	-	796	1 117 444	906 390
Premiums received in advance			579 603	35 431	65	81	615 180	499 086
Amounts due to reinsurers			58 144	23 986	261	599	82 990	140 656
Amounts due to agents			394 362	14 733	10	59	409 164	410 344
Accrued expenses		2 000	387 867	17 907	2	28	407 804	342 798
Unclaimed dividend		12 216	-	-	-	-	12 216	8 684
Other creditors and accruals	13	38 285	81 530	5 499	-	35	125 349	106 055
Inter- fund payable		-	245 529	109 972	1 494	29 800	386 795	557 921
Total liabilities		52 501	2 337 016	734 195	1 832	31 398	3 156 942	2 971 934
Contingencies and commitments	14							
Total equity and liabilities		2 901 674 6	2 870 362	1 397 730	24 193	34 523	67 228 482	49 104 259

The annexed notes 1 to 34 form an integral part of these financial statements.

HASANALI ABDULLAH Director

SAIFUDDIN N. ZOOMKAWALA Director

TAHER G. SACHAK Managing Director & Chief Executive

RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

(Rupees '000)

	Note	Shareholders Fund	Linked Business	Conventional Business	Business (Unit Linked)	& Health Business	Aggregate 2014	Aggregate 2013
Cash and bank deposits	15							
Policy stamps in hand			13 622	437	-	-	14 059	11 779
Current and other accounts		143 205	1 922 022	302 050	6 062	28 971	2 402 310	1 507 268
Deposits maturing within 12 months		_	5 100 000	149 000	1 000	_	5 250 000	6 095 000
		143 205	7 035 644	451 487	7 062	28 971	7 666 369	7 614 047
Loans	16							
To employees - secured		61 631	-	-	-	-	61 631	67 477
To employees and agents - unsecured		9 669	_	_	_	_	9 669	7 845
		71 300	-	-	-	-	71 300	75 322
Investments	17							
Government securities		922 914	37 248 081	657 986	11 020	4 999	38 845 000	28 654 916
Other fixed income securities		-	1 728 914	24 950	-	-	1 753 864	1 753 113
Listed equities and mutual funds		764 486	14 121 137	43 726	5 629	230	14 935 208	9 177 182
Unlisted equities		508	_	_	_	_	508	508
		1 687 908	53 098 132	726 662	16 649	5 229	55 534 580	39 585 719
Current assets - others								
Premiums due but unpaid		_	_	70 332	_	_	70 332	51 297
Amounts due from reinsurers		_	223	102 399	_	_	102 622	4 777
Prepayments		_	23 295	1 980	_	12	25 287	20 422
Sundry receivables		23 909	29 306	2 301	_	14	55 530	42 838
Investment income accrued	18	43 670	1 918 844	36 718	482	260	1 999 974	157 176
Taxation - provision less payments		157 368	_	-	_	_	157 368	113 259
Advances and deposits		_	68 833	5 851	_	37	74 721	71 246
Inter-fund receivable		386 795	_	_	_	_	386 795	557 921
		611 742	2 040 501	219 581	482	323	2 872 629	1 018 936

126 505

569 580

696 085

62 870 362

1 397 730

Investment

Statutory Funds

Pension

Accident

The annexed notes 1 to 34 form an integral part of these financial statements.

19

HASANALI ABDULLAH Director

Fixed assets Tangible assets Leased hold land

Total assets

Furniture, fixtures, office

Capital work in progress

equipment and vehicles

Intangible (Computer software)

SAIFUDDIN N. ZOOMKAWALA Director

381 315

6 204

387 519

2 901 674

TAHER G. SACHAK Managing Director & Chief Executive

24 193

RAFIQUE R. BHIMJEE Chairman

126 505

381 315

569 580

1 083 604

34 523 67 228 482 49 104 259

6 204

126 505

354 158

316 491

13 081

810 235

# Profit and Loss Account For The Year Ended 31 December 2014

Statement of Changes in Equity For The Year Ended 31 December 2014

(Rupees '000)

	Note	2014	2013
Investment income not attributable to statutory funds			
Return on government securities		104 937	67 136
Return on other fixed income securities and deposits		6 447	1 269
Dividend income		28 089	30 879
		139 473	99 284
(Loss) on disposal of available-for-sale investments		-	(2149)
Reversal of impairment in the value of available for sale investments		336 522	9 538
Net investment income		475 995	106 673
Other revenue	22	17 420	19 999
		493 415	126 672
Expenses not attributable to statutory funds	23	(43 125)	(38 725)
		450 290	87 947
Surplus transferred from statutory funds		973 083	1 310 367
Profit before tax		1 423 373	1 398 314
Taxation	24	(472 472)	(469 200)
Profit after tax		950 901	929 114
Earnings per share - basic and diluted (Rupees)	26	9.51	9.29

The annexed notes 1 to 34 form an integral part of these financial statements.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

(Rupees '000)

	Share Capital	General Reserve	Accumulated Surplus	Total
Balance as at 1 January 2013	850 000	232 500	1 011 758	2 094 258
Total Comprehensive Income for the year				
Profit for the year ended 31 December 2013	-	-	929 114	929 114
Transaction with owners of the company				
Transfer to General Reserve	-	268 000	(268 000)	_
Bonus Shares 2012 at the rate of 3 shares for every 17.64 shares	150 000	-	(150 000)	-
Dividend for the year 2012 at the rate of Rs. 4.00 per share	-	-	(340 000)	(340 000)
Interim Dividend for the year 2013 at the rate of Rs. 1.50 per share	_	-	(150 000)	(150 000)
Balance as at 31 December 2013	1 000 000	500 500	1 032 872	2 533 372
Total Comprehansive Income for the year				
Profit for the year ended 31 December 2014	_	-	950 901	950 901
Transaction with owners of the company				
Transfer to General Reserve	_	250 000	(250 000)	_
Dividend for the year 2013 at the rate of Rs. 5.00 per share	-	_	(500 000)	(500 000)
Interim Dividend for the year 2014 at the rate of Rs. 1.50 per share	_	-	(150 000)	(150 000)
Balance as at 31 December 2014	1 000 000	750 500	1 083 773	2 834 273

The annexed notes 1 to 34 form an integral part of these financial statements.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

(Rupees '000)

	Note		Statuto	ory Funds			
		Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggrega 2013
Income							
Premiums less reinsurances		16 231 449	1 361 781	1 322	1 387	17 595 939	13 365 47
Net investment income		10 304 883	107 388	2 745	468	10 415 484	5 503 03
Total net income		26 536 332	1 469 169	4 067	1 855	28 011 423	18 868 51
Claims net of reinsurance recoveries		3 882 825	830 992	529	23	4 714 369	3 483 94
Management expenses		4 237 210	446 139	143	765	4 684 257	4 235 48
Total claims and expenditure		8 120 035	1 277 131	672	788	9 398 626	7 719 42
Excess of income over claims and expenditure		18 416 297	192 038	3 395	1 067	18 612 797	11 149 08
Add : policyholders' liabilities at beginning of the year		42 509 820	310 273	18 907	3 022	42 842 022	33 009 37
Less : policyholders' liabilities at end of the year	9.2	59 490 506	408 153	21 997	2 604	59 923 260	42 842 02
,		(16 980 686)	(97 880)	(3090)	418	(17 081 238)	(983264
Surplus before tax		1 435 611	94 158	305	1 485	1 531 559	1 316 43
Movement in policyholders' liabilities		16 980 686	97 880	3 090	(418)	17 081 238	9 832 64
Transfer of surplus to shareholders' fund		(951 672)	(19682)	(184)	(1545)	(973 083)	(131036
Balance of statutory funds at beginning of the year		43 068 721	491 179	19 150	3 603	43 582 653	33 743 93
Balance of statutory funds at end of the year		60 533 346	663 535	22 361	3 125	61 222 367	43 582 65
Represented by:							
Policyholders' liabilities	9.2	59 490 506	408 153	21 997	2 604	59 923 260	42 842 02
Retained earnings on other than participating business		1 042 840	255 382	364	521	1 299 107	740 63
Balance of statutory funds	10	60 533 346	663 535	22 361	3 125	61 222 367	43 582 65

The annexed notes 1 to 34 form an integral part of these financial statements.

(Rupees '000)

			Statutory Funds	S			
	Shareholders' Fund	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Operating cash flows							
a) Underwriting activities							
Premiums received Reinsurance premiums paid Claims paid Surrenders paid Commissions paid		16 569 911 (124 297) (451 230) (3 336 053) (2 502 975)	1 744 634 (172 121) (1 184 287) – (272 869)	808 (11) - (555) (47)	1 616 ( 361 ) ( 991 ) - ( 494 )	18 316 969 (296 790) (1 636 508) (3 336 608) (2 776 385)	14 071 236 (145 999) (1 186 429) (2 604 546) (2 396 009)
Net cash generated from / (used in) underwriting activities b) Other operating activities		10 155 356	115 357	195	(230)	10 270 678	7 738 253
Income tax paid General management expenses paid Other operating payments Other operating receipts Loans advanced Loan repayments received Other payments on operating assets	(517 981) (42 725) - 506 415 (26 613) 30 635 (20 377)	(1608496) (614695) - - -	(167 228) - 100 879 - - -	(85) - 1 020 - - -	(529) - 28 578 - - (26)	(517 981) (1819 063) (614 695) 636 892 (26 613) 30 635 (20 403)	(423 141) (1538 521) (190 371) 201 132 (91 916) 77 179 (7 051)
Net cash (used in) / generated from operating activites	(70 646)	(2223191)	(66 349)	935	28 023	(2331228)	(1972689)
Total cash generated from / (used in) all operating activities	(70 646)	7 932 165	49 008	1 130	27 793	7 939 450	5 765 564
Investment activities							
Profit / return received Dividends received Payments for investments Proceeds from disposal of investments Fixed capital expenditure Proceeds from disposal of fixed assets	80 668 28 089 (6 271 879) 6 364 956 (365 045) 18 115	2 457 697 556 374 (55 079 173) 44 920 553 -	68 194 1 066 (49 320) 31 743 -	1 118 302 (930) - - -	328 - 16 - - -	2 608 005 585 831 (61 401 286) 51 317 252 (365 045) 18 115	3 249 216 585 927 (21 932 598) 18 975 010 (282 676) 20 032
Total cash (used in) / generated from investing activities	(145 096)	(7 144 549)	51 683	490	344	(7237128)	614 911
Financing activities							
Surplus appropriated to shareholders' fund Dividends paid	973 083 (650 000)	(951 672)	(19682)	(184)	(1545) -	(650 000)	(490 000)
Total cash (used in) financing activities  Net cash generated from / (used in)	323 083	(951 672)	(19682)	(184)	(1545)	(650 000)	(490 000)
all activities	107 341	(164 056)	81 009	1 436	26 592	52 322	5 890 475
Cash at beginning of the year	35 864	7 199 700	370 478	5 626	2 379	7 614 047	1 723 572
Cash at end of the year	143 205	7 035 644	451 487	7 062	28 971	7 666 369	7 614 047
Reconciliation to profit and loss account  Operating cash flows Depreciation Amortization Profit on disposal of fixed assets Other revenue Investment revenue Appreciation in market value of investments Reversal of impairment in the value of available for sale equit Provision for impairment in the value of available for sale fixe Profit on sale of investments Increase in assets other than cash Increase in liabilities						7 939 450 (72 787) (8 212) 7 438 9 982 5 026 652 3 798 069 347 560 65 379 1 653 819 6 873 (17 823 322)	5 765 564 (60 759) (9 510) 10 755 9 244 3 709 926 1 078 117 12 681 (160 407) 969 391 374 950 (10 770 838)
Profit after taxation						950 901	929 114
The annexed notes 1 to 34 form an integral part of these finance	al statements.						

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

# Statement of Premiums For The Year Ended 31 December 2014

(Rupees '000)

	Statutory Funds						
	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013	
Gross premiums							
Regular premium individual policies*							
First year	3 585 044	3 402	-	387	3 588 833	3 169 801	
Second year renewal	2 455 955	1 497	-	62	2 457 514	2 266 254	
Subsequent year renewal	7 852 764	3 136	1 363	1 514	7 858 777	6 795 318	
Single premium individual policies	2 549 627	-	_	-	2 549 627	234 227	
Group policies with cash values	14 625				14 625	13 345	
Group policies without cash values		1 750 534			1 750 534	1 579 985	
Total gross premiums	16 458 015	1 758 569	1 363	1 963	18 219 910	14 058 930	
Less: Reinsurance premiums ceded							
On individual life first year business	34 403	599	-	21	35 023	34 094	
On individual life second year business	26 526	236	-	8	26 770	24 782	
On individual life renewal business	165 637	1 856	41	547	168 081	154 847	
On group policies	_	394 097	_	-	394 097	479 728	
Total reinsurance premium ceded	226 566	396 788	41	576	623 971	693 451	
Net premiums	16 231 449	1 361 781	1 322	1 387	17 595 939	13 365 479	

<sup>\*</sup> Individual policies are those underwritten on an individual basis, and includes joint life policies underwritten as such.

The annexed notes 1 to 34 form an integral part of these financial statements.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

# Statement of Claims For The Year Ended 31 December 2014

(Rupees '000)

		Jiatat	ory runus			
	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Gross claims						
Claims under individual policies						
by death	505 153	2 880	_	-	508 033	304 296
by insured event other than death	21 875	39	_	320	22 234	21 414
by maturity	122 687	_	_	-	122 687	59 849
by surrender	3 344 647		555		3 345 202	2 601 917
Total gross individual policy claims	3 994 362	2 919	555	320	3 998 156	2 987 476
Claims under group policies						
by death	_	1 060 680	-	-	1 060 680	786 259
by insured event other than death	_	49 616	-	-	49 616	57 490
by surrender	720	-	-	-	720	-
experience refund	_	74 998	_	-	74 998	161 015
Total gross group claims	720	1 185 294	-	_	1 186 014	1 004 764
Total gross claims	3 995 082	1 188 213	555	320	5 184 170	3 992 240
Less: Reinsurance recoveries						
On individual life first year business	50 294	-	-	31	50 325	18 784
On individual life second year business	7 709	_	-	-	7 709	4 579
On individual life subsequent renewal business	39 289	300	_	125	39 714	34 189
On group claims	_	324 455	-	-	324 455	341 177
On experience refund of premiums	14 965	32 466	26	141	47 598	109 569
Total reinsurance	112 257	357 221	26	297	469 801	508 298
Net claims	3 882 825	830 992	529	23	4 714 369	3 483 942
			<del></del> -			<del></del>

Statutory Funds

The annexed notes 1 to 34 form an integral part of these financial statements.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

# Statement of Expenses For The Year Ended 31 December 2014

**Statement of Investment Income** For The Year Ended 31 December 2014

(Rupees '000)

	Note		Statuto				
		Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Acquisition costs							
Remuneration to insurance							
intermediaries on individual policies	:						
- commission on first year premit		1 632 317	1 055	-	159	1 633 531	1 480 950
- commission on second year pre	miums	241 528	159	-	26	241 713	242 114
- commission on subsequent							
renewal premiums		166 939	78	34	71	167 122	176 062
- commission on single premium	S	97 395	_	-		97 395	4 902
- override commission		361 328	339	13	59	361 739	316 924
- other benefits to insurance inte	rmediaries	572 470	367	58	86	572 981	554 223
Remuneration to insurance		3 071 977	1 998	105	401	3 074 481	2 775 175
intermediaries on group policies:							
- commission		876	272 829			273 705	237 391
- other benefits to insurance inte	rmodiarios	366	43 849	_	_	44 215	34 449
other benefits to insurance inte	imedianes	1 242	316 678	_	_	317 920	271 840
Duna da accada a da	20	270 510	F 700	20	E4	204 202	200 100
Branch overheads	20	278 510	5 790	38	54	284 392	290 100
Other acquisition costs							
- Policy stamps		59 295	456		3	59 754	53 025
Total acquisition cost		3 411 024	324 922	143	458	3 736 547	3 390 140
Administration expenses							
Salaries and other benefits		317 056	64 297	_	166	381 519	346 636
Travelling expenses		48 924	5 019	_	3	53 946	37 541
Actuary's fees		8 666	737	_	5	9 408	7 800
Medical fees		15 543	2 712	_	_	18 255	16 192
Legal and professional fee		24 258	2 056	_	13	26 327	21 981
Advertisements and publicity		139 334	12 918	_	_	152 252	196 083
Computer expenses		5 546	490	_	3	6 039	3 820
Printing and stationery		31 372	3 319	_	15	34 706	32 513
Depreciation	19.3	12 312	5 865	-	5	18 182	14 338
Amortisation		7 565	643	_	4	8,212	9 510
Rental		16 496	4 361		8	20 865	20 863
Exchange gain		4 795			-	4 795	(7960)
Postage		54 962	506		-	55 468	35 642
Fees and subscription		34 350	3 510		19	37 879	31 893
Other management expenses	21	124 433	15 070		66	139 569	96 948
Gross management expenses		4 256 636	446 425	143	765	4 703 969	4 253 940
Commission from reinsurers		(12 605)	(286)	-	-	(12 891)	(12618)
Fees Charged to Policyholders		(6821)				(6821)	(5837)
Net management expenses		4 237 210	446 139	143	765	4 684 257	4 235 485

The annexed notes 1 to 33 form an integral part of these financial statements.

HASANALI ABDULLAH Director

SAIFUDDIN N. ZOOMKAWALA Director

TAHER G. SACHAK Managing Director & Chief Executive

RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

(Rupees '000)

	Statutory Funds						
	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013	
Investment income							
On government securities	3 535 664	72 693	1 055	527	3 609 939	2 632 858	
On other fixed income securities and deposits	697 890	26 458	450	61	724 859	428 630	
Dividend income	556 374	1 066	302	-	557 742	555 048	
Amortisation of discount	95 379	3 233	50	25	98 687	49 468	
	4 885 307	103 450	1 857	613	4 991 227	3 666 004	
Gain on sale of investments	1 653 819	-	_	-	1 653 819	971 540	
Gain / (Loss) on revaluation of investments							
Government securities	987 485	_	538	-	988 023	(131 405)	
Other fixed income securities	21 888	_	9	-	21 897	(65 440)	
Listed equities securities and mutual fund units	2 689 121	_	341	_	2 689 462	1 225 494	
	3 698 494	_	888	-	3 699 382	1 028 649	
Reversal of / (Provision for) impairment in							
value of investments							
Available-for-sale equity securities and mutual fund units	7 245	3 938	_	(145)	11 038	3 143	
Available-for-sale fixed income securities	65 379	_	-	-	65 379	(160 407)	
	72 624	3 938		(145)	76 417	(157 264)	
	10 310 244	107 388	2 745	468	10 420 845	5 508 929	
Less : Investment related expense	(5 361)	-	-	-	(5 361)	(5894)	
Net investment income	10 304 883	107 388	2 745	468	10 415 484	5 503 035	

The annexed notes 1 to 34 form an integral part of these financial statements.

HASANALI ABDULLAH Director

SAIFUDDIN N. ZOOMKAWALA Director

TAHER G. SACHAK Managing Director & Chief Executive

RAFIQUE R. BHIMJEE Chairman

# Notes to the Financial Statements For The Year Ended 31 December 2014

#### 1. Status and nature of business

EFU Life Assurance Limited (the Company) was incorporated in Pakistan on 09 August 1992 as a public limited company under the Companies Ordinance, 1984 and started its operation from 08 November 1992. The shares of the Company are quoted on Karachi Stock Exchange. The registered office of the Company is located at Al-Malik Centre, 70W, F-7/G-7 Jinnah Avenue, Islamabad while principal place of business is located at 37-K, Block 6, PECHS, Karachi.

The Company is engaged in life insurance business including ordinary life business, pension fund business and accident and health business and has established following statutory funds, as required by the Insurance Ordinance, 2000:

- Investment Linked business (includes individual life business)
- Conventional business (includes group life and individual life businesses)
- Pension business (unit linked)\*
- Accident and health business
- \* The Company had discontinued pension business and accordingly no new business has been written under this fund
- 1.2 During the year the Company has applied to SECP for license to act as "Window Takaful Operator". Subsequent to the year end, the SECP has granted the licence. The Company has not launched window takaful operation as at 31 December 2014.

#### 2. Basis of presentation

These financial statements have been prepared in accordance with the format prescribed under Securities and Exchange Commission (Insurance) Rules, 2002 [SEC (Insurance) Rules, 2002].

#### 3. Statement of compliance

These financial statements have been prepared in accordance with approved accounting standards as applicable in Pakistan. Approved accounting standards comprise of such International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board as are notified under the Companies Ordinance, 1984, provisions of and directives issued under the Companies Ordinance, 1984, the Insurance Ordinance, 2000 and SEC (Insurance) Rules, 2002. In case requirements differ, the provisions or directives of the Companies Ordinance, 1984, Insurance Ordinance, 2000 and SEC (Insurance) Rules, 2002 shall prevail.

The SECP has allowed the insurance companies to defer the application of International Accounting Standard – 39 (IAS-39) "Financial Instruments: Recognition and Measurement" in respect of valuation of "available-for-sale investments". Accordingly, the requirements of IAS-39, to the extent allowed by SECP as aforesaid, have not been considered in the preparation of these financial statements (also see note 17.6).

#### 4. Basis of measurement

These financial statements have been prepared on the basis of the historical cost convention except revaluation of certain investments at fair value.

#### 5. Summary of significant accounting policies

The accounting policies adopted in the preparation of these financial statements are consistent with those of the previous financial year except as described below:

#### 5.1 Reinsurance assets

Reinsurance contracts entered into by the Company with reinsurers for compensation of losses suffered on insurance contracts issued. Claim recoveries receivable from the reinsurers are recognized at the same time as the claim which give rise to the right of recovery and are measured at the amount expected to be recovered.

Reinsurance assets represent balances due from reinsurance companies which are stated on the basis of amounts receivable under the respective contract after considering any impairment in the value of such assets.

#### 5.2 Statutory funds

The Company maintains statutory funds for all classes of life insurance business. Assets, liabilities, revenues and expenses are recorded in respective funds, if referable or, on the basis of actuarial advice if not referable. Other assets, liabilities, revenues and expenses are allocated to shareholders' fund. Policyholders' liabilities have been included in statutory funds on the basis of the actuarial valuation carried out by the appointed actuary of the Company on the balance sheet date as required by Section 50 of the Insurance Ordinance, 2000. A capital transfer provided to statutory funds by the shareholders' fund is recorded as a reduction in the shareholders' equity. Changes in the amount of capital contributed to statutory funds is recorded by the shareholders' funds directly in equity.

#### 5.3 Policyholders' liabilities

Policyholders' liabilities are stated at a value determined by the appointed actuary through an actuarial valuation carried out as at each balance sheet date. In determining the value, both acquired policy values (which forms the bulk of policyholders' liabilities) as well as estimated values which will be payable against risks which the Company underwrites are taken into account. The bases used are applied consistently from year to year.

The basic liability consists of the estimated actuarial liability against each contract which is in force. To this are added:

- a) The cash value of policies which have lapsed over the last two years and where the liability would be reinstated in case of the policy being revived; and
- b) A reserve for potential losses on a policy by policy basis.

#### 5.4 Provision for outstanding claims

A liability for outstanding claims is recognized in respect of all claims incurred up to the balance sheet date, except for accident and health claims which are recognized as soon as reliable estimates of the claim amount can be made. Claims where intimation of the event giving rise to the claim is received or in respect of investment linked business when the policy ceases to participate in the earnings of the statutory fund are reported as claims in the revenue account. The liability for claims incurred but not reported at the year end is determined by the Appointed Actuary and are included in the policyholders' liabilities. Experience refund of premium calculated by appointed actuary is included in outstanding claims. Experience refund of premium receivable from reinsurers is included in the reinsurance recoveries of claim.

#### 5.5 Investments

All investments are initially recognised at cost, being the fair value of the consideration given and include transaction costs except for held-for-trading investments in which case transaction costs are charged to the profit and loss account. All purchase and sale of investments that require delivery within the required time frame established by regulations or market convention are accounted for at the trade date. Trade date is the date when the Company commits to purchase or sell the investments. Subsequently the investments are classified as follows:

#### Held-for-trading

Investments which are acquired principally for the purposes of generating profit from short term fluctuation in price are classified as held-for-trading.

Subsequent to initial recognition, these investments are remeasured at fair value. Gains or losses on investments on remeasurement of these investments are recognised in profit and loss account or the revenue account as the case may be.

#### Held-to-Maturity

At the time of acquisition, investments with fixed maturity, where management has both the intent and the ability to hold to maturity, are classified as held-to-maturity.

Investments classified as held-to-maturity are subsequently measured at amortized cost, taking into account any discount or premium on acquisition, using the effective interest rate method.

#### Available-for-Sale

Investments which do not fall in the above category are classified as available-for-sale.

Available-for-sale investments relating to the units assigned to policies of investment linked business and pension business are subsequently measured at their fair values and the difference taken to respective revenue accounts. Other available-for-sale investments are subsequently measured at lower of cost or market value (market value being taken as lower if fall is other than temporary).

#### 5.6 Revenue recognition

- First year individual life premiums are recognized once the related policies have been issued and the premiums received. Renewal premiums are recognized upon receipt of premium provided the policy is still in force. Single premiums are recognized once the related policies are issued against the receipts of premium.
- Group life premiums are recognized when due. A provision for unearned premiums is included in the policyholders' liabilities
- Reinsurance expense is recognized as a liability in accordance with the pattern of recognition of related premium.
- Interest income on bank deposits is recorded on a time proportion basis.
- Fixed income securities are recorded on a time proportion basis using effective interest rate method.
- Dividend income is recognized when right to receive such dividend is established.

#### 5.7 Acquisition costs

These are costs incurred in acquiring insurance policies, maintaining such policies, and include without limitation all forms of remuneration paid to insurance agents.

Commissions and other expenses are recognized as an expense in the earlier of the financial year in which they are paid and financial year in which they become due and payable, except that commission and other expenses which are directly referable to the acquisition or renewal of specific contracts are recognized not later than the period in which the premium to which they refer is recognized as revenue.

#### 5.8 Employees' retirement benefits - defined contribution plans

- 5.8.1 The Company operates a contributory provident fund for all eligible employees to which equal monthly contributions at the rate of 8.33% of basic salary are made by both the Company and the employees. The contributions are recognised as employee benefit expense when they are due.
- 5.8.2 The Company also operate an approved funded contributory pension scheme, whereby, fixed monthly contributions at the rate of 10% of the basic salary are made by the Company and the employees also have an option to contribute in the fund at the rate of 5%. At the time of retirement, employees are paid in full for their contribution (if any) and Company's contribution accumulated in the fund is paid to employees over the period of time in accordance with the rules of the fund.

#### 5.9 Taxation

#### Current

Provision of current tax is based on the taxable income for the year determined in accordance with the prevailing law for taxation of income. The charge for current tax is calculated using prevailing tax rates or tax rates expected to apply to the profit for the year, if enacted. The charge for current tax also includes adjustments, where considered necessary, to provision for tax made in previous years arising from assessments finalized during the current year for such years.

#### Deferred

Deferred tax is accounted for using the balance sheet liability method in respect of all temporary differences at the balance sheet date between the tax bases and carrying amounts of assets and liabilities for financial reporting purposes. Deferred tax liabilities are generally recognized for all taxable temporary differences and deferred tax assets are recognized to the extent that it is probable that taxable profits will be available against which the deductible temporary differences, unused tax losses and tax credits can be utilized.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period when the asset is realized or the liability is settled, based on the tax rates (and tax laws) that have been enacted or substantively enacted at the balance sheet date. Deferred tax is charged or credited in the profit and loss account, except in the case of items credited or charged to equity in which case it is included in equity.

#### 5.10 Dividends and other appropriations

Cash dividend to shareholders is recognized as liability in the period in which it is approved. Similarly all other appropriations other than those required by law including reserve for issue of bonus shares are recognized in the period in which they are approved.

#### 5.11 Segment reporting

A business segment is a group of assets and operations engaged in providing products or services that are subject to risks and returns that are different from those of other business segments. The Company accounts for segment reporting using the classes or sub classes of business (statutory funds) as specified under the Insurance Ordinance, 2000 and (Insurance) Rules, 2002.

Based on its classification of Insurance contracts issued, the Company has four business segments for reporting purposes namely investment linked business, conventional business, pension business and accident and health business.

#### 5.12 Fixed Assets

#### Tangible assets

These are stated at cost less accumulated depreciation and accumulated impairment loss, if any.

Depreciation is calculated so as to write off the depreciable amount of the assets over their expected useful lives at the rates specified in note 19.1 to the financial statements, after taking into account residual value, if any. The useful lives, residual values and depreciation methods are reviewed and adjusted, if appropriate, at each balance sheet date.

Depreciation on additions is charged from the quarter in which an asset is available for use while no depreciation is charged for the quarter in which asset is disposed off.

Subsequent cost are included in the assets carrying amount or recognized as separate asset, as appropriate, only when it is possible that the future economic benefit associated with the item will flow to the company and the cost of the item can be measured reliably. Normal repairs and maintenance are charged to income currently.

An item of fixed asset is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. Gain and losses on disposal, if any, of assets are included in income currently.

The carrying value of tangible fixed assets is reviewed for impairment when events or changes in circumstances indicate that this carrying value may not be recoverable. If any such indications exist and where the carrying values exceed the estimated recoverable amounts, the assets are written down to their recoverable amount.

#### Intangible assets

These are stated at cost less accumulated amortisation and any impairment in value. Amortisation on intangible fixed assets is charged to income applying the straight line method at the rates specified in note 19.3 to the financial statements after taking into account residual value, if any.

Amortisation is charged from the quarter the assets are available for use and no amortisation is charged for the quarter in which the asset is disposed off. The useful life and amortisation method is reviewed, and adjusted if appropriate, at each balance sheet date.

The carrying values of intangible fixed assets are reviewed for impairment when events or changes in circumstances indicate that this carrying value may not be recoverable, if any such indication exists and where the carrying values exceed the estimated recoverable amount, the assets are written down to their recoverable amount.

#### Capital work-in-progress

Capital work-in-progress is stated at cost less impairment losses, if any.

#### 5.13 Cash and cash equivalents

For the purpose of statement of cash flows, cash and cash equivalents include the following:

- Cash at bank in current and saving accounts
- policy stamps in hand
- Term deposits maturing within 12 months

#### 5.14 Foreign currency transactions

#### 5.14.1 Functional and presentation currency

These financial statements are presented in Pak Rupee, which is the Company's functional and presentation currency.

#### 5.14.2 Foreign currency translations

Foreign currency transactions during the year are recorded at the exchange rates approximating those ruling on the date of the transaction. Monetary assets and liabilities in foreign currencies are translated at the rates of exchange which approximate those prevailing on the balance sheet date. Gain and losses on translation are taken into income currently. Non monetary-items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates as at the dates of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined.

#### 5.15 Provisions

Provisions are recognized when the Company has a legal or constructive obligation as a result of a past event, and it is probable that outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of obligation.

#### 5.16 Financial Instruments

Financial assets and financial liabilities are recognised at the time when the Company becomes a party to the contractual provisions of the instrument. Financial assets are de-recognised when the contractual right to future cash flows from the asset expire or is transferred along with the risk and reward of the ownership of the asset. Financial liabilities are de-recognised when obligation specified in the contract is discharged, cancelled or expired. Any gain or loss on de-recognition of the financial asset and liabilities is recognised in the profit and loss account of the current year.

#### 5.17 Off-setting

Financial assets and financial liabilities are offset and the net amount is reported in the balance sheet, if the Company has a legally enforceable right to set-off and the Company intends either to settle the assets and liabilities on a net basis or to realise the asset and settle the liability simultaneously.

#### 6. Significant accounting judgments and estimates

The preparation of financial statements in conformity with approved accounting standards requires the use of certain critical accounting estimates. It also requires management to exercise its judgment in the process of applying the Company's accounting polices. Estimates and judgments are continually evaluated and are based on historic experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Revisions to accounting estimates are recognised in the period in which the estimate is revised and any future periods affected.

In the process of applying the Company's accounting policies, management has made the following estimates and judgments which are significant to the financial statements:

	Note
Policyholders' liabilities and underlying actuarial assumptions	5.3, 9 & 29.3
Provision for outstanding claims	5.4 & 12
Classification and impairment of investments	5.5 & 17
Taxation and deferred taxation	5.9 & 11
Determining the residual value and useful lives of fixed assets	5.12 & 19

#### 7. Standards, interpretations and amendments to approved accounting standards that are not yet effective

The following standards, amendments and interpretations of approved accounting standards will be effective for accounting periods beginning on or after 01 January 2015:

- Amendments to IAS 19 "Employee Benefits" Employee contributions a practical approach (effective for annual periods beginning on or after 1 July 2014). The practical expedient addresses an issue that arose when amendments were made in 2011 to the previous pension accounting requirements. The amendments introduce a relief that will reduce the complexity and burden of accounting for certain contributions from employees or third parties. The amendments are relevant only to defined benefit plans that involve contributions from employees or third parties meeting certain criteria.
- Amendments to IAS 38 Intangible Assets and IAS 16 Property, Plant and Equipment (effective for annual periods beginning on or after 1 January 2016) introduce severe restrictions on the use of revenue-based amortization

for intangible assets and explicitly state that revenue-based methods of depreciation cannot be used for property, plant and equipment. The rebuttable presumption that the use of revenue-based amortisation methods for intangible assets is inappropriate can be overcome only when revenue and the consumption of the economic benefits of the intangible asset are 'highly correlated', or when the intangible asset is expressed as a measure of revenue. The amendments are not likely to have an impact on Company's financial statements.

- IFRS 10 'Consolidated Financial Statements' (effective for annual periods beginning on or after 1 January 2015) replaces the part of IAS 27 'Consolidated and Separate Financial Statements. IFRS 10 introduces a new approach to determining which investees should be consolidated. The single model to be applied in the control analysis requires that an investor controls an investee when the investor is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. IFRS 10 has made consequential changes to IAS 27 which is now called 'Separate Financial Statements' and will deal with only separate financial statements. Certain further amendments have been made to IFRS 10, IFRS 12 and IAS 28 clarifying the requirements relating to accounting for investment entities and would be effective for annual periods beginning on or after 1 January 2016.
- IFRS 11 'Joint Arrangements' (effective for annual periods beginning on or after 1 January 2015) replaces IAS 31 'Interests in Joint Ventures'. Firstly, it carves out, from IAS 31 jointly controlled entities, those cases in which although there is a separate vehicle, that separation is ineffective in certain ways. These arrangements are treated similarly to jointly controlled assets/operations under IAS 31 and are now called joint operations. Secondly, the remainder of IAS 31 jointly controlled entities, now called joint ventures, are stripped of the free choice of using the equity method or proportionate consolidation; they must now always use the equity method. IFRS 11 has also made consequential changes in IAS 28 which has now been named 'Investment in Associates and Joint Ventures'. The amendments requiring business combination accounting to be applied to acquisitions of interests in a joint operation that constitutes a business are effective for annual periods beginning on or after 1 January 2016. The adoption of this standard is not like to have an impact on Company's financial statements.
- IFRS 12 'Disclosure of Interest in Other Entities' (effective for annual periods beginning on or after 1 January 2015) combines the disclosure requirements for entities that have interests in subsidiaries, joint arrangements (i.e. joint operations or joint ventures), associates and / or unconsolidated structured entities, into one place. The adoption of this standard is not like to have an impact on Company's financial statements.
- IFRS 13 'Fair Value Measurement' effective for annual periods beginning on or after 1 January 2015) defines fair value, establishes a framework for measuring fair value and sets out disclosure requirements for fair value measurements. IFRS 13 explains how to measure fair value when it is required by other IFRSs. It does not introduce new fair value measurements, nor does it eliminate the practicability exceptions to fair value measurements that currently exist in certain standards. The adoption of this standard is not like to have an impact on Company's financial statements.
- Amendment to IAS 27 'Separate Financial Statement' (effective for annual periods beginning on or after 1
  January 2016). The amendments to IAS 27 will allow entities to use the equity method to account for investments
  in subsidiaries, joint ventures and associates in their separate financial statements.
- Agriculture: Bearer Plants [Amendment to IAS 16 and IAS 41] (effective for annual periods beginning on or after 1 January 2016). Bearer plants are now in the scope of IAS 16 Property, Plant and Equipment for measurement and disclosure purposes. Therefore, a company can elect to measure bearer plants at cost. However, the produce growing on bearer plants will continue to be measured at fair value less costs to sell under IAS 41 Agriculture. A bearer plant is a plant that: is used in the supply of agricultural produce; is expected to bear produce for more than one period; and has a remote likelihood of being sold as agricultural produce. Before maturity, bearer plants are accounted for in the same way as self-constructed items of property, plant and equipment during construction.
- Sale or Contribution of Assets between an Investor and its Associate or Joint Venture (Amendments to IFRS 10 and IAS 28) [effective for annual periods beginning on or after 1 January 2016]. The main consequence of the amendments is that a full gain or loss is recognised when a transaction involves a business (whether it is housed in a subsidiary or not). A partial gain or loss is recognised when a transaction involves assets that do not constitute a business, even if these assets are housed in a subsidiary.
- Annual Improvements 2010-2012 and 2011-2013 cycles (most amendments will apply prospectively for annual period beginning on or after 1 July 2014). The new cycle of improvements contain amendments to the following standards:
- IFRS 2 'Share-based Payment'. IFRS 2 has been amended to clarify the definition of 'vesting condition' by separately defining 'performance condition' and 'service condition'.

86 EFU LIFE ASSURANCE LTD

- IFRS 3 'Business Combinations'. These amendments clarify the classification and measurement of contingent consideration in a business combination.
- IFRS 8 'Operating Segments' has been amended to explicitly require the disclosure of judgments made by management in applying the aggregation criteria.
- Amendments to IAS 16 'Property, plant and equipment' and IAS 38 'Intangible Assets'. The amendments
  clarify the requirements of the revaluation model in IAS 16 and IAS 38, recognizing that the restatement
  of accumulated depreciation (amortization) is not always proportionate to the change in the gross carrying
  amount of the asset.
- IAS 24 'Related Party Disclosure'. The definition of related party is extended to include a management entity
  that provides key management personnel services to the reporting entity, either directly or through a group
  entity.
- IAS 40 'Investment Property'. IAS 40 has been amended to clarify that an entity should: assess whether an acquired property is an investment property under IAS 40 and perform a separate assessment under IFRS 3 to determine whether the acquisition of the investment property constitutes a business combination.
- Annual Improvements 2012-2014 cycles (amendments are effective for annual periods beginning on or after 1 January 2016). The new cycle of improvements contain amendments to the following standards:
- IFRS 5 Non-current Assets Held for Sale and Discontinued Operations. IFRS 5 is amended to clarify that if an entity changes the method of disposal of an asset (or disposal group) i.e. reclassifies an asset from held for distribution to owners to held for sale or vice versa without any time lag, then such change in classification is considered as continuation of the original plan of disposal and if an entity determines that an asset (or disposal group) no longer meets the criteria to be classified as held for distribution, then it ceases held for distribution accounting in the same way as it would cease held for sale accounting.
- IFRS 7 'Financial Instruments- Disclosures'. IFRS 7 is amended to clarify when servicing arrangements are
  in the scope of its disclosure requirements on continuing involvement in transferred financial assets in cases
  when they are derecognized in their entirety. IFRS 7 is also amended to clarify that additional disclosures
  required by 'Disclosures: Offsetting Financial Assets and Financial Liabilities (Amendments to IFRS7)' are not
  specifically required for inclusion in condensed interim financial statements for all interim periods.
- IAS 19 'Employee Benefits'. IAS 19 is amended to clarify that high quality corporate bonds or government bonds used in determining the discount rate should be issued in the same currency in which the benefits are to be paid.
- IAS 34 'Interim Financial Reporting'. IAS 34 is amended to clarify that certain disclosures, if they are not included in the notes to interim financial statements and disclosed elsewhere should be cross referred.

#### 8. Share Capital (Rupees '000)

#### **Authorised Share Capital**

88 EFU LIFE ASSURANCE LTD

2014	2013		2014	2013
(Number	of Shares)			
150 000 000	100 000 000	Ordinary shares of Rs 10 each	1 500 000	1 000 000
Paid up Share	· Capital			
2014	2013		2014	2013
(Number	of Shares)			
15 000 000	15 000 000	Ordinary shares of Rs 10 each issued for cash	150 000	150 000
85 000 000 100 000 000	85 000 000 100 000 000	Ordinary shares of Rs 10 each issued as fully paid bonus shares	850 000 1 000 000	850 000 1 000 000

8.1 The Company in their Annual General Meeting held on 5 April 2014 approved to increase the authorised capital of the Company from Rs.1,000 million to Rs.1,500 million.

As of balance sheet date 63,048,748 (2013: 63,014,648) ordinary shares of Rs. 10/- each were held by the associated companies.

**Statutory Funds** 

#### 9. Policyholders' liabilities

(Rupees '000)

		Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
9.1	Gross of reinsurance						
	Actuarial liability relating to future events	59 336 897	375 245	22 031	2 900	59 737 073	42 837 575
	Provision for outstanding reported claims payable over a period exceeding twelve months	309 133	81 493	-	_	390 626	298 794
	Provision for incurred but not reported claims	87 758	137 319	-		225 077	176 902
		59 733 788	594 057	22 031	2 900	60 352 776	43 313 271
9.2	Net of reinsurance						
	Actuarial liability relating to future events	59 231 976	289 735	21 997	2 604	59 546 312	42 570 830
	Provision for outstanding reported claims payable over a period exceeding twelve months	189 757	25 063	-	-	214 820	151 106
	Provision for incurred but not reported claims	68 773	93 355	_	-	162 128	120 086
		59 490 506	408 153	21 997	2 604	59 923 260	42 842 022

#### 10. Reconciliation of statutory funds

	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Policyholders' liabilities						
Balance at beginning of the year Increase / (Decrease) during the year	42 509 820 16 980 686	310 273 97 880	18 907 3 090	3 022 ( 418 )	42 842 022 17 081 238	33 009 374 9 832 648
Balance at end of the year	59 490 506	408 153	21 997	2 604	59 923 260	42 842 022
Retained earnings on other than participating business						
Balance at beginning of the year	558 901	180 906	243	581	740 631	734 559
Surplus for the year	1 435 611	94 158	305	1 485	1 531 559	1 316 439
Surplus appropriated to shareholders' fund	(951 672)	(19682)	(184)	(1545)	(973 083)	(1310367)
Balance at end of the year (refer note no. 10.1)	1 042 840	255 382	364	521	1 299 107	740 631
Balance of statutory funds	60 533 346	663 535	22 361	3 125	61 222 367	43 582 653

10.1 The SECP has issued amendments to the SEC (Insurance) Rules, 2002, which includes revision in the solvency margin requirements for life insurers. Keeping in view such future solvency requirements, the Company has retained an aggregate amount of Rs. 1,280 million (2013: Rs. 726 million) in the Statutory Funds, based on the advice of the appointed actuary.

Rupees	(000)
nunces	0007

		Note	2014	2013
11.	Deferred tax liability			
	Deferred tax liability arising in respect of: Accelerated tax depreciation		14 900	16 300
12.	Outstanding claims			
	Investment linked business	12.1	589 981	382 182
	Conventional business	12.2	526 667	522 741
	Accident and health business	12.4	796_	1 467
			1 117 444	906 390
12.1	Investment linked business			
	Outstanding claims at the beginning of the year		382 182	292 873
	Cash paid during the year		(3787283)	(2898406)
	Net increase in liabilities due to current year claims		3 995 082	2 987 715
	Outstanding claims at the end of the year		589 981	382 182
12.2	Conventional business			
	Outstanding claims at the beginning of the year		522 741	411 414
	Cash paid during the year		(1 184 287)	(891 010)
	Net increase in liabilities due to current year claims		1 188 213	1 002 337
	Outstanding claims at the end of the year		526 667	522 741
12.3	Pension Business			
	Outstanding claims at the beginning of the year		_	_
	Cash paid during the year		(555)	(1518)
	Net increase in liabilities due to current year claims		555	1 518
	Outstanding claims at the end of the year			
12.4	Accident & Health Business			
	Outstanding claims at the beginning of the year		1 467	838
	Cash paid during the year		(991)	(41)
	Net increase in liabilities due to current year claims		320	670
	Outstanding claims at the end of the year		796	1 467

12.5 As the Company settles its claim obligations within a year the claim development table has not been presented.

#### 12.6 Statement of Age wise Break up of Unclaimed Insurance Benefits

As on December 31, 2014

This represents outstanding claims in respect of which cheques have been issued by the company for claim settlement. However, the same have not been encashed by the claimant. Following is the aging as required by the SECP Circular no.11 of 2014 dated May 19, 2014.

90 efu life assurance LTD

(Rupees '000)

Particulars		Statutory Funds								
	Total Amount	1 to 6 monthsl	7 to 12 months	13 to 24 months	25 to 35 months	Beyond 36 months				
Unclaimed Maturity Benefits	25 028	19 894	_	4 417	653	64				
Unclaimed Death Benefits	_	_	_	_	_	_				
Unclaimed Disability Benefits	_	_	_	_	_	_				
Claims not encashed	1 277	_	_	3	76	1 198				
Other Unclaimed benefits										
Total	26 305	19 894		4 420	729	1 262				

#### 13. Other creditors and accruals

(Rupees '000)

			Statutory F	arras			
	Share	Investment		Pension	Accident &		
	holders' Fund	Linked Business	Conventional Business	Business (Unit Linked)	Health Business	Aggregate 2014	Aggregate 2013
Staff Bonus payable	-	55 485	4 716	-	30	60 231	51 237
Payable to Workers' Welfare Fund	38 265	-	-	_	-	38 265	37 066
Medical fee payable	_	1 677	143	_	1	1 821	1 798
Sundry creditors payable	_	5 335	85	_	-	5 420	1 152
Withholding tax payable	-	190	16	-	-	206	1 389
Others	20	18 843	539		4	19 406	13 413
Total	38 285	81 530	5 499		35	125 349	106 055

#### 14. Contingencies and commitments

- 14.1 Income tax assessment for Tax Year 2014 has been finalised. However, in 2013 Income Tax Department has imposed an additional tax demand under section 151(1)(d) on account of non-deduction of withholding tax on surrender and maturity amounting to Rs. 13.833 million and Rs. 15.014 million for Tax Year 2012 and 2013 respectively. The Company filed an appeal before Commissioner Inland Revenue (Appeals) and the same was dismissed. The Company has now filed a second appeal before the Appellate Tribunal and believes that the matter will be settled in its favour. No provision has been made in respect of the aforementioned additional tax demand.
- 14.2 Bank guarantees amounting to Rs. 9,278 million has been given in respect of Group Life coverage. These bank guarantees will expire by June 30, 2017.
- 14.3 Commitments in respect of capital expenditure are amounted to Rs. 142 million.

		Note	2014	2013
15.	Cash and bank deposits			
	Policy stamps in hand		14 059	11 779
	Current and other accounts			
	Cash at bank - PLS saving accounts	15.1	1 471 381	1 307 574
	Cash at Bank - Current accounts		930 929	199 694
			2 402 310	1 507 268
	Deposits maturing within 12 months			
	Term deposit receipts	15.2	5 250 000	6 095 000
			7 666 369	7 614 047

- 15.1 These carry mark-up ranging from 6% to 9.15% (2013: 7% to 9.5%) per annum and include balance of Rs.40,085 million (2013: Rs. 7.524 million) held with JS Bank Limited (a related party).
- 15.2 These have tenure of one to three months (2013: one to three month) and carry mark-up at the rate 9.44% to 9.85% (2013: 9.00% to 10.40%) per annum and includes term deposit receipts of Rs 2.0 billion (2013: 2.0 billion) held with JS Bank Limited (a related party) which carries mark-up at the rate 9.65% (2013: 10.30%).

(Rupees '000)

#### 16. Loans

	Note	2014	2013
To employees - secured	16.1	61 631	67 477
To employees and agents - unsecured	16.2	9 669	7 845
		71 300	75 322

- 16.1 This represent housing and vehicle loans to employees at the interest rate ranging between 8% to 12.5% (2013: 8% to 12.5%) per annum. These loans are recoverable over a period of one to ten years (2013: one to ten years) and are secured against retirement benefit payable to respective employees and security documents of property / vehicles.
- 16.2 This represent loans to employees and agents for domestic purposes at the interest rates ranging between 8% to 12.5% (2013: 8% to 12.5%) per annum. These loans are recoverable over a period of one to seven years (2013: one to seven years).

(Rupees '000)

2211

		Note	2014	2013
17.	Investments			
	Government securities	17.1	38 845 000	28 654 916
	Other fixed income securities	17.2	1 753 864	1 753 113
	Listed equity securities and mutual fund units	17.3	14 935 208	9 177 182
	Unlisted equity securities	17.4	508	508
			55 534 580	39 585 719

# 92 EFU LIFE ASSURANCE LTD

#### 17.1. Government Securities

					Statutory				
	Maturity Year	Coupon Rate per annum %	Shareholders' Fund	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Held to maturity (at amortised cost)									
3 Months Treasury Bills	2015	9.95	99 440	_	_	_	_	99 440	1 694 219
6 Months Treasury Bills	2014	_	-	_	-	_	_	_	478 560
12 Months Treasury Bills	2014	_	-	_	-	-	_	-	964
3 Years Pakistan Investment Bonds	2015	11.25	-	523 444	_	-	-	523 444	123 535
3 Years Pakistan Investment Bonds	2016	11.25	788 509	_	559 246	1 487	4 999	1 354 241	_
5 Years Pakistan Investment Bonds	2016	11.5	24 397	-	-	_	_	24 397	-
5 Years Pakistan Investment Bonds	2017	11.5	-	219 574	-	-	-	219 574	240 803
10 Years Pakistan Investment Bonds	2018	12	-	236 678	98 740	-	-	335 418	349 319
15 Years Pakistan Investment Bonds	2019	9	10 568	-	-	-		10 568	10 684
20 Years Pakistan Investment Bonds	2024	10		54 523	 657 986			54 523	54 570
Available for sale (at fair value)			922 914	1 034 219	657 986	1 487	4 999	2 621 605	2 952 654
3 Months Treasury Bills	2015	8.75-9.47	_	628 720	_	_	_	628 720	21 491 943
6 Months Treasury Bills	2014	-			_	_	_	-	1 012 645
12 Months Treasury Bills	2014	-	-		_		_	-	1 952 103
GOP IJARA Sukuk Certificates	2015	-	-	265 848	-	-	_	265 848	341 326
8 Years WAPDA Sukuk Certificates	2021	11.93	-	300 000	-	-	_	300 000	_
3 Years Pakistan Investment Bonds	2015	11.25	-	3 403 589	_	-	-	3 403 589	426 894
3 Years Pakistan Investment Bonds	2016	11.25	_	14 275 302	-	5 636	_	14 280 938	_
3 Years Pakistan Investment Bonds	2017	11.25	-	11 011 088	-	-	_	11 011 088	-
5 Years Pakistan Investment Bonds	2018	11.5	-	334 603	-	-	-	334 603	-
5 Years Pakistan Investment Bonds	2019	11.5	-	2 571 826	-	-	-	2 571 826	-
10 Years Pakistan Investment Bonds	2017	9.60	-	-	-	1 994	-	1 994	_
10 Years Pakistan Investment Bonds	2018-19	12	-	25 694	-	-	-	25 694	25 404
10 Years Pakistan Investment Bonds	2022	12	-	2 242 063	-	-		2 242 063	_
15 Years Pakistan Investment Bonds	2019	9	-	143 088	-	-	-	143 088	128 223
20 Years Pakistan Investment Bonds	2024	12	-	640 688	_	-	-	640 688	-
20 Years Pakistan Investment Bonds	2024	10		371 353		1 903		373 256	323 724
				36 213 862		9 533	-	36 223 395	25 702 262
		:	922 914	37 248 081	657 986	= =	4 999	38 845 000	28 654 916

- 17.1.1 Market value of the government securities carried at amortized cost amounted to Rs. 2,715.914 million (2013: Rs.2,943.996 million).
- 17.1.2 Government securities includes Rs.115 million (2013: Rs.115 million) placed with the State Bank of Pakistan, in accordance with Section 29 of the Insurance Ordinance, 2000.

#### 17.2 Other fixed income securities

(Rupees '000)

				Statutory Funds					(Nupees 000)
	Maturity Year	Coupon Rate per annum %	Shareholders' Fund	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Held-to-maturity (at amortised cost)									
Term Finance Certificates									
Allied Bank Limited	2014	12.02	_	_		_	_		4 988
Allied Bank Limited 2nd Issue	2014	11.49		24 950	24 950	_	_	49 900	49 920
Faysal Bank Limited	2013	11.43		_	24 330	_	_	45 500	9 998
Azgard Nine Limited PPTFC 1	2019	NPD	_	_	5 550	_	793	6 343	6 343
Azgard Nine Limited TFC 5th	2017	NPD		_	4 321	_	618_	4 939	4 939
, legar a rume eminea i i e o a i	2017	2		24 950	34 821		1 411	61 182	76 188
Available-for-sale (at fair value)									
Term Finance Certificates									
Agritech Limited TFC 5th	2016	NPD	_	36 266	_	_	_	36 266	36 266
Allied Bank Ltd 2nd Issue	2019	11.49	_	48 815	_	_	_	48 815	47 846
Allied Bank Ltd	2014	12.02	-		-	-	-	-	128 793
Al Baraka Bank	2021	11.42	_	50 000	_	-	-	50 000	_
Askari bank Ltd 3rd Issue	2019	12.57	-	48 939	-	-	-	48 939	50 664
Azgard Nine Ltd PPTFC 1	2014	NPD	-	63 032	-	-	-	63 032	63 032
Azgard Nine Ltd TFC 2	2019	NPD	-	15 944	-	-	-	15 944	15 944
Azgard Nine Ltd TFC 5th	2017	NPD	-	58 191	-	-	-	58 191	58 191
Bank Al Habib Ltd PPTFC	2014	15.50	-	-	-	-	-	-	78 467
Bank Alfalah Ltd 4Th Issue	2017	15.00	-	32 612	-	-	-	32 612	32 163
Bank Alfalah Ltd	2021	11.43	-	15 197	-	-	-	15 197	15 645
Bank Al-Habib Limited 2nd Issue	2015	12.12	-	125 140	-	-	-	125 140	251 409
Engro Chemicals	2014	11.36	_	-	-	-	-	-	420 446
Engro Corporation Islamic Rupiya Sukuk	2017	13.00	_	300 000	_	_	_	300 000	_
Engro Fertilizer Sukuk	2019	11.93	_	260 000	_	_	_	260 000	-
Engro Rupiya 1st Issue	2014	14.50	_	_	_	-	-	-	20 072
Escorts Investment Bank Limited 1	2014	8.00	_	_	_	-	-	-	1 998
Faysal Bank	2014	11.01	_	_	-	_	_	-	122 197
Financial Receivable Securitization	2014	11.08	_	-	-	-	-	-	5 044
Flying paper Mill	2014	NPD	-	-	-	-	-	-	53 625
Gharibwal cement	2014	NPD	-	-	-	-	-	-	23 330
New Allied	2014	NPD	-	9 420	-	-	-	9 420	9 420
NIB Bank Limited	2022	10.81	_	98 563	-	-	-	98 563	-
K Electric AZM Sukuk 1	2015	10.91	-	75 146	-	-	-	75 146	-
Sub Total Carry forward				1 237 265			,	1 237 265	1 434 552

## 94 efu life assurance LTD

#### 17.2 Other fixed income securities

(Rupees '000)

						Statutory	Funds			
		Maturity Year	Effective Yield %	Shareholders' Fund	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
	Sub Total Brought forward				1 237 265				1 237 265	1 434 552
	K Electric AZM Sukuk 2	2017	11.91%	_	362 250	-	-	_	362 250	_
	K Electric AZM Sukuk 3	2019	1241%	_	78 747	-	-	-	78 747	-
	Pakistan Water & Power Development PPTFC	2014	10.48%	-	_	-	-	_	-	300 000
	Orix Leasing Pakistan TFC	2014	12.21%	-	-	-	-	-	-	14 033
	Pakistan Mobile Communication	2017	12.19%	-	14 118	-	-	-	14 118	21 175
	Pakistan Mobile Communication	2016	12.83%	-	27 875	-	-	-	27 875	40 358
	United Bank Limited 3rd Issue	2014	10.72%							34 759
				-	1 720 255	-	-	_	1 720 255	1 844 877
	Less: Provision for impairment in the value of available-for-sale fixed income securities - note 17,2.1				(176 291)	(9871)		(1411)	(187 573)	(252 952)
				-	1 568 914	24 950	-	-	1 593 864	1 668 113
	Certificate of Investment First Habib Modarba	2015	9.60		160 000				160 000	85 000
					1 728 914	24 950			1 753 864	1 753 113
17.2.1	Reconciliation of Provision									
	Balance at beginning of the year			_	241 670	9 871	-	1 411	252 952	92 545
	(Reversal)/ provision for impairment in value of investments			-	(65 379)		_	_	(65 379)	160 407
	Balance at the end of year				176 291	9 871		1 411	187 573	252 952

17.2.2 Market Value of other fixed income securities carried at amortized cost amounted to Rs. 48.815 million (2013: Rs. 74.038 million).

#### 17.3 Listed equity securities and mutual fund units

(Rupees '000)

		Statutory Funds								
	Note	Shareholders' Fund	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013		
Held-for-trading (at fair value)										
Listed equities		_	916 336	_	-	-	916 336	1 197 964		
Available-for-sale (at fair value)										
Listed equities		_	12 710 723	-	4 953	-	12 715 676	6 910 694		
Open end mutual fund units		_	398 882	_	676	-	399 558	517 993		
Available-for-sale (at lower of cost or fair value)										
Listed equities	17.3.2	1 250 559	80 323	73 137	_	1 035	1 405 054	1 405 576		
Open end mutual fund units		46 824	17 867	15 000	_	-	79 691	73 622		
		1 297 383	14 124 131	88 137	5 629	1 035	15 516 315	10 105 849		
Less: Provision Impairment in the										
value of equity securities	17.3.1	(532 897)	(2 994)	(44 411)		(805)	(581 107)	( 928 667 )		
		764 486	14 121 137	43 726	5 629	230	14 935 208	9 177 182		
17.3.1 Reconciliation of pro	vision									
Balance at the beginning of the year (Reversal) / charge for imp on available-for-sale	pairment	869 419	10 239	48 349	-	660	928 667	941 348		
investments		(336 522)	(7245)	(3938)		145	(347 560)	(12 681)		
Balance at the end of the	year	532 897	2 994	44 411		805	581 107	928 667		

- 17.3.2 Listed equities include investment in EFU General Insurance Limited (an associated company) at carrying value of Rs. 1205.972 million (2013: Rs. 572.634 million) representing 6.81% (2013: 6.81%) of the issued capital of the EFU General Insurance Limited.
- 17.4 This represents investment in ordinary shares of Security General Insurance Company Limited. The breakup value of each ordinary share of Rs.10 is Rs 116.18 based on the latest audited financial statements available for the year ended 31 December 2013. The Company's holding as at the year end is 0.67% (number of shares: 457,036) {(2013: 0.67%) (number of shares: 457,036)}. The Chief Executive Officer of Security General Insurance Company Limited is Ms. Nabiha Shahnawaz.

17.5	Investments	оу с	lassif	ication

Held-to-maturity

Government securities

Other fixed income securities

2 621 605
2 952 6
2 61 182
161 18
2 842 787
3 113 8

Available-for-sale	
Government securities	(at fair value)
Other fixed income see	curities (at fair value)
Listed equity securities	and mutual fund units (at fair value)
Listed equity securities	and mutual fund units (at lower of cost or fair value
Unlisted equity securit	ies (relating to shareholders' fund)

#### Held-for-trading - listed equities

Less	: Impai	irm	ent	in the	valu	ie of	available-f	or-sale	investments	5
					_					

Impairment in the value of equity securities
Impairment in the value of fixed income securities

Total Investments - net of provision

2014	2013
2 524 525	2.052.654
2 621 605	2 952 654
221 182	161 188
2 842 787	3 113 842
36 223 395	25 702 262
1 720 255	1 844 877
13 115 234	7 428 687
1 484 745	1 479 198
508	508
52 544 137	36 455 532
916 336	1 197 964
(581 107)	(928 667)
(187 573)	(252 952)
(768 680)	(1181619)
55 534 580	39 585 719

(Rupees '000)

96 EFU LIFE ASSURANCE LTD

17.6 As per the Company's accounting policy and SECP's accounting regulations for Life Insurance companies certain, available-for-sale investments are stated at lower of cost or market value (market value being taken as lower if the reduction is other than temporary). However, International Accounting Standard (IAS)39, "Financial Instruments: Recognition and Measurements" dealing with the recognition and measurement of financial instruments requires that these investments should be measured at fair value. Accordingly, had these investments been measured at fair value, their carrying value as on 31 December 2014 would have been higher by Rs. 663.983 million (2013: higher by Rs 380.94 million).

#### 18. Investment income accrued

(Rupees '000)

		Investment		Pension	Accident &		
	Shareholders' Fund	Linked Business	Conventional Business	Business (Unit Linked)	Health Business	Aggregate 2014	Aggregate 2013
Government securities	42 432	1 810 367	33 218	444	260	1 886 721	64 877
Fixed income securities	1 124	96 948	3 500	31	_	101 603	76 486
Dividend receivable	114	11 529	-	7	-	11 650	15 813
	43 670	1 918 844	36 718	482	260	1 999 974	157 176

(Rupees '000)

				_2013_
19.	Fixed assets			
	Tangible assets	19.1	507 820	480 663
	Capital work-in-progress (civil work)		569 580	316 491
	Intangible assets (computer software)	19.2	6 204	13 081
			1 083 604	810 235

(Rupees '000)

### 19.1 Tangible assets

_		Co	ost		Acc	on				
	As at 01 Jan 2014	Additions	Disposals	As at 31 Dec 2014	As at 01 Jan 2014	Charge for the year	On Disposal	As at 31 Dec 2014	Written down value	Depreciation Rate %
Lease hold land	126 505	-	-	126 505	-	-	-	-	126 505	-
Office equipment	56 992	3 818	16	60 794	22 668	3 647	10	26 305	34 489	10
Computers	75 405	17 824	-	93 229	42 160	12 764	-	54 924	38 305	30
Furniture and fixture	243 375	2 399	476	245 298	106 978	13 836	361	120 453	124 845	10
Vehicles	251 962	86 580	26 045	312 497	101 770	42 540	15 489	128 821	183 676	20
2014	754 239	110 621	26 537	838 323	273 576	72 787	15 860	330 503	507 820	

		Co	st		Acc	umulated	Depreciati	on				
	As at 01 Jan 2013	Additions	Disposals	As at 31 Dec 2013	As at 01 Jan 2013	Charge for the year	On Disposal	As at 31 Dec 2013	Written down value	Depreciation Rate 		
Lease hold land	126 505	-	-	126 505	-	-	-	-	126 505	-		
Office equipment	53 222	4 163	393	56 992	19 192	3 689	213	22 668	34 324	10		
Computers	55 003	20 456	54	75 405	33 204	9 004	48	42 160	33 245	30		
Furniture and fixture	221 119	22 256	-	243 375	92 712	14 266	-	106 978	136 397	10		
Vehicles	202 420	78 594	29 052	251 962	87 931	33 800	19 961	101 770	150 192	20		
2013	658 269	125 469	29 499	754 239	233 039	60 759	20 222	273 576	480 663			

# 19.2 Intangible assets

(Rupees '000)

		Cc	st		Acc	umulated	ion			
	As at 01 Jan 2014	Additions	Disposals	As at 31 Dec 2014	As at 01 Jan 2014	Charge for the year	On Disposal	As at 31 Dec 2014	Written down value	Amortization Rate %
Computer Software	41 896	1 335	_	43 231	28 815	8 212	_	37 027	6 204	33

(Rupees '000)

	Cost				Accumulated Amortization					
	As at 01 Jan 2013	Additions	Disposals	As at 31 Dec 2013	As at 01 Jan 2013	Charge for the year	On Disposal	As at 31 Dec 2013	Written down value	Amortization Rate %
Computer Software	36 168	5 728	-	41 896	19 305	9 510	-	28 815	13 081	33

## **19.3** Depreciation has been allocated as follows:

(Rupees '000)

	Statutory Funds					
	Investment Linked Business	Conventional		Accident & Health Business	Aggregate 2014	Aggregate 2013
Branch overheads	54 195	387	9	14	54 605	46 421
Administration expenses	12 312	5 865		5	18 182	14 338
	66 507	6 252	9	19	72 787	60 759

# 19.4 Disposal of tangible assets

(Rupees '000)

	Original Cost	Accumulated Depreciation	Book Value	Sale Proceeds	Gain / (Lo on Sale		Particulars of Buyer	_
/ehicle	315	270	45	250	205	Negotiation	Amjad Hussain Shah	Employ
/ehicle	360	296	64	200	136	Negotiation	Muhammad Faisal	Employ
/ehicle	360	288	72	250	178	Negotiation	Majid Aziz	Emplo
/ehicle	604	531	73	330	257	Negotiation	Irfan Sheikh	Emplo
/ehicle	360	284	76	230	154	Negotiation	Shafqat Hussain	Karach
/ehicle	363	282	81	300	219	Insurance Claim	EFU- GENERAL LTD	Karach
/ehicle	373	285	88	270	182	Negotiation	Suneel Matri	Emplo
/ehicle	468	357	111	350	239	Negotiation	Faisal Zaheer	Emplo
/ehicle	468	351	117	380	263	Negotiation	Hamid Bilal	Emplo
/ehicle	494	356	138	290	152	Negotiation	Muhammad Amir	Emplo
/ehicle	631	491	140	490	350	Negotiation	Akhtar Hussain Akhtar	Emplo
/ehicle	494	348	146	400	254	Insurance Claim	EFU- GENERAL LTD	Karach
/ehicle	651	497	154	450	296	Negotiation	Hanif Raza	Emplo
/ehicle	450	292	158	300	142	Negotiation	Syed Jamal Haider	Emplo
/ehicle	657	483	174	490	316	Negotiation	Kashif Ghani	Karacl
/ehicle	470	287	183	330	147	Negotiation	Muhammad Boota	Emplo
/ehicle	613	400	213	390	177	Negotiation	Zahid Bashir	Emplo
/ehicle	855	602	253	500	247	Negotiation	Tahir Sultan	Emplo
/ehicle	905	637	268	500	232	Negotiation	Shafqat Ali Rao	Emplo
/ehicle	850	554	296	525	229	Negotiation	Abdullah Ghumro	Emplo
/ehicle	850	554	296	500	204	Negotiation	Sohail Sattar	Emplo
/ehicle	1,319	929	390	1,150	760	Insurance Claim	EFU- GENERAL LTD	Karacl
/ehicle	1,759	1,269	490	1,000	510	Negotiation	Younis Butt-Employee	Emplo
/ehicle	737	236	501	737	236	Insurance Claim	EFU- GENERAL LTD	Karach
/ehicle	1,759	1,240	519	1,125	606	Negotiation	Saeed Ur Rehman	Karacl
/ehicle	668	129	539	600	61	Insurance Claim	EFU- GENERAL LTD	Karacl
/ehicle	1,650	1,104	546	574	28	Negotiation	Baqar Naqvi	Emplo
/ehicle	1,809	1,246	563	725	162	Negotiation	Hussein Sachak	Emplo
/ehicle	668	97	571	600	29	Insurance Claim	EFU- GENERAL LTD	Karacl
Vehicle	683	68	615	665	50	Insurance Claim	EFU- GENERAL LTD	Karacl
Vehicle	1,010	152	858	950	92	Insurance Claim	EFU- GENERAL LTD	Karacl
Vehicle	2,392	574	1,818	2,000	182	Insurance Claim	EFU- GENERAL LTD	Karacl

# Assets having Written down value less than Rs.50 000

Office equipment Furniture & Fixture	16 476	10 361	6 115	5 259	(1) 144	Various Various
2014	26 537	15 860	10 677	18 115	7 438	
2013	29 499	20 222	9 277	20 032	10 755	

#### (Rupees '000) 20. Branch overheads

Statutory Fr	unds
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			•			
	Investment Linked Business	Conventional Business	Pension Business (Unit Linked)	Accident & Health Business	Aggregate 2014	Aggregate 2013
Insurance premium	14 423	566	3	4	14 996	10 694
Printing and stationery	18 082	24	2	4	18 112	17 573
Advertisement and publicity	8 040	305	_	_	8 345	4 877
Postage	4 846	159	1	1	5 007	4 875
Marketing incentive	18 859	614	_	_	19 473	48 347
Telephone and electricity	47 563	1 398	7	10	48 978	45 724
Rent, rates and taxes	48 507	138	8	11	48 664	39 870
Conveyance	9 064	9	2	2	9 077	8 946
Repair and maintenance	11 437	1 476	2	2	12 917	10 325
Entertainment	27 711	471	2	3	28 187	36 772
Depreciation	54 195	387	9	14	54 605	46 421
Other expenses	15 783	243	2	3	16 031	15 676
	278 510	5 790	38	54	284 392	290 100

#### 21. Other management expenses

100 efu life assurance LTD

(Rupees '000)

Investment		Pension	Accident &
Linked	Conventional	Business	Health
Business	Business	(Unit Linked)	Business

Statutory Funds

	Linked Business	Conventional Business	Business (Unit Linked)	Health Business	Aggregate 2014	Aggregate 2013
Insurance premium	4 440	1 464	_	2	5 906	5 871
Telephone and electricity	14 436	2 394	_	7	16 837	13 988
Repair and maintenance	8 639	899	_	5	9 543	6 991
Entertainment	21 702	3 241	_	11	24 954	17 167
Bank charges	8 825	750	_	5	9 580	8 715
Claim investigation fees	5 448	463	_	3	5 914	3 990
Other expenses	60 943	5 859	-	33	66 835	40 226
	124 433	15 070	_	66	139,569	96 948

(Rupees '000)

		Note	2014	2013
		Note		2013
22.	Other revenue			
	Gain on sale of fixed assets	19.4	7 438	10 755
	Interest on loan to employees		9 982	9 032
	Others			212
			17 420	19 999
23.	Expenses not attributable to statutory funds			
	Printing and stationery		1 827	1 432
	Advertisement and publicity		233	1 579
	Travelling		79	109
	Legal and professional fee		545	939
	Workers' welfare fund		29 048	28 537
	Auditors' remuneration	23.1	2 075	1 765
	Donations	23.2	6 857	4 228
	Others		2 461	136
			43 125	38 725

(Rupees '000)

Note	2014	2013
23.1 Auditors' remuneration		
Annual audit	1 200	1 000
Half yearly review	200	200
Review of code of corporate governance	100	100
Other certifications	400	300
Out of pocket expenses	175	165
	2 075	1765
23.2 None of the directors or their spouses have any interest in donees.		
24. TAXATION		
Current  – for the year  – prior to year  – Deferred	468 700 5 172 (1 400) 472 472	467 500 - 1 700 469 200
24.1 Relationship between tax expense and accounting profit		
Tax at applicable rate 33% (2013: 34%) Tax effect of income subject to lower tax rates Effect of income exempt from tax Prior year adjustment Others Tax charge for the year	33.00 (0.45) - 0.36 0.28	34.00 ( 0.35 ) 0.35 - 0.03 33.55

#### 25. Remuneration of chief executive and executives

(Rupees '000)

		2014		2013
	Chief Executive	Executives	Chief Executive	Executives
Managerial remuneration	17 994	404 884	16 194	384 545
Bonus	4 264	26 633	4 555	27 154
Retirement benefits	2 935	18 688	2 605	16 880
Utilities	312	_	1 163	_
Medical expenses	236	4 348	307	3 854
Leave passage	536	258	322	701
	26 277	454 811	25 146	433 134
Number of persons	1	116	1	113

The Chief Executive is provided with Company maintained cars and furnished accommodation. The Executives are provided with Company maintained cars and in certain cases, household items and furniture in accordance with their terms of employment.

(Rupees '000)

<ol><li>Basic and diluted earnings per sha</li></ol>	26.	ted earnings p	per snare
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Profit for the year

Weighted average number of ordinary shares

Earnings per share – basic and diluted

2014	2013						
950 901	929 114						
(Number of Shares)							
100 000	100 000						
(Rupees)							
9.51	9.29						

#### 27. Provident funds / pension funds related disclosure

The following information is based on un-audited financial statements of the fund as at 31 December 2014:

#### 27.1 Provident Fund

(Rupees in '000)

	2014	%	2013	%
Size of the fund - total assets	280 767		237 045	
Cost of investments	232 219	82.71	192 686	81.29
Fair value of investments	268 345	95.58	226 680	95.63

27.1.1 The breakup of fair value of investment in Provident Fund is as follows:

(Rupees in '000)

	2014	%	2013	%
Open end mutual fund	72 652	27.07	51 446	22.70
Shares	615	0.23	367	0.16
Government securities	187 094	69.72	153 245	67.60
Term Finance Certificates	7 985	2.98	21 622	9.54

27.1.2 The above investments out of provident fund have been made in accordance with the requirement of Section 227 of the Companies Ordinance, 1984 and the rules formulated for this purpose.

#### 27.2 Pension Fund

(Rupees in '000)

	2014		2013	
Size of the fund - total assets	175 475		141 769	
Cost of investments	146 968	83.75	116 624	82.26
Fair value of investments	169 883	96.81	134 505	94.88

27.2.1 The breakup of fair value of investment in Pension Fund is as follows:

(Rupees in '000)

	2014		2013	%
Open end mutual fund	43 769	25.76	22 488	16.72
Shares	205	0.12	130	0.1
Government securities	119 942	70.60	96 412	71.68
Term Finance Certificates	5 968	3.51	15 476	11.51

#### 102 EFU LIFE ASSURANCE LTD

#### 28. Financial instruments and related disclosures

#### 28.1 Financial risk management objectives and policies

The Company is exposed to a variety of financial risks: market risk (comprising currency risk, interest rate risk, and other price risk), liquidity risk and credit risk in relation to the financial statements on its balance sheet.

The Company's overall risk management seeks to minimize potential adverse effects on the Company's financial performance of such risk.

The Board of Directors has the overall responsibility for the establishment and oversight of the Company's risk management framework. There are Board Committees and Management Committees for developing risk management policies and its monitoring.

#### 28.1.1 Market Risk

Market risk is the risk that the value of financial instruments will fluctuate as a result of changes in market prices, whether those changes are caused by factors specific to the individual security, or its issuer, or factors affecting all securities traded in the market. The Company is exposed to market risk with respect to its investments and with respect to products other than unit linked products (where the investment risk is passed on to policyholders). The Company limits market risk by maintaining a diversified portfolio and by continuously monitoring developments in government securities, equity and term finance certificates. The Company, along with minimizing market risk by careful diversification in assets, also periodically carries out an Asset Liability management exercise, to match its duration of assets and liabilities.

#### 28.1.1.1 Interest Rate Risk Exposure

Interest rate risk is the risk that the fair value or future cash flows of financial instruments will fluctuate because of changes in market interest rates. The Company invests in securities and has bank balances and deposits that are subject to interest / mark-up rate risk. The Company limits interest / mark-up rate risk by monitoring changes in interest / mark-up rates in the currencies in which its cash and investments are denominated.

"The information about Company's exposure to interest rate risk (other than relating to policyholders' liabilities) based on contractual repricing or maturity dates as of 31 December 2014 whichever is earlier is as follows:

						2014					(кире	ees 000)
		Exposed to yield / interest rate risk										
	Upto 1 month	Over 1 to 3 months	Over 3 to 6 months	Over 6 months to 1 year	Over 1 to 2 years	Over 2 to 3 years	Over 3 to 5 years	Over 5 to 10 years	Above 10 years	sub Total	Non-intered bearing financial instrument	Total
On balance sheet financial instruments  Assets												
Policy stamps in hand	_	_	_	_	_	_	_	_	_	_	14 059	14 059
Current and other accounts	1 471 381	_	_	_	_	_	_	_	_	1 471 381	930 929	2 402 310
Deposits maturing with in 12 months	5 250 000	-	-	_	-	-	_	-	-	5 250 000	-	5 250 000
Loans- secured to employees	2 002	3 939	5 619	8 841	10 645	7 418	11 262	11 355	550	61 631	-	61 631
Loans- unsecured to employees	546	901	1 189	1 950	2 747	1 857	479		-	9 669	-	9 669
Investments	387 049	762 511	80 551	3 006 330	17 793 067	11 514 037	3 694 478	2 315 141	1 045 700	40 598 864	14 935 716	55 534 580
Premiums due but unpaid	-	-	-	-	-	-	-	-	-	-	70 332	70 332
Amounts due from reinsurer	-	-	-	-	-	-	-	-	-	-	102 622	102 622
Sundry Receivables	-	-	-	-	-	-	-	-	-	-	55 530	55 530
Investment income accrued	-	-	-	-	-	-	-	-	-	-	1 999 974	1 999 974
Advances and deposits	2 304	3 983	4 972	7 226	5 734	1 499	304	70		26 092	48 629	74 721
	7 113 282	771 334	92 331	3 024 347	17 812 193	11 524 811	3 706 523	2 326 566	1 046 250	47 417 637	18 157 791	65 575 428
Liability												
Outstanding claims	-	-	-	-	_	-	-	-	-	-	1 117 444	1 117 444
Premiums received in advance	-	-	-	-	-	-	-	-	-	-	615 180	615 180
Amounts due to reinsurer	-	-	-	-	-	-	-	-	-	-	82 990	82 990
Amounts due to agent	-	-	-	-	-	-	-	-	-	-	409 164	409 164
Accrued expenses	-	-	-	-	-	-	-	-	-	-	407 804	407 804
Unclaimed Dividend	-	-	-	-	-	-	-	-	-	-	12 216	12 216
Other creditors and accruals		-	-	-	-	-	-	-	-	-	125 349	125 349
		-	-	-	-	-	-	-	-	-	2 770 147	2 770 147
Interest risk sensitivity gap	7 113 282	771 334	92 331	3 024 347	17 812 193	11 524 811	3 706 523	2 326 566	1 046 250	47 417 637	15 387 644	62 805 281
Cumulative interest risk sensitivity gap	7 113 282	7 884 616	7 976 947	11 001 294	28 813 487	40 338 298	44 044 821	46 371 387	47 417 637			

(Rupees '000)

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_	_	U	

	Exposed to yield / interest rate risk											
	Upto 1 month	Over 1 to 3 months	Over 3 to 6 months	Over 6 months to 1 year	Over 1 to 2 years	Over 2 to 3 years	Over 3 to 5 years	Over 5 to 10 years	Above 10 years	sub Total	Non-intere bearing financial instrument	Total
On balance sheet financial instruments												
Assets											44.770	44 770
Policy stamps in hand Current and other accounts	1 307 574	-	-	-	-	-	-	-	-	1 307 574	11 779	11 779 1 507 268
		-	-	-	-	-	-	-	-		199 694	
Deposits maturing with in 12 months	6 095 000	2,000	5 750	9 411	12.724	7 344	0.404	13 114	2.004	6 095 000 67 477	-	6 095 000
Loans- secured to employees Loans- unsecured to employees	2 068 383	3 968 693	5 /50 971	1 425	13 724 1 667	7 344 803	9 404 1 216		2 694	7 845	-	67 477 7 845
1 7								687	445 700		0 177 600	
Investments	16 283 308	8 645 421	2 266 555	402 729	1 221 158	327 505	374 770	440 883	445 700	30 408 029	9 177 690 51 297	39 585 719 51 297
Premiums due but unpaid Amounts due from reinsurer	-	-	-	_	-	-	-	-	-	-	4 777	4 777
Sundry Receivables	-	-	-	-	-	-	-	-	-	-	42 838	4 777
Investment income accrued	-	-	_	_	-	-	-	-	-	_	157 176	157 176
Advances and deposits	2 203	4 217	5 344	7 888	5 992	1 545	759	274	- 33	28 255	42 991	71 246
Advances and deposits	23 690 536	8 654 299	2 278 620	421 453	1 242 541	337 197	386 149	454 958	448 427	37 914 180	9 688 242	47 602 422
	23 090 330	0 004 299	2 2/0 020	421433	1 242 341	337 197	300 149	434 930	440 427	37 914 100	9 000 242	47 002 422
Liability												
Outstanding claims	-	-	-	-	-	-	-	-	-	-	906 390	906 390
Premiums received in advance	-	-	-	-	-	-	-	-	-	-	499 086	499 086
Amounts due to reinsurer	-	-	-	-	-	-	-	-	-	-	140 656	140 656
Amounts due to agent	-	-	-	-	-	-	-	-	-	-	410 344	410 344
Accrued expenses	-	-	-	-	-	-	-	-	-	-	342 798	342 798
Unclaimed Dividend	-	-	-	-	-	-	-	-	-	-	8 684	8 684
Other creditors and accruals		-	-	-	-	-	-	-	-	-	133 904	133 904
		-	-	-	-	-	-	-	-	-	2 441 862	2 441 862
Interest risk sensitivity gap	23 690 536	8 654 299	2 278 620	421 453	1 242 541	337 197	386 149	454 958	448 427	37 914 180	7 246 380	45 160 560
Cumulative interest risk sensitivity gap	23 690 536	32 344 835	34 623 455	35 044 908	36 287 449	36 624 646	37 010 795	37 465 753	37 914 180			

The effective interest rate range (per annum) for the financial assets is as follows:

	_2014_	_2013_
Saving and other accounts	6% to 9.15%	7% to 9.5%
Deposits	9.44 % to 9.85%	9.00 % to 10.40%
Loans	8% to 12.5%	8% to 12.5%
Investments	8% to 15.5%	8% to 15.5%
Advances and other receivables	8% to 12.5%	8% to 12.5%

#### 28.1.1.2 Foreign currency risk

Foreign currency risk is the risk that the fair value or future cash flows of financial instruments will fluctuate because of changes in foreign exchange rates. The Company, at present is not materially exposed to currency risk as majority of the transactions are carried out in Pak Rupees.

#### 28.1.1.3 Other Price Risk

Other price risk is the risk that the fair value of future cash flows of financial instruments will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market.

#### 28.1.1.4 Equity Price Risk

The Company's listed securities are susceptible to market price risk arising from uncertainties about the future value of investment securities. The Company limits market risk by maintaining a diversified portfolio and by continuous monitoring of developments in equity, money market fund and term finance certificates (TFCs). In addition, the Company actively monitors the key factors that affect stock, money market and TFCs market. In the equity portfolio, the top three sectors by exposure are Oil and Gas, Banks and Chemicals.

#### 28.1.2 Credit Risk

Credit risk arises when one party fails to discharge its obligation and cause the other party to incur a financial loss. Concentration of credit risk arises when a number of counter parties have similar types of business activities. As a result, any change in economic, political or other conditions would affect their ability to meet their contractual obligations. The Company is exposed to credit risk on premiums receivable from group clients, commission and claims recoverable from insurers and investment in term finance certificates. The management monitors exposure to credit risk through regular review of credit exposure, assessing credit worthiness of counter parties and prudent estimates of provision for doubtful debts. The Company believes it is not exposed to any major concentration of credit risk.

The credit quality of Company's bank balances can be assessed with reference to external credit ratings as follows:

(Rupees '000)

	2014	2013
Rating of Banks*		
AA+	6 100 868	7 169 585
AAA	857 980	15 942
A+	40 085	7 925
AA	379 364	310 946
A	261 951	94 644
AA-	12 062	3 226
	7 652 310	7 602 268

<sup>\*</sup>Rating of banks performed by PACRA, JCR-VIS and Standard and Poors.

The credit quality of Company's exposure on TFCs can be assessed with reference to rating issued by rating agency as follows:

(Rupees '000)

		Rating		
<u>Issuer of TFC</u>	_Rating_	Agency	2014	2013
Allied Bank Limited.	AA	JCR-VIS	98,715	231,547
Askari Bank Limited	AA-	JCR-VIS	48,939	50,664
Agritech Limited	Unrated	PACRA	6,561	18,138
Al Baraka Bank	Α	JCR-VIS	50,000	_
Azgard Nine Ltd	Unrated	PACRA	-	_
Bank Alfalah Limited	AA-	PACRA	47,809	47,808
Bank AL Habib Limited	AA	PACRA	125,140	329,876
Engro Chemical Pakistan Limited	AA	PACRA	560,000	440,518
Escort Investment Bank Limited	BBB	JCR-VIS	-	1,998
Faysal Bank Limited	AA	PACRA	_	132,195
Financial Receivables Securitization Company Limited	A+	PACRA	-	5,044
First Habib Modarba (Certificate of investment)	AA+	PACRA	160,000	85,000
K-Electric	AA	JCR-VIS	516,143	_
NIB Bank Limited	AA-	PACRA	98,563	_
ORIX Leasing Pakistan Limited	AA	PACRA	_	14,033
Pakistan Mobile Communication (Private) Limited	AA-	PACRA	41,993	61,533
Pakistan Water and Power Development	AAA	PACRA	_	300,000
United Bank Limited	AA+	JCR-VIS	_	34,759
			1,753,864	1,753,113

The management monitors exposure to credit risk in premium receivable from group clients through regular review of credit exposure and prudent estimates of provision for doubtful debts. As of December 31, 2014 there was no provision for doubtful premiums as all the premiums receivable were considered good.

#### 28.1.3 Capital risk managements

The Company's objective when managing capital is to safe guard the Company's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and to maintain a strong capital base to support the sustained development its businesses. The Company manages its capital structure by monitoring return on net assets and makes adjustments to it in the light of changes in economic conditions. In order to maintain or adjust the capital structure, the Company may adjust the amount of dividend paid to shareholders or issue new shares.

Currently the Company has a paid up capital of Rs.1.0 billion against the minimum required paid-up capital of Rs. 500 million set by the SECP for the life insurance companies for year ended 31 December 2014.

In addition, the Company is also required to maintain minimum solvency in accordance with the rules and regulations set by the SECP, which are fully met by the Company.

#### 28.1.4 Fair value

The fair values of all major financial assets are estimated to be not significantly different from their carrying values except

Investments on the balance sheet are carried at fair value except for investments in non unit-linked funds which are stated at lower of cost or market value and unquoted investments which are stated at cost. The Company is of the view that the fair value of the remaining financial assets and liabilities are not significantly different from their carrying values since assets and liabilities are essentially short term in nature.

The Company's accounting policy on fair value measurements of its investments is discussed in note 3.5 to these financial

The Company measures fair values using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements:

- Level 1: Fair value measurements using quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: Fair value measurements using inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: Fair value measurements using inputs for the asset or liability that are not based on observable market data (i.e. unobservable inputs).

The table below analyses financial instruments measured at the end of the reporting period by the level in the fair value hierarchy into which the fair value measurement is categorised:

	Level 1	Level 2 (Rupees 'C	Level 3 000)	Total
Financial assets at fair value through profit or loss				
Listed equity securities and mutual fund units	14 031 570	-	-	14 031 570
Available-for-sale investments				
Pakistan Investment Bonds	-	35 028 827	_	35 028 827
Market Treasury Bills Government Ijara Sukuk	-	628 720 565 848	_	628 720 565 848
Term Finance Certificates Unlisted equity securities and mutual fund units	_	1 543 964	- 508	1 543 964 508
offisied equity securities and mutual fund units	14 031 570	37 767 359		51 799 437

The fair values of all major financial assets are estimated to be not significantly different from their carrying values except for the following:

	201	14
	Carrying value	Fair valu
	(Rupees	'000)
Government securities (at amortized cost)	2 621 605	2 715 9
Other fixed income securities (at amortized cost)	61 182	48 8
Listed equity securities and mutual fund units (at lower of cost or market value)	903 638	1 568 1

908

815

129

106 EFU LIFE ASSURANCE LTD

#### INSURANCE RISK

#### 29.1 Insurance contracts

#### 29.1.1 Classification

The company currently issues contracts that are classified as insurance contracts as they transfer significant insurance risk (against death, disability and sickness) from the policyholder to the company. In the past the company has issued contracts where the insurance risk transferred is insignificant, these therefore being classified as investment contracts.

The company does not issue any contracts which contain a discretionary participation feature, all contracts which include an investment element being unit-linked contracts linked to internal mutual funds.

The company classifies its business into Individual Life and Group Life businesses, in both cases the form of contract consisting of main plans and supplementary riders (which are generally optional).

Individual life business mainly consists of unit linked products and conventional protection products, in both cases with optional supplementary riders which generally provide protection only. Group Life business consists primarily of protection products and a relatively small number of unit-linked policies.

#### 29.1.2 Contract details and measurement

The insurance contracts offered by the Company are described below.

#### 29.1.2.1 Individual Life Policies

These consist of the following types of policies:

#### Unit Linked Products:

These are medium to long term unit-linked plans designed to address a variety of future policyholder needs, such as retirement planning, education planning for children, marriage planning for children, life protection and investments and savings for future. Premiums received from policyholders and after deduction of specified charges including risk charges, are invested in internal unit funds of the company The basic plan contains life cover over and above the unit value, with additional protection (for death, disability and sickness) being provided through the addition of optional riders.

Policyholder Liabilities for these plans (excluding attached riders) are measured as the sum of the fair value of units attached and the unearned part of any risk premiums charged.

#### Conventional Protection Products:

Two types of products are offered under Individual life conventional business, these being medium to long term contracts with level premiums being paid over the policy period. The company offers a standard term life assurance product that offers protection in event of death as well as a decreasing term life assurance policy that covers outstanding loan balances.

Policyholder liabilities for both products are determined on a net premium basis by determining the present value of benefits less the present value of future net premiums, a theoretical net premium being calculated using conservative assumptions for mortality and the discount rate.

#### Accident and Health Products:

These consist of long term and short term Accident and Health products providing cover against accidental death, disability, sickness and critical illness, offered both as long term as well as yearly renewable plans.

Policyholder Liabilities for short term contracts are evaluated using the unearned premium reserve method, taking into account the unexpired future period of risk, with a premium deficiency reserve being provided for where the company's management perceives that the premium being charged is not adequate. For the critical illness long-term contracts, liabilities are evaluated using a net premium method i.e. expected present value of benefits payable less expected present value of net premiums receivable.

#### Other Supplementary Benefits:

The company also offers a variety of supplementary benefits attached with main plans including additional term life assurance, income benefits, critical illness, sickness and accidental death and disability related benefits.

The methods used to determine policyholder liabilities differ with the nature and terms of these benefits. Most supplementary benefits related to death and critical illness, are identical to some main plans offered in individual life business, the valuation methods used for these being consistent with their related main plans. Measurement of liabilities for benefits related to accident disability, accidental death and sickness are based on unearned premium method.

#### (e) Reserve for Outstanding Losses (Individual life)

The company records reported losses as payable upon intimation of any claim. Unpaid claims are assessed from time to time and the liability measured in accordance with management's estimates of whether claims are payable or not.

Claims payable over a duration of more than one year are measured at the discounted value of expected payments.

The company also provides, as part of policyholder liabilities, a reserve for incurred but not reported claims (IBNR). Due to insufficient claim history of Individual life business, however, the general lag method for IBNR is not used. The company adopts a methodology based on best estimates of future incurred but not reported claims, as suggested by the appointed actuary of the company.

#### 29.1.2.2 Group Life Policies

#### (a) Nature of Contracts:

The company's group life business consists of one year term life contracts which provide coverage, in the event of death or disability, to:

- employees of a common employer, benefits payable under these contracts being either fixed, in case of death, or linked to the extent of loss incurred by the policyholder, in case of disability;
- customers of financial institutions, the contracts being issued to financial institutions to protect their customers' outstanding loan balances, such as on personal loan, mortgages and credit cards.

Unit-Linked Group Life policies are similar in nature to Individual-Life unit-linked products.

#### (b) Policyholder Liabilities:

Policyholder liabilities consist of the following components:

Net Unearned Premium Reserve

The unearned premium reserve is the portion of premium that had been booked in the current period but pertains to a period that extends beyond the valuation date. The fraction of premium that is to be consumed in the succeeding period is considered to be unearned. The unearned premium is the aggregate for both posted and fluctuations in the unearned premium.

The unearned premium reserve is computed both gross and net of reinsurance, the methodology used for both being similar.

Unit-Link Group Life Policies

Policyholder Liabilities for these policies are measured as the sum of the fair value of units attached and the unearned part of any risk premiums charged.

Profit Commission Reserve (accrued for policyholders)

This is the total accrued profit commission that is payable to policy holders at a future date. Profit commission for any policy normally becomes payable at the end of three policy years. However, accrued profit commission is calculated at the end of each policy year to account for the liability that has been created for that year. The sum of all such accrued profit commissions for all schemes is the Profit Commission reserve.

Profit Commission Reserve (accrued from re-insurer)

"This is the total profit commission due from re-insurer on all reinsured schemes. Profit commission rates are applied on insured groups, based on their size. The total profit commission accrued from re-insurer is the sum of profit commissions for each group."

Premium Deficiency Reserve

The need for premium deficiency reserve arises when the company expects to incur claims in excess of reserves set aside using conventional methods. The company analysed its current portfolio of group contracts and evaluated loss ratios of group business. The company does not expect excessive claims on any schemes and hence no provision for Premium Deficiency Reserve is set aside.

Incurred But Not Reported (IBNR) Reserve

The IBNR (incurred but not reported) reserve is an estimate of those claims that might have occurred but not yet reported. This is estimated by using the claim intimation lag from the date of death for the claims that have been reported in the last two years. The system generated IBNR triangle report is used to calculate the ratio of delay to estimate the probable claims pertaining to and not reported up to the valuation date.

#### 29.1.3 Liability Adequacy Test

Liability adequacy test is applied to all long term contracts where necessary, especially those products where actuarial liability estimation is based on conservative assumptions. Liability adequacy test is carried out using current best estimates of assumptions and future net cash flows, including premiums receivable, benefits payable and investment income from related assets.

To determine the adequacy of liabilities, assumptions must be based on realistic best estimates. At the moment, the company does not have sufficient mortality data for comparison with assumed life table efu(61-66). The company compares efu(61-66) with recent mortality studies carried out in South East Asia region. The comparison suggests that current actual mortality experience is better than the experience reflected in efu(61-66). Thus the company uses a modified version of efu(61-66) as a best estimate of mortality for liability adequacy test.

The investment return currently assumed for valuation is 3.75% p.a. This assumption reflects a long-term conservative return that the company expects to earn on assets backing these liabilities. On a more realistic view of current financial markets, the company estimates that a long term return on these assets of 6% is reasonable. Liabilities are re-evaluated at investment return assumption of 6% for Liability Adequacy Test.

The table below compares total policyholder liabilities under existing valuation basis with policyholder liabilities calculated using best estimate assumptions:

(Rupees in '000)

Assumption	Policyholder liabilities on existing valuation basis	Policyholder liabilities using best estimate assumptions
Mortality	59 923 260	59 774 929
Investment returns	59 923 260	59 910 452

The liabilities evaluated under these assumptions suggest that recognized liabilities are adequate and no further provision is required.

#### 29.2 Reinsurance contracts held

The company has entered into reinsurance arrangements, for both its individual and group businesses, in order to manage risks associated with the frequency and severity of claims. These arrangements include cover under treaties as well as on a facultative basis. The terms of reinsurance treaties vary by type of business, the objective being to maintain a reasonable risk profile suiting the risk appetite and overall exposure to adverse movements in mortality or morbidity.

Primarily, reinsurance assets are amounts due from reinsurers with respect to recoveries under claims and profit commission. Reinsurance recoveries are measured according to the terms and conditions of the reinsurance contracts.

Reinsurance liabilities consist of amounts due to reinsurers on account of reinsurance premiums due which are measured accounting to the terms of the arrangements.

The details related to reinsurance assets and liabilities are shown below:

(Rupees in '000)

	Amounts due	Amounts due
Reinsurer rating	from reinsurers	to reinsurers
'A' or above	102 622	82 990

The Company assesses impairment on its reinsurance assets on a regular basis to identify any losses in recoveries. As of now, Company's all reinsurance assets are due from reinsurers with a credit rating of "A or Above". The reinsurers maintain a sound credit history and hence no impairment provision is required for now.

#### 29.3 Accounting estimates and judgments

The Company makes several estimates of assumptions to evaluate its assets and liabilities reported in its financial statements. On the liability side, there are a number of factors that have a direct impact on policyholder liabilities. Assumptions are continually evaluated using internal analysis and monitoring processes to test validity of these assumptions.

#### 29.3.1 Mortality, Disability and Critical Illness

Mortality and disability rates are basic assumptions used in valuation of policyholder liabilities. For mortality, life table efu(61-66) is being currently used. The life table was published more than 40 years ago and may not reflect mortality improvements. In absence of any updated mortality study of Pakistan's insured population, efu (61-66)

is used with some adjustment to reflect current mortality trends. For reserving purposes, a 10% mortality loading is used over efu (61-66) rates to build in conservatism. An analysis of past mortality experience, reveals that 10% mortality loading for reserving purposes is appropriate to ensure prudence.

Sudden adverse experience in mortality might occur due to epidemics, causing deaths on a mass scale due to incurable contagious illnesses. Mortality may also deteriorate over a period of time, due to wide-scale changes in living life styles, eating and health habits.

Sensitivity test with respect to mortality is carried out and impact on policyholder liabilities is observed. When mortality rates increase by 10%, policyholder liabilities increase by 0.084%. Likewise, when mortality rates decrease by 10%, policyholder liabilities decrease by 0.084%.

In absence of credible disability and critical illness incidence rates, the company uses reinsurance rates for actuarial liability valuation of disability and critical illness benefits.

#### 29.3.2 Investment income

Investment income is an important assumption for valuation of long-term conventional plans. This is the rate at which future expected benefits and expected premiums are discounted. Currently, the valuation assumption used for investment income is 3.75% p.a.

Sensitivity test with respect to investment income is carried out and its impact on policyholder liabilities observed. When investment rate is increased by 10%, policyholder liabilities decrease by 0.004%. Likewise, when investment income rate is decreased by 10%, policyholders liabilities increase by 0.004%.

#### 29.4 Frequency and Severity of claims

Frequency and severity can have a significant impact on total claims paid out by the company. High frequency of claims could occur due to adverse experience of mortality or disability. Adverse mortality experience, in short-term, could be due to a wide-range spread of fatal contagious disease, an epidemic. Over a longer term, overall health practices, eating and living habits could potentially have an adverse effect on mortality.

About 90% of company's business is concentrated in the provinces of Sind and Punjab. This concentration is largely in line with the population of these provinces relative to country's total population. The company's diversified portfolio of contracts helps limit the frequency and severity of claims. However, in event of large number of deaths or disabilities, company does face the risk of paying out excessive claims. To manage and mitigate this exposure, arrangements in form of reinsurance and catastrophe cover are in place.

In Group life business, frequency and severity of claims can be affected by concentration of business in a specifically risky class of industry. Claim frequency can rise substantially from businesses in industries that are more prone to accidents due to the nature of work they perform. Likewise, severity of claims can also be associated with business concentration in a specific class of industry. The company continually monitors its concentration risk and takes measures to keep its business portfolio well diversified.

Contracts in group life, are mainly one year term life contracts, where premium rates are generally guaranteed for one year only. The company retains the right of changing premium rates by incorporating the claim experience of a group insured, thereby allowing the company to charge a specific group in line with its claim experience.

The company regularly carries out an exercise to monitor time lags between intimation and settlement claim dates. The study reveals that a significant portion of claims are settled within twelve months of claim intimation.

#### 29.5 Sources of uncertainty in estimation of future benefit payments and premium receipts

The uncertainty with respect to future premiums and benefits may arise due to unexpected changes in mortality or disability experience. Adverse mortality experience will result in excess benefit payments, and reduced future premium income.

Likewise, unexpected changes in surrenders and lapses could also have a significant impact on future realized premiums. Estimates of lapses and surrenders are based on internal experience studies carried out annually. Factors that could affect policyholder behaviour include market factors such as interest rates, policyholder preferences in terms of the monetary value that a policyholder relates with the insurance policy, the frequency of premium payments and the age of the individual.

#### 29.6 Process used to decide on assumptions

Assumptions used to determine policyholder liabilities include, mortality/disability/critical illness rates, investment returns for conventional business, investment returns for investment linked business, expenses and mortality loading.

Mortality assumptions should in principle reflect adequate conservatism in liabilities. The Company considers efu(61-66) life table to be appropriate for actuarial valuation of policyholder liabilities.

Disability and Critical illness rates used for liability valuation are the reinsurance rates provided by the reinsurer. Due to lack of sufficient claim experience for these disabilities and critical illnesses, the company considers this as the best estimate available.

The company uses an investment return assumption of 3.75% per annum to evaluate actuarial liabilities of its conventional plans. Liabilities of conventional products should in principle reflect a long term conservative interest rate, to reflect adequate conservatism. An investment return of 3.75% per annum is hence considered appropriate.

For Unit Linked products where the death benefit is paid in form of annuity, the company uses a discount rate of 6% to evaluate present value of future stream of cash flows. In principle, the interest rate assumption set to discount cash flows should reflect the expected returns on assets backing these liabilities. The company expects to earn at least a 6% return on assets backing these unit-linked liabilities.

In valuation of unearned premium reserve for unit-linked plans a loading of 10% is applied on rates from efu (61-66). In opinion of company's management and appointed actuary this assumption is prudent.

Since the Company is required to maintain 100% Solvency Margin from Annual 2014, any extra provision that the Company had set aside for similar purpose then become redundant. Hence, in the opinion of the Company's management and the Appointed Actuary, the additional reserve on account of mortality fluctuation is no longer required.

The company reserves for any increase in actuarial liability resulting from the possible reinstatement of lapsed policies. The current liability valuation also takes into account cash value of units pertaining to policies lapsed in last 2 years. A unit-linked policy lapses when the second annual premium of policy is not received. In principle, cash value of a lapsed policy is not surrenderable, as per provisions and conditions, unless the second premium is paid and policy is reinstated. However, the company recognizes the possibility of these lapsed policies to be reinstated and hence carries out periodic studies to determine expected renewals. In opinion of the company's management and appointed actuary assumptions used to set aside a liability against these lapsed policies is prudent.

For the purpose of liability adequacy tests the company makes assumptions relating to expenses. For this purpose regular expense analyses are carried out based on actual expenses and transaction volumes.

#### 29.7 Sensitivity Analysis

The basic assumptions used in valuation of liabilities are mortality, disability, critical illness rates and investment returns assumed in discounting future cash flows. The table below presents sensitivity results with respect to above mentioned factors, with their impact observed on policyholder liabilities.

Sensitivity variable	% change in sensitivity variable	% change in policyholder liabilities
Worsening of mortality and critical illness rates	10%	0.084%
Improvement in mortality and critical illness rates	10%	-0.084%
Increase in investment returns	10%	-0.04%
Decrease in investment returns	10%	0.04%

#### 29.8 Management of insurance, financial and other risks

#### 29.8.1 Insurance Risk

The risk that company faces is due to randomness in occurrence of insured events. In principle, the company faces the risk that total claims exceed the reserves set aside at any point in time.

The occurrence of any single claim and amount paid on a single claim is a random event. However, as the number of contracts and independent lives increase, the estimated claim amounts and the number of claims get closer to the actual figures. This phenomenon is observed when pool of contracts is large enough and lives are independent. To manage this risk, company monitors its concentration risk, on several parameters, and maintains diversity in its portfolio of insurance contracts.

In order to maintain this diversification, the company takes a number of steps to manage the overall insurance risk of its portfolio of insurance contracts. The risk of an individual life is broadly assessed in light of its: medical condition, which include living habits, physical health and medical history; occupational condition, which assesses an individual's job profile and whether any characteristics of the job could have a significant impact on that individuals mortality; financial condition, which determines the individuals ability and affordability to purchase and maintain an insurance contract over the long-term.

The company identifies and defines parameters in its underwriting strategy to clearly identify individuals (sub-standard lives) which could potentially increase the overall risk of insurance portfolio. Based on certain parameters, such individuals pay an extra charge called Extra Mortality Premium, in order to compensate for extra risk added to existing pool of insured individuals. These measures allow the company to charge an individual life in line with the risk contributed to its insurance portfolio. These underwriting measures also discourage accumulation of sub-standard lives in the insured pool, thereby managing the overall insurance risk of company in the long-term.

The Company also manages its geographical concentration of risk. Currently the Company's geographical concentration of risk for its Individual Life sales force business is as follows:

	Diversification of Risk Portfolio	
	Before Resinsurance	After Reinsurance
Azad Kashmir	2.19%	2.76%
Baluchistan	4.66%	5.83%
Gilgit Baltistan	0.53%	0.75%
Khyber Pakhtunkhwa	2.99%	3.49%
Punjab	45.04%	45.36%
Sindh	44.58%	41.82%

For Group Life business, the Company's geographical concentration of risk as at 31 December 2014 is as follows:

	Diversification of	Diversification of Risk Portfolio	
	Before Resinsurance	After Reinsurance	
Sindh	52.32%	53.80%	
Puniab	47.68%	46.20%	

The Company also has reinsurance arrangements with its reinsurance partners, to whom the Company passes any excess insurance risk beyond its retention levels. Limits are continually monitored and kept in line with the overall risk tolerance. This allows the Company to retain the risk according to its risk capacity and minimizes excessive claim payouts. Currently, the total risk retained on individual life products is Rs. 1,200,000 per life for the death risk and Rs. 600,000 for risks associated with critical illness plans. For Group Life, the Company currently retains Rs. 500,000 of total life risk on each life and Rs. 50,000 per life on critical life cover.

The Company also has arrangements for claims in event of a catastrophic scenario under an Excess of Loss Catastrophe cover which is triggered in event of excessive claims, limiting total amount of claims paid out if such an event occurs.

#### 29.8.2 Other risks

The Company faces a number of financial risks in its assets and liabilities, apart from insurance risk. These risks can be broadly categorized as expense risk, lapse risk, market risk, credit risk and liquidity risk. This section describes these risks on the Company level and identifies and describes the processes and strategy of management to manage these risks.

#### 29.8.3 Expense risk

The risk that the Company faces is that future expenses may be higher than those used in pricing of products causing an expense overrun. The Company mitigates this risk by incorporating a certain level of acceptable conservatism in building future policy expense factors in pricing and expects to maintain its actual expenses within these limits. Regular monitoring of expenses allows the Company to adjust its pricing in time to account for higher than expected expenses.

The Company closely monitors its expenses by regularly carrying out an expense analysis for its business. The assumptions for future policy expense levels are determined from the Company's most recent annual expense analysis, with an extra margin built-in to account for variability in future expenses. A review of product pricing is carried out each year based on the latest available expense factors. Constant monitoring of expenses enables the Company to take corrective actions in time.

Based on the results of expense analysis, the company apportions its management expenses to different lines of

#### 29.8.4 Lapse risk

The risk the Company faces is that future persistency rates may be lower than assumed in pricing, thus impacting the emergence of profit from its portfolio of individual life policies. The Company however is confident that this risk is insignificant as the company places tremendous emphasis on quality customer services and retention of clients by making persistency standard an integral part of the sales force culture. The Company has been consistently maintaining good levels of persistency and will continue a similar trend in future.

The Company has robust systems in place to regularly monitor the lapse experience. Regular focus on persistency is embedded in the Company culture and is an integral part of the monitoring of the sales force performance and remuneration.

#### 29.8.5 Market risk

Market risk is the risk that the value of financial instruments will fluctuate as a result of changes in market prices, whether those changes are caused by factors specific to the individual security, or its issuer, or factors affecting all securities traded in the market. The Company is exposed to market risk in relation to its investments with respect to products other than unit linked products (in unit linked products, investment risk is borne by the policyholder). The Company limits market risk by maintaining a diversified portfolio and by continuously monitoring developments in government securities, equity and term finance certificates. The company, along with minimizing market risk by careful diversification in assets, also periodically carries out an Asset Liability management exercise, to match its duration of assets and liabilities.

#### 29.8.6 Credit risk and concentration of credit risk

Credit risk arises when one party fails to discharge its obligation and cause the other party to incur a financial loss. Concentration of credit risk arises when a number of counter parties have similar types of business activities. As a result, any change in economic, political or other conditions would affect their ability to meet their contractual obligations. The Company is exposed to credit risk on premiums receivable from group clients, commission and claims recoverable from insurers and investment in term finance certificates. The management monitors exposure to credit risk through regular review of credit exposure, assessing credit worthiness of counter parties and prudent estimates of provision for doubtful debts. The Company believes it is not exposed to any major concentration of credit risk.

#### 29.8.7 Liquidity risk

Liquidity risk is the risk that the Company is unable to meet its funding requirements, without incurring a material loss in disposing off its illiquid assets. To guard against this risk, the company maintains a healthy balance of cash and cash equivalents and readily marketable securities. Liquidity is monitored regularly and assets are frequently rebalanced to maintain a certain level of liquidity at all times. Going forward, the company also plans to set up a contingency plan, whereby alternate sources of liquidity will be identified and assets would be analysed and ranked in their liquidity order, to determine which assets would need to be disposed off first in case of a liquidity crisis.

The expected pay-outs in liabilities along with maturity profile of assets and liabilities are monitored to ensure that adequate liquidity is maintained within the company, to avoid the need of liquidating assets below their actual market value.

The following extract, classifies the assets and liabilities of the Company by type of product in each Statutory Fund as at 31st December 2014. The table below also presents details of assets under Shareholder's Fund:

-	/D		1000	٦
(	ĸu	pees	UUL	J

				(Nupces 000)
2014	Investment Linked Products (All unit main linked plans)	Conventional Products (Individual, Group Life, Riders)	Shareholders' Fund	Total
Available for sale:				
<ul><li>Government securities</li><li>Other fixed income securities</li></ul>	36 223 395 1 703 944	- -	- -	36 223 395 1 703 944
Held to maturity:				
<ul><li>Government securities</li><li>Other fixed income securities</li></ul>	1 035 706	662 985 49 920	922 914 -	2 621 605 49 920
Held for trading:				
- Listed equities and mutual funds	916 336	_	_	916 336
Available for sale:				
- Listed equities and mutual funds - Unlisted equities and mutual funds	12 716 352 398 882	106 285 32 867	764 486 508	13 587 123 432 257
Loans and receivables:				
- Insurance receivables Reinsurance assets Cash and cash equivalents Other assets	- - 5 569 336 1 919 326	70 332 102 622 1 953 828 864 692	- - 143 205 1 070 561	70 332 102 622 7 666 369 3 854 579
Total assets	60 483 277	3 843 531	2 901 674	67 228 482
2014	Investment Linked Products (All unit main linked plans)	Conventional Products (Individual, Group Life, Riders)	Shareholders' Fund	(Rupees '000)  Total
Long-term insurance contracts and investment contracts:				
Fixed term	38 532 995	200 425	_	38 733 420
Whole of life	20 482 601	-	_	20 482 601
Short-term insurance contracts	_	399 746	_	399 764
Riders	_	307 492	_	307 492
Retained earnings on other than participating business	-	1 299 105	-	1 299 105
Equity	-	-	2 839 445	2 839 445
Other liabilities	1 467 681	1 636 763	62 229	3 166 673
Total liabilities	60 483 277	3 843 531	2 901 674	67 228 482

#### 30. Segment reporting

Class of Business wise assets, liabilities and operating results have been disclosed in the Balance sheet and Profit and Loss account and revenue account prepared in accordance with the requirements of Insurance Ordinance 2000 and the SEC (Insurance) Rules, 2002.

2014

#### 31. Number of employees

	2014	2013
Number of employees as at 31 December	1 272	1 280
Average number of employees as at 31 December	1 276	1 194

#### 32. Related party transactions

The related parties comprise of directors, key management personnel, associated undertakings, and entities with common directors and retirement benefit fund. The transactions with related parties, other than those disclosed elsewhere in these financial statements and remuneration of key management personnel (disclosed in note 25) are as follows:

(Rupees '000)

Associated companies (due to common directorship)	2014	2013
Transactions		
Premium written	37 446	23 924
Premium paid	30 867	25 267
Claims paid	11 448	24 601
Claims received	5 607	811
Commission paid	103 662	98 435
Dividend paid	417 774	313 679
Dividend received	46 327	50 293
Bonus Shares Received	271 733	51 694
Balances		
Loan Receivable	750	556
Bank balances	40 085	7 524
Premium payable	224	34
Premium receivable	7	325
Investment in EFU General Insurance Company Limited	1 205 972	572 635
Investment in Jahangir Siddiqui & Company Limited	77 497	65 588
Investment in Associates	339 484	320 270
Key management personnel transactions		
Loan to employees	1 000	1 500
Loan recovered	806	944
Employees' funds transactions		
Contribution to provident fund	18 094	16 893
Contribution to pension fund	14 719	12 888

#### 33. Date Of Authorisation For Issue

These financial statements were authorized for issue by the Board of Directors in their meeting held on February 14, 2015.

#### 34. General

- 34.1 Figures in these financial statements have been rounded off to the nearest thousand of rupees, unless otherwise stated.
- 34.2 Certain prior year's figures have been reclassified for the purpose of comparison. However, there are no major reclassifications to report.
- 34.3 The Board of Directors has proposed a cash dividend of Rs. 6/- per share (2013: Rs. 5/- per share) amounting to Rs. 600 million (2013: Rs. 500 million) at its meeting held on February 14, 2015 for the approval of the members at the Annual General Meeting to be held on April 10, 2015. These financial statements do not reflect this appropriation as explained in note 5.10.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive RAFIQUE R. BHIMJEE Chairman

# Statements under Section 52(2) of Insurance Ordinance 2000

#### Statement by Appointed Actuary

I have reviewed the Balance Sheet and Revenue Account and related notes prepared by the Company for the year ending December 31, 2014. In my opinion:

- (a) the policyholder liabilities included in the balance sheet have been determined in accordance with the provisions of the Insurance Ordinance, 2000 ("the Ordinance"); and
- (b) each statutory fund set up by the Company, after accounting for the capital contribution, complies with the solvency requirements of the Ordinance.

OMER MORSHED, FCA, FPSA, FIA Appointed Actuary

## **Statement by Directors**

(As per the requirement of section 46(6) and section 52(2)(c) of the Insurance Ordinance, 2000).

#### Section 46(6)

- a. In our opinion the annual statutory account of EFU Life Assurance Ltd. set out in the forms attached to the statement have been drawn up in accordance with the Ordinance and any rules made there under.
- b. EFU Life Assurance Ltd. has at all times in the year complied with the provision of the Ordinance and the rules made there under relating to paid-up capital, solvency and reinsurance arrangements, and
- c. As at December 31, 2014 EFU Life Assurance Ltd, continues to be in compliance with the provisions of the Ordinance and rules made there under relating to paid-up capital, solvency and reinsurance arrangement.

#### Section 52(2)(c)

d. In our opinion each statutory fund of EFU Life Assurance Ltd. complies with the solvency requirement of the Insurance Ordinance, 2000 and the Insurance Rules, 2002.

HASANALI ABDULLAH Director SAIFUDDIN N. ZOOMKAWALA Director TAHER G. SACHAK Managing Director & Chief Executive

RAFIQUE R. BHIMJEE Chairman

Karachi February 14, 2015

116 EFU LIFE ASSURANCE LTD

# Pattern of Shareholding as at 31 December 2014

Number of Shareholders  180 291 151 370 74 25 11 10 4	From  1 101 501 1 001 5 001 10 001 15 001 20 001 25 001 30 001	To  100 500 1 000 5 000 10 000 15 000 20 000 25 000	Holding Shareholders  6 659 79 102 118 875 976 741 532 987 320 602 187 402
291 151 370 74 25 11 10 4	101 501 1 001 5 001 10 001 15 001 20 001 25 001	500 1 000 5 000 10 000 15 000 20 000 25 000	79 102 118 875 976 741 532 987 320 602 187 402
291 151 370 74 25 11 10 4	101 501 1 001 5 001 10 001 15 001 20 001 25 001	500 1 000 5 000 10 000 15 000 20 000 25 000	79 102 118 875 976 741 532 987 320 602 187 402
151 370 74 25 11 10 4	501 1 001 5 001 10 001 15 001 20 001 25 001	1 000 5 000 10 000 15 000 20 000 25 000	118 875 976 741 532 987 320 602 187 402
370 74 25 11 10 4	1 001 5 001 10 001 15 001 20 001 25 001	5 000 10 000 15 000 20 000 25 000	976 741 532 987 320 602 187 402
74 25 11 10 4	5 001 10 001 15 001 20 001 25 001	10 000 15 000 20 000 25 000	532 987 320 602 187 402
25 11 10 4	10 001 15 001 20 001 25 001	15 000 20 000 25 000	320 602 187 402
11 10 4	15 001 20 001 25 001	20 000 25 000	187 402
10 4	20 001 25 001	25 000	I I
4	25 001	l .	225 579
		30 000	111 329
4		35 000	124 840
4	35 001	40 000	149 936
2	40 001	45 000	82 641
7	45 001	50 000	341 294
4	55 001	60 000	226 596
2	60 001	65 000	126 129
3	65 001	70 000	201 768
3	75 001	80 000	232 597
2	80 001	85 000	164 017
1	85 001	90 000	88 395
3	95 001	100 000	298 800
3	100 001	105 000	309 300
1	105 001	110 000	106 061
2	120 001	125 000	247 646
1	125 001	130 000	128 469
1	130 001	135 000	134 800
1	145 001	150 000	146 817
1	150 001	155 000	152 754
1	165 001	170 000	167 000
1	175 001	180 000	176 063
1	180 001	185 000	182 428
1	195 001	200 000	195 529
2	245 001	250 000	499 994
1	330 001	335 000	332 000
1	405 001	410 000	406 123
1	470 001	475 000	473 873
1	490 001	495 000	494 438
3	495 001	500 000	1 499 865
1	580 001	585 000	582 472
1	675 001	680 000	676 470
1	710 001	715 000	714 756
1	755 001	760 000	756 329
1	795 001	800 000	800 000
3	830 001	835 000	2 502 000
1	945 001	950 000	948 229
1	950 001	955 000	952 621
1	1 005 001	1 010 000	1 007 140
1	1 285 001	1 290 000	1 288 835
1	1 290 001	1 295 000	1 292 518
1	3 395 001	3 400 000	3 397 367
1	3 480 001	3 485 000	3 482 596
i i	3 515 001	3 520 000	3 519 981
i i	4 780 001	4 785 000	4 780 489
1	20 045 001	20 050 000	20 047 708
1	43 000 001	43 005 000	43 001 040
	.5 555 661	1 .5 555 555	
1 193			100 000 000

Categories of Shareholders	Number	Shares Held	Percentage
Associated Companies, Undertaking & Related Parties	4	63 049 508	63
NIT & ICP	3	1 882	0
CEO, Directors their Spouse and minor children	14	14 026 495	14
Banks Development Financial Institutions, Non Banking	3	846 741	1
Financial Institutions, Insurance Co.	2	76 735	0
Modarabas & Mutual Funds	2	107 884	0
Foreign Investors	8	4 078 344	4
Individuals/ Others	1 157	17 812 411	18
Total	1 193	100 000 000	100

#### Information as required under the Code of Corporate Governance

Categories of Shareholders	Shareholders	Shares Held
Associated Companies, Undertaking & Related Parties		
Jahangir Siddiqui & Co. Limited*	1	20 047 708
FFU General Insurance Limited*	1	43 001 040
EFU Life Assurance Ltd. Emp. Prov. Fund	2	760
Li o Life Assurance Ltd. Liftp. Flov. Fund	2	700
NIT & ICP		
ICP A/C. Mr. Noman Farooq	1	471
ICP A/C. Col M.A. Sheikh	1	1 331
IDBP (ICP Unit)	1	80
CEO, Director their spouses and minor children		
Rafique R. Bhimjee	1	3 482 596
Saifuddin N. Zoomkawala	1	500 000
Taher G. Sachak	2	675 928
Jahangir Siddiqui	1	28 000
Muneer R. Bhimjee	1	3 519 981
Hasanali Abdullah	2	124 646
Heinz Walter Dollberg	1	588
S. Salman Rashid	1	3 397 367
Kamal Afsar	1	501
Mrs.Lulua Saifuddin W.o Saifuddin N. Zoomkawala	1	55 432
Mrs.Naila Bhimjee W/o Rafique R. Bhimjee	1	1 288 835
Shareholders holding 10% or more voting interest (reported above)*		

118 EFU LIFE ASSURANCE LTD

# **Glossary of Important Terms**

Acquisition cost Expenses incurred by the company for acquisition of insurance business. These mainly include

expenses relating to the distribution channels.

Administration Expenses Expenses of the company other than the acquisition cost.

**Authorized Share Capital** The maximum value of shares that a Company can issue.

Balance Sheet An accounting term referring to a listing of a company's assets, liabilities and surplus as of a

specific date.

Cash Value The cash value of an insurance contract, also called the cash surrender value or surrender

value, is the cash amount offered to the policyholder by the life insurer upon cancellation of

the insurance polic

Claims The amount payable under a contract of insurance arising from occurrence of an insured

event.

Commission Remuneration to an insurance intermediary for services such as selling and servicing of insurance

products.

Death Claim Insurance claims paid to beneficiaries when the insured person dies during the period of

insurance.

Disability Claim Insurance claims paid to the insured person in case of a defined disability during the period

of insurance

Dividend Yield A financial ratio that shows how much a company pays out in dividends each year relative

to its share price. In the absence of any capital gains, the dividend yield is the return on

investment for a stock.

Earnings per Share The portion of the company's profit allocated to each outstanding share of common stock.

Earnings per share serves as an indicator of a company's profitability.

Gross Premium Total premium of the company for all lines of business including individual life new business,

individual life renewal premium, Group business and single premium.

Maturity Claim Insurance claim paid to the insured person in case of maturity of the insurance policy.

**Net Premium** Gross premium less the reinsurance premiums ceded.

Outstanding Claims Claims incurred and reported but not paid as on the date of the financial statements.

Paidup capital The amount paid or contributed by shareholders in exchange for shares of a company's stock.

PAT Gross profit for the year net of the tax for the year, as mentioned in the Profit and Loss Account.

Policyholders' liabilities It is the value of the obligation of the insurer to its policyholders. A major portion of this is

policyholder reserves, which is the amount representing actual or potential liabilities kept by an insurer to cover policyholders' benefits.

**Premium** Financial cost of obtaining an insurance cover, paid as a lump sum or in installments during

the duration of the policy.

**Reinsurance** Reinsurance premiums are premiums paid to other insurance companies pursuant to the

reinsurance agreements mainly for the purpose of diversification of risks of high value policies.

**Retention** The part of insurance risk that the reinsurer retains before passing on the excess to a reinsurer.

Return on Equity Return on equity measures a company's profitability by revealing how much profit a company

generates with the money shareholders have invested. ROE is expressed as a percentage and

calculated as: Return on Equity = Net Income/Shareholder's Equity.

# **Group Benefits - Offices**

#### **Shareholders Fund**

A fund that is established in the records of a life insurance company and which contains that part of the assets and liabilities of a life insurer which is attributed to it and is not attributed to any statutory fund maintained by that life insurer.

#### Shareholders' Equity

This is the total of Paidup capital, accumulated surplus and any general reserves.

#### Solvency

Having sufficient assets-capital, surplus, reserves-and being able to satisfy financial requirements to be eligible to transact insurance business and meet liabilities.

#### **Statutory Fund**

A fund that is established in the records of a life insurer and which relates solely to the life insurance business of that life insurer or a particular part of that life insurance business.

#### Surrender Claim

Insurance claims paid to the insured person in case an insurance policy is terminated before end of its term.

## Underwriting

The process of assessing and selecting risks for insurance and classifying them according to their degrees of insurability so that an appropriate price may be assigned. The process also includes rejection of those risks that do not qualify.

#### Faisalabad

2nd Floor, Ajmal Centre 289 Batala Colony, Faisalabad Phone: (041) 8555987

Imran Yaqub, Marketing Manager

#### Islamabad

3rd Floor, Al-Malik Centre 70W, Jinnah Avenue Blue Area, Islamabad

Phone: (051) 2348046, 2803385-8

Noor-ur-Rehman, Regional Manager Rizwan Bajwa, Marketing Manager Kamran Malik, Senior Marketing Executive Rao Asif Khan, Marketing Executive

#### Karachi

37-K, Block 6, PECHS, Karachi Phone: (021) 34535071-77

Hasan Aamir, Regional Sales Director
S. Afsar Raza, Chief Marketing Manager
Naveed-ul-Haq Bhatti, Chief Marketing Manager
Anila Hassan Riaz, Marketing Manager
Farrukh Ansari, Marketing Manager
Rizwana Aslam, Assistant Marketing Manager
Umair Siddiqui, Marketing Executive
Adeel H. Jaffery, Advisor Marketing - South

#### Lahore

33/2, Block B-1, Gulberg III, Lahore Phone: (042) 35870801-05

S.A.R. Zaidi, Executive Director
Fazal Mehmood, Regional Sales Director
Zaheer Aslam, Group Manager
Faisal Masud, Group Manager
Mubashir Ahmed, Chief Marketing Manager
Tasleem Iqbal, Senior Marketing Manager
Saad Farooqi, Senior Marketing Executive

#### Multan

Golden Heights Plaza, 2nd Floor, Opposite High Court Multan Cantt, Multan

Phone: (061) 4587170

Zafar Abbas Chughtai, Assistant Marketing Manager

## **Individual Life - Offices**

#### Faisalabad

25 Waheed Center, Kohinoor Town College Road Opp. Hockey Stadium, Faisalabad Phone: (041) 8503370.71.72.73 / 8503338.39 Shafqat Ali, Regional Head

#### Islamabad

3rd Floor, Al Malik Centre 70-W. Jinnah Avenue Blue Area, Islamabad Phone: (051) 2803385-88 Tahir Sultan, Group Regional Head Mariam Mani, Regional Head

#### Karachi

Plot No. 225-1 K, Block 2 PECHS. Karachi Phone: (021) 34541740, 34304560, 34304514 34304516-7, 34304565 Husein Sachak, Head of Bancassurance Syed Saulat Hussain Naqvi Deputy Head of Bancassurance Ali Asghar Khanwala, Regional Head

Waheed Yaqoob, Area Head

Syed Amir Igbal, Area Head

#### Lahore

Office No. 101, Mezzanine Floor Rehman Business Centre Near Firdos Market Gulberg III, Lahore Phone: (042) 35710744, 35772665, 35772605 35772624

Fayyaz Mehmood Tahir Senior Group Regional Head Hafiz Muhammad Babar Rafigue Regional Head Syed Zamin Ali, Regional Head

#### Multan

2nd Floor, Golden Heights Plaza Opp. High Court, Multan Cantt Phone: (061) 4587120, 30, 40, 50

#### Peshawar

2nd Floor, NWR Plaza Khyber Supermarket Near Qayyum Stadium, Bara Road Peshawar Cantt Phone: (091) 5252129, 5606002 Fawad Farooqui, Area Head

#### Gujranwala

Office No. 13/1, 2nd Floor Bhutta Center. Gujranwala

#### ABBOTTABAD

#### Abbottabad Branch

1st Floor, Al-Fateh Shopping Center Opposite Radio Station Mansehra Road, Abbottabad 0345-8577740 062-2740046, 0992-334254 Mr. Zuhrab Khan, Branch Manager

#### Cantt Branch

1st Floor, Al Fateh Shopping Centre, Opposite Radio Station, Mansehra Road, Abbottabad 0922-334254 0345-9559849 Mr. Aftab Ahmed Assistant Branch Manager

#### Mansehra Branch

1st Floor, Darwesh Plaza, Shinkiari Road, Opposite Railway Resevation Office, Mansehra 0301-8135081 Mr. Sagib Hussain, Unit Manager

#### **ATTOCK**

#### Attock Branch

Sheikh Jaffar Plaza 1st Floor Siddigui Road, Attock 0321-9508027, 057-2701957 Mr. Amjid Hussain Shah Senior Únit Manager

#### AZAD KASHMIR

#### Bagh AK Branch

2nd Floor of Ammar Hospital, Near Bagh International Hotel, Tehsil District Bagh Azad Kashmir 0346-5212797 Mr. Ghulam Mustafa Senior Unit Manager

#### **Bhimber Branch**

Heaven Palace, Sultan Plaza Meerpur Chowk, Bhimber AK 0344-4442903 Mr. Muhammad Saeed Senior Unit Manager

#### Kotli Branch

2nd Floor, Rathor Plaza Opp: Gulistan Hotel, Pindi Road Kotli, Azad Kashmir 0345-3973972 Mr. Sardar Zakaullah Khan Branch Manager

#### City Branch

2nd Floor, Altaf Fazal Market, Opp. Valley View Hotel, Near MCB, Pindi Road Kotli Azad Kashmir 0345-3902193

Mr. Gul Nazar, Assistant Branch Manager

#### Mirpur AK Branch

Nishat Center, Opp. DHQ Hospital, Allama labal Road, Mirpur AK 0321-2415420 Mr. Tariq Mehmood, Branch Manager

#### **BAHAWAL NAGAR**

#### Bahawal Nagar Branch

EFU Life Assurance, Urdu Road Near Haroon Laboratory, Bahawal Nagar 0334-7006646 Mr. Ishfaq Hussain Mughal Branch Manager

#### **BAHAWALPUR**

#### Ahmed Pur East Branch

Opposite Canal Rest House Katchery Road, Ahmed Pur East 0345-8173520 Mr. Mehboob Ahmed Tareen Assistant Branch Manager

#### Bahawalpur Branch

88-A Noor Mahal Road Near Igbal Hospital, Bahawalpur 0313-6502524 Mr. Abdul Jabbar, Senior Branch Manager

#### City Branch

88-A Noor Mahal Road Near Igbal Hospital, Bahawalpur 0300-6801309 - 0301-8688098 Mr. Kashif Azeem, Regional Manager Mr. Naeem Akhter Chaudhry Branch Manager

#### Garden Branch

88-A Noor Mahal Road Near Igbal Hospital, Bahawalpur 0300-6869166 Mr. Mian M. Afzal, Senior Unit Manager

#### Lodhran Branch

Room No. 15, 1st Floor Kamboh Plaza, Near MCB Bank, Lodhran 0333-6388556 Mr. Shahid Raza Shah, Assistant Branch Manager

#### Dunya Pur Branch

1st Floor, Railway Road Dunya Pur, Bahawalpur 0346-8801312 Mr. Muhammad Aslam, Unit Manager

#### **BUREWALA**

#### Burewala Branch

House No. 1, New Model Town, Near Residence of Dr. Captain Yousuf Burewala 0300-2869571 Mr. Imran Mehfooz. Assistant Branch Manager

#### CHISTIAN

#### Arifwala Branch

EFU Life Assurance, M-Block, Pakpattan Road, Arifwala 0302-3333951 Mr. Altaf Hussain, Branch Manager

#### Chichawatni Branch

EFU Life Assurance, 39/12-L, Road Near Govt. Boys Middle School, Chichwatni 0332-3505305 Mr. Muhammad Farooq Assistant Branch Manager

#### City Branch

EFU Life Assurance, M-Block, Pakpattan Road, Arifwala 0333-7038218 Mr. Ahsaan Talib Assistant Branch Manager

#### Chishtian Branch

13 Gajyani Road, Chishtian 0300-8687337 Mr. Muhammad Amin Assistant Branch Manager

#### City Branch

13, Gajyani Road, Chishtian 0300-4355730 Mr. Muhammad Kashif Senior Branch Manager

#### **DAHARKI**

#### City Branch

Near Khushali Bank Ltd., Main Road Daharki, Ghotki 0723-642424 0301-3839401 - 0335-7166610 Mr. Mumtaz Ali Mahar Assistant Branch Manager

#### Civic Branch

Near Khushali Bank Ltd, Main Road Daharki Ghotki 0333-7253655 - 0334-7832364 Mr. Muhammad Nadeem Senior Unit Manager

#### Mirpur Mathelo Branch

Mathelo Road, Near Ghanta Ghar, Mir Pur Mathelo 0333-7253655 Mr. Ali Hassan Rajput, Unit Manager

#### **DERA ALLAHYAR**

#### Dera Allahyar Branch

Main Quetta Road, Jaffarabad, Dera Allahvar 0302-3171080 Mr. Tarique Ali, Unit Manager

#### **DERA GHAZI KHAN**

#### Dera Ghazi Khan Branch

Jampur Road, 1st Floor Habib Metropolitan Bank, D.G. Khan 0333-4094309 0300-4049237 Syed Hasnain Mehdi Assistant Branch Manager

#### Rajanpur Branch

Ramzan Kareem Complex D.G Khan Road, Rajanpur 0604-688243 0333-8828096 Mr. Falak Sher Buzdar Senior Unit Manager

#### Bhakkar Branch

1st Floor, Ubaid Plaza Near MCB Bank, Behal Road, Bhakkar 0336-7601001 Mr. Mujahid Khan, Unit Manager

#### Dera Ismail Khan Branch

1st Floor, Najeeb Centre East Circular Road, Dera Ismail Khan 0966-734002 0333-9983366 Mr. S. Hassan Ali Shah, Unit Manager

#### **FAISALABAD**

#### Faisalabad Branch

2nd Floor, Ajmal Centre 289 Batala Colony, Faisalabad 0300-8652494 - 0333-6519135 Mr. Ali Raza, Senior Unit Manager

#### Central Branch

Hamza Plaza 1st floor, Plot No 340-B, People's Colony, Satyana Road, Faisalabad 0300-6728180 Mr. Mohammad Zahid Bashir Senior Unit Manager

#### Chenab Branch

2nd Floor, Ajmal Centre 289 Batala Colony, Faisalabad 041-8555985 0300-8653627 Mr. Sikander Arshad, Group Manager Mr. Tajamal Khan, Branch Manager

#### City Branch

2nd Floor, Ajmal Centre 289 Batala Colony, Faisalabad 041-8555986 0333-6500724 Syed Bashrat Ali Assistant Branch Manager

#### Gojra Branch

Latif Plaza, First Floor Tehsil Office Road, Gojra 0344-7595128 Mr. Sajjad, Unit Manager

#### Toba Tek Singh Branch

Upper Storey JS Bank, Farooq Road Toba Tek Singh 0300-6707312 Mr. Muhammad Salman Zaheer Assistant Branch Manager

#### **GWADAR**

#### **Gwadar Branch**

Near Habib Bank Ltd. Airport Road, Gwadar 0334-2467685 Mr. Akhtar Ali, Senior Unit Manager

#### **GHOTKI**

#### Ghotki Branch

Shadani Shopping Center Opposite Police Station, Ghotki 0723-682423 0301-8312030 Mr. Mahesh Kumar, Branch Manager

#### **Ubauro Branch**

Near Medical Center, G.T. Road Dist. Ghotki, Ghotki 0333-7106116 - 0305-8311847 Mr. Adil Mahmood Samejo Branch Manager

#### **GILGIT BALTISTAN**

## Baltistan Branch

Hussaini Market, Near MCB Bank Main Bazar, Skardu, Baltistan 0344-5519937 Mr. Mubashir Hassan Senior Unit Manager

#### Gilgit Baltistan Branch

Block-B, Dar Plaza Madina Market, Gilgit 058-11457717 0333-5434873 Faiz Ahmed Khan, Branch Manager Mr. Amjad Wali, Assistant Branch Manager

#### **Ghizer Branch**

2nd Floor, Dar Plaza, Nabi Bazaar, Gilgit 0355-5207849 Mr. Kaka Jan, Unit Manager

#### Hunza Nagar Branch

Nazar Shah Block, 2nd Floor Hospital Chowk, Aliabad, Hunza 0344-5949858 Mr. Sajjad Haider, Senior Unit Manager

#### Karakurum Branch

Block-B, Dar Plaza Madina Market, Gilgit 0345-3819500 Mr. Mohammad Nazir, Senior Unit Manager

#### **GUJRANWALA**

#### Ali Pur Chatha Branch

Gujranwal Road, Opposite Punjab Bank Ali pur Chatta Tehsil Waziristan, Gujranwala 0334-4564526 Mr. Muhammad Ishfaq, Unit Manager

#### Gujranwala Branch

Upside 1st Women's Bank Ltd., 2nd Floor AWR Plaza, Near General Bus Stand Gujranwala 0300-8649914 Mr. Nasir Ahmad Anjum Senior Unit Manager

#### Hafizabad Branch

Vanikey Chowk, 1st Floor, Upper Al Baraka Bank, Ali Pur Road, Hafizabad 0306-6889989 Mr. Irshad Hussain Bajwa Assistant Branch Manager

#### **GUJRAT**

#### **Gujrat Branch**

Dhakkar Plaza, Rehman Shaheed Road, Gujrat 0322-6424655 0321-7777100 - 0322-6428068 Mr. Ali Rizwan, Senior Branch Manager

#### Kotla A.A. Khan Branch

Near Nadra Office, Main Road, Kotla A.A Khan 0344-4442904 Mr. Javaid Iqbal Assistant Branch Manager

#### Lalamusa Branch

Shayan Center, 1st Floor, G.T Road Lalamusa 0336-5088719 Syed Imtiaz Hussain Shah Branch Manager

#### HAROONABAD

#### Bahawal Nagar Branch

Urdu Road, Near Haroon Laboratory Bahawal Nagar 0334-7006646 Mr. Ishfaq Hussain Mughal, Branch Manager

## Haroonabad Branch

Milad Chowk, Baldia Road, Haroonabad 0333-6804321 Mr. Irfan Ali, Senior Unit Manager

#### Hasilpur Branch

Opposite Allama Iqbal Park Eid Gah Road, Hasilpur 0344-7416163 Mr. Mushtaq Ahmad Senior Unit Manager

#### **HUB CHOWKI**

#### Hub Chowki Branch

Main R.C.D. Road, Hub District Lasbella, Hub Chowki 0300-3825009 / 0333-7506116 Mr. Sham Kumar Nagdev Senior Unit Manager

#### HYDERABAD

#### Autobahn Branch

B-15/9, RECHS, Opposite Latifabad Unit No-3, The Autobahn , Hyderabad 022-3814234 0302-8244108 Mr. Bhesham Kumar Assistant Branch Manager

#### **Cantt Branch**

3rd Floor, Abdullah Chambers, Near Hotel Faran, Saddar, Hyderabad 2780815 0334-2638855 Mr. Zaheeruddin Babar Senior Branch Manager

#### City Branch

B-15/9, RECHS, Opposite Latifabad Unit No-3, The Autobahn, Hyderabad 022-3820205 0300-8371468 Mr. Dileep Nenwani, Branch Manager

#### Mehran Branch

3rd Floor, Abdullah Chambers, Near Hotel Faran, Saddar, Hyderabad 022-2784629 0300-9373774 - 0300-9373715 Mr. Syed Sajid Ali, Branch Manager

#### New City Branch

Office No. 8 & 9 Shelter Shopping Mall, Saddar Cantt, Hyderabad 0300-9377061 Syed Sabir, Assistant Branch Manager

#### Prime Branch

3rd Floor, Abdullah Chambers, Near Hotel Faran, Saddar, Hyderabad 022-2780453 0332-2638119 Mr. Mohammad Farhan Ali Assistant Branch Manager

#### **ISLAMABAD**

Branch Manager

#### Islamabad Branch

3rd Floor, Al-Malik Centre, 70-W Jinnah Avenue Blue Area, Islamabad 051-2820574 0345-8555230 Younis Butt Assistant Sales Director Mr. Muhammad Kashif Khan

#### City Branch

2nd Floor, Dodhy Plaza, Jinnah Avenue Blue Area, Islamabad 0321/0300-8562109 Mr. Mohammad Atif Khan Group Manager

#### **JACOBABAD**

#### Jacobabad Branch

1st Floor, National Autos Main Quaid-e- Azam Road, Jacobabad 0300-0333110 Mr. Faqir Muhammad Shaikh Branch Manager

#### Thull City Branch

Main Kandhkot Road, Thull, Near Jungal Mor, TalukaThull, District Jacobabad 0301-3860553 Mr. Niaz Ali, Senior Unit Manager

#### JHELUM

#### Jhelum Branch

Karim Arcade M.M. No. 03 Jada Road, Jhelum 0544-628751 0300-9510816 Mr. Nadeem Shakeel Senior Unit Manager

#### KANDHKOT

#### Kandhkot Branch

1st Floor, Microfinance Bank, Near Khushal Hotel, Clock Tower, Distt. Kashmore Kandhkot 0332-5081358 Mr. Adnan M. Samejo Senior Unit Manager

#### KARACHI

#### Askari Branch

Nafees Arcade 3rd Floor, Office No. 301 , Plot SC-14, KDA Scheme No 7 Chandni Chowk, University Road Karachi 0302-3232135 Mr. Abdul Ghani, Senior Unit Manager

#### Ayesha Manzil Branch

APWA Complex, 1st Floor, F-2, 67/A Garden Road, Karachi No. 3, Karachi 0300-2023833 Mr. Shehzad Pyarali, Senior Unit Manager

#### Bin Qasim Branch

1st Floor C-15, Phase # 1, Gulshan-e-Hadeed, Bin Qasim, Karachi 0346-3883394 Mr. Abid Hussain, Senior Unit Manager

#### **Cantt Branch**

Nafees Arcade, 3rd Floor, Office No. 301, Plot SC-14, KDA Scheme No 7, Chandni Chowk, University Road, Karachi 021-34854674 0300-2496359 Mr. Zahoor Ahmed Khuhro Senior Branch Manager

#### Central Branch

A-34, 1st Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 021-34554006 0321-2010680 Mr. Shahjahan, Assistant Sales Director Syed Arif Raza, Senior Branch Manager

#### City Branch

A-34, Ground Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 021-34320611 0300-2187464 Mr. Malik Zafarullah Khan Assistant Branch Manager

#### Crescent Branch

A-34, 1st Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 0332-3612141 Mr. Faisal Maniar, Assistant Branch Manager

#### Faisal Branch

41-1/E, Block 6, PECHS, Karachi 0300-8294176 Mr. Shah Zaman Shaikh Assistant Branch Manager

#### Galaxy Branch

Room No. 620, 6th Floor, EFU House M.A. Jinnah Road, Karachi 0300-3811787 Mr. Kantesh Kumar, Group Manager

#### Garden Branch

APWA Complex F-2, Garden Road Karachi No. 3, Karachi 0300-8230833 Mr. Nadeem Igbal, Branch Manager

#### **Gulshan Branch**

Nafees Arcade, 3rd Floor, Office No. 301, Plot SC-14, KDA Scheme No 7, Chandni Chowk, University Road, Karachi 0300-2832018 Mr. Abdul Wahab Shaikh Assistant Branch Manager

#### Gulshan-e-Hadeed Branch

1st Floor C-15, Phase No. 1, Gulshan-e-Hadeed, Bin Qasim, Karachi 34721574 0332-8233018 Mr. Ghulam Shabbir Mirani Assistant Branch Manager

#### **Indus Branch**

A-1, Anarkali Apartment, Block-7 Near Aga Khan Maternity Home Ayesha Manzil, F.B. Area, Karachi 0321-2010390 Mr. S. Shahid Hussain Zaidi Branch Manager

#### Karsaz Branch

41-1/E, PECHS, Block 6, Karachi 0300-8291060 Mr. Ayoob Khan, Branch Manager

#### Mehran Branch

A-34, 1st Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 0300-2434820 S. Samar Raza Zaidi Assistant Branch Manager

#### Merewether Branch

A-34, Ground Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 021-34320621 0300-9237876 Mr. Rehan Anwar, Group Manager

#### Model Branch

Nafees Arcade, 3rd Floor, Office No. 301, Plot SC-14, KDA, Scheme No 7, Chandni Chowk, University Road, Karachi 0300-2655060 Mr. Bheroo Mal, Senior Unit Manager

#### New City Branch

41-1/E, PECHS, Block 6, Karachi 021-34320621 0333-3521468 Mr. Shams Uddin Shaikh Regional Sales Director Mr. Rabnawaz Ghumro Branch Manager

#### Pioneer Branch

A-34, 1st Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 0321/0300-8247479 Mr. Nasir Rashid Bhatti Senior Branch Manager

#### Saddar Branch

A-34, Ground Floor, Hafeez Centre, KCHSU, Shahrah-e-Faisal, Karachi 021-34320613 0333-3528970 Mr. Mubashar Qayyum Senior Unit Manager

#### Shaheen Branch

F-6, First Floor, APWA Complex Garden Road, Opposite IBA Institute, Karachi 0334-3996925 Mr. Muzaffar Ahmed Bughio Assistant Branch Manager

#### West Branch

A-34, Ground Floor, Hafeez Centre KCHSU, Shahrah-e-Faisal, Karachi 021-34540389 0333-2102297 Mr. Nadeem Alam Ansari Branch Manager

#### Thatta Unit Office

Opposite Star Press, Shah Kamal Mohallah, Ward No. 4, Thatta 0298-550106 0301-2724698 Mr. Haji Ahmed, Senior Unit Manager

#### **KHAIRPUR**

#### Khairpur Branch

Kutchery Road Khairpur Mir's 0243-714336 0300-3115945 Mr. Jamaluddin Qureshi, Assistant Branch Manager

#### Ranipur Branch

National Highway Ranipur, Opposite RHC Ranipur Tehsil, Sobodero, Dist Ranipur 0308-8637505 0300-2702916 - 0306-7437791 Mr. Safdar Hussain Qureshi Unit Manager

#### KHANPUR

#### Khanpur City Branch

Model Town B, Near DSP Office, Khanpur 0301-8676636 Mr. Waqar Habib, Assistant Branch Manager

#### LAHORE

#### Cantt Branch

43-L, 1st Floor, M.M. Alam Road Gulberg-II, Lahore 042-35871238 0300-9479910 Mr. Shoukat Ali, Senior Unit Manager

#### Capital Branch

18-C 3rd Floor, Commercial Zone Liberty Market, III Floor, Gulberg III, Lahore 042-35772623, 0321-9472018 Mr. Iftikhar Hassan, Branch Manager

#### Central Branch

18-C 1st Floor, Commercial Zone Liberty Market, III Floor, Gulberg III, Lahore 0321-4252592 Mr. Imran Saleem, Senior Unit Manager

#### City Branch

18-C 3rd Floor, Commercial Zone Liberty Market, III Floor, Gulberg III, Lahore 042-35711273, 0321-8487365 Mr. Shahid Iqbal Bhatti, Group Manager

#### Civic Branch

43-L, 1st Floor, M.M. Alam Road Gulberg-II Lahore 042-35716076 0300-8419716 Mr. Mahmood Ahmed Assistant Branch Manager

#### Crescent Branch

147 – D, 1st Floor, Main Boulevard Allama Iqbal Town, Near Scheme Mor Lahore 0321-8403660 Mr. Malik Azhar Assistant Branch Manager

#### Defence Branch

43-L, 1st Floor, M.M. Alam Road Gulberg-II, Lahore 042-35711560 0300-8403448 - 0321-4026868 Mian Kashif Naseer, Branch Manager

#### Fort Branch

18-C 1st Floor, Commercial Zone, Liberty Market, III Floor, Gulberg III, Lahore 0300-8492902 Mr. Moazzam Bashir Kamal Assistant Branch Manager

#### **Gulberg Branch**

14-C, 2nd Floor, Office No. 201, Commercial Zone, Liberty Market, Gulberg III, Lahore 0300-4325363 Syed Mehdi Raza Zaidi Assistant Branch Manager

#### Metropolitan Branch

18-C 1st Floor, Commercial Zone, Liberty Market, III Floor, Gulberg III, Lahore 042-35789551 0300-8471022 Mr. Zahid Ali Raza Senior Branch Manager

#### Model Branch

18-C 1st Floor, Commercial Zone, Liberty Market, III Floor, Gulberg III, Lahore 0305-4055995 - 0300-8474574 Mr. Raheel Pirzada, Senior Unit Manager

#### Pioneer Branch

18-C, 3rd Floor, Commercial Zone Liberty Market, III Floor, Gulberg III, Lahore 0321-4422412 Syed Abuzer Gilani, Senior Unit Manager

#### Premier Branch

43-L, 1st Floor, M.M. Alam Road Gulberg-II, Lahore 042-35716076 0321-8433252 Mr. Muhammad Atif Jamal Senior Unit Manager

#### Ravi Branch

43-L, 1st Floor, M.M. Alam Road Gulberg-II Lahore 042-35716075 0300-8480866 Mr. Tanveer Ahmed Khan Group Manager

#### Shadman Branch

14-C, 2nd Floor, Office No. 201 Commercial Zone, Liberty Market, Gulberg III, Lahore 0333-4291029 Mr. S.M. Raza Zaidi, Branch Manager

#### **OKARA**

#### Okara Branch

1st Floor, Bank Islamia M.A Jinnah Road Okara 0300-6951902 Mr. Muhammad Qazafi Senior Unit Manager

#### Depalpur Branch

Basir Pur Road, Deepalpur 0300-6807721 Mr. Ahmad Kamran Javed Senior Unit Manager

#### LARKANA

#### Larkana Branch

1st Floor, Bukhari Shopping Centre Station Road, Larkana 4057434 0301-8315880 Mr. Shahzado Mal, Branch Manager

#### Pioneer Branch

1st Floor, Bukhari Shopping Centre Station Road, Larkana 0333-7531459 Mr. Ramesh Lal, Senior Unit Manager

#### LAYYAH

#### Fateh Pur Branch

M.M. Road Fatehpur, Near NBP Bank Tehsil - District Layyah 0308-8761964 / 0307-6541590 Mr. Ghulam Abu Talib, Unit Manager

#### Layyah Branch

EFUL Life Assurance Ltd. Opposite Paracha Petrolium, Layyah 0300-8630022 Mr. Shafquat Ali Rao, Branch Manager

#### MANDI BAHAUDDIN

#### Dinga Branch

Fazil Plaza, 1st Floor, Dalyan Chowk, Dinga, Tehsil Kharian, Distt. Gujrat 0537-400338, 0346-6485700 Mr. Qaisar Abbas Assistant Branch Manager

#### Kharian Branch

1st Floor, Al Muqeet Center Near Kwik CNG, G.T. Road, Kharian 0346-6826475 Mr. M. Shoaib Hameed Senior Unit Manager

#### Malakwal Branch

Old Ghalla Mandi, 1st Floor Off Ch. Fazal Illahi Sons Plaza, Tehsil Malakwal, Dist Mandi Bahauddin 0332-8014350 Mr. Khizer Hayat, Unit Manager

#### Mandi Bahauddin Branch

2nd Floor, Ayub Plaza Upper National Bank of Pakistan Katchary Road, Mandi Bahauddin 520956 0321-7747714 - 0322-6614004 Mr. Faisal Tahir, Group Manager

#### **MIRPURKHAS**

#### Digri Branch

Near Govt. Girl's High School, Digri Mirpurkhas 0302-3315646 Mr. Abdul Salam, Unit Manager

#### Mirpurkhas City Branch

APWA House, Opp: Gama Stadium, Main Hyderabad Road, Mirpurkhas 863157 0331-3586411 Mr. Sharwan Kumar Assistant Branch Manager

#### Mirpurkhas Tharparker Branch

Opposite Gama Stadium, Main Hyderabad Road, 69000 Mirpurkhas 0233-863159 0312-3501115 - 0334-2553008 Mr. Muhammad Fawad Faisal Branch Manager

#### MORO

#### Moro Branch

Dadu Road, Moro Distt, Naushero Feroze 0300-2765404 - 0333-6679000 Mr. Sarfraz Ahmed Qureshi Assistant Branch Manager

#### MULTAN

#### City Branch

3rd Floor, Rajput Commercial Centre Tareen Road, Multan 061-4500915 0307-6663333 - 0321-6326249 Syed Wazir Ali Zaidi Branch Manager

#### Cantt Branch

1st Floor, Rajput Commercial Centre Tareen Road, Multan 061-4500911, 0321-6344472 Mr. Mohammad Abid Raza Shah Branch Manager

#### Pioneer Branch

3rd Floor, Rajput Commercial Centre Tareen Road, Multan 061-4500915 0300-9638555 - 0321-6343555 Mr. Kashif Aslam, Senior Unit Manager

#### MUZAFFARGARH

#### Muzaffargarh Branch

Jandeer Plaza, 1st Floor, Jhang Road, Muzaffargrah 0300-4769947 Mr. Rana Saleem Ahmad, Unit Manager

#### Kot Addu Branch

Near Dr. Khalil Clinic Janoobi Railway Patak, Kot Addu 0300-4610122 Mr. Shahzad Ahmad Senior Unit Manager

#### NAUSHERO FEROZE BRANCH

#### Naushero Feroze Branch

DCO Office Main Road Naushero Feroze 0300-2532928 Mr. Jumo Khan Wagan, Senior Unit Manager

#### NAWABSHAH

#### Nawabshah Branch

Plot No.B-599, 1st Floor, Opposite Al Karim Hotel, Katchery Road, Nawabshah 365033 0300-3216011 Mr. Abdullah M. Ghumro Branch Manager

#### Sanghar Branch

Near Sui Gas Office, Chaudhry Corner, Sanghar 0333-2915046 Mr. Imtiaz Muhammad Senior Unit Manager

#### **PESHAWAR**

#### Peshawar Branch

NWR Plaza No. 02 Khyber Supermarket Bara Road, Peshwar Cantt, Peshawar 091-5606624 0346-9144422 Syed Jameel Abbas, Branch Manager

# QUETTA

#### Quetta Branch

Zarghoon House, 1st Floor, Near Bank Alfalah M.A. JinnahRoad, Quetta 2836537 0333-7878691 Mr. Imran Ahmed, Branch Manager

#### Chilton Branch

1st Floor, Shaheen Views, Model Town Hali Road, Quetta 081-2841618, 0321-8005505 Mr. Muhammad Javed, Branch Manager

#### Cantt Branch

Near Manaan Chowk M.A Jinnah Road, Quetta 0333-7801170 Mr. Zameer Ahmad, Senior Unit Manager

#### Model Branch

2nd Floor, Shaheen Views Model Town, Hali Road, Quetta 081-2826537 03337866010 Mr. Anand Lal Kataria Assistant Branch Manager

#### Zarghoon Branch

1st Floor, Near Bank Alfalah M.A. Jinnah Road, Quetta 0321-8005772 Mr. Amir Muhammad Jan Assistant Branch Manager

#### **RAHIM YAR KHAN**

#### Rahim Yar Khan Branch

Upper Storey, J.S Bank, Near Neaz Clinic City Chowk, Model Town, Rahim Yar Khan Abdul Jabbar, Senior Branch Manager

#### Sadiqabad Branch

Katchehry Chowk, Sadigabad 0334-7305031 Mr. Khalid Javid, Unit Manager

#### **RAWALPINDI**

#### Rawalpindi Branch

20-B, 2nd Floor, North Star Plaza Rehmanabad, Rawalpindi 4842002 0300-5007751 Mr. Shahid Mehmood Awan Branch Manager

#### Chandni Chowk Branch

20-B, 2nd Floor, North Star Plaza, Rehmanabad, Rawalpindi 0323-3574109 Mr. Saad Aslam Cheema Assistant Branch Manager

#### Saddar Branch

128-B, 2nd Floor, Din Plaza, Near Chandni Chowk, Main Murree Road, Rawalpindi 0300-9501375

Mr. M. Ashfaq Khan, Senior Unit Manager

#### **Chakwal Branch**

EFU Life Assurance, Main Talagang Road Near NIB Bank, 1st Floor, Chakwal 0332-5949200 Mr. Ayyaz Mehmood, Unit Manager

#### Rawalpindi Cantt

128-B, 2nd Floor, Din Plaza, Near Chandni Chowk, Main Murree Road, Rawalpindi 051-4571490 0333-5575043

Mr. Numan Sabir, Assistant Branch Manager

#### Rawal Branch

128-B, 2nd Floor, Din Plaza, Near Chandni Chowk, Main Murree, Road, Rawalpindi 051-4427687 0333-5101353 Mr. Muhammad Afzal, Group Manager Ms. Ayesha Afzal, Senior Branch Manager

#### Wah Cantt Branch

Office No. A-8, First Floor, Din Plaza, Main GT Road, Taxila 051-4536154 0300-5050579 Mr. Munawar Khan, Senior Unit Manager

#### **SAHIWAL**

#### Sahiwal City Branch

49/B VII Old Civil Lines, Girl's College Road, Sahiwal 0300-9681617 Mr. Muhammad Rashid Latif Group Manager

#### SARGODHA

#### Sargodha Branch

1st Floor, 66- Civil Lines Court Road Khan Arcade, Sargodha 3725517 0321-6017659 Mr. Akhtar Husnain Akhtar Assistant Branch Manager

#### **SIALKOT**

#### Sialkot Branch

2nd Floor, Shareef Plaza, Paris Road Sialkot 0300-8711388 - 0321-4499596 Mr. Zahid Khan Branch Manager

#### **SUKKUR**

#### Pano Agil Branch

1st Floor, Khushali Bank, Baiji Road Pano Agil 0306-3104458 Mr. Shafi Muhammad Ghoto Senior Unit Manager

#### Sukkur Branch

Near Qasim Park, Opposite Queen's Garden, Oueen's Road, Sukkur 5627068 0300-3409302 Mr. Zaheer uddin Ghumro Group Manager

#### City Branch

Near Qasim Park, Opposite Queen's Garden, Queen's Road, Sukkur 5627997 0300-0333110 Mr. Sher Zaman Khan Branch Manager

#### **TURBAT**

#### **Turbat City Branch**

1st Floor, Allah Wala Market Main Road Turbat 0322-2201343 Mr. Ikhlaq Ahmed, Assistant Branch Manager

#### YAZMAN

#### City Branch

Bahawalpur Road, Mandi Yazman 0301-6593871 Mr. Mohammad Boota Senior Unit Manager

#### Yazman Branch

Bahawalpur Road, Mandi Yazman 0300-8683772 Mr. Khalid Maqsood, Branch Manager



# **EFU LIFE ASSURANCE LTD**

#### Form of Proxy

I/We			
of			
being a membe	r of EFU LIFE AS	SSURANCE LTD h	ereby appoint
Mr			
of			
or failing him			2
of			
behalf at the 23rd	Annual General Me	tend and vote for me eting of the Compar any adjournment ther	ny to be held on
Signed this	day of	2015	
Name:		-	Revenue Stamp
CNIC Or Passport No:		Signature of Member(s) Shareholder's Folio No.	
2. Signature: Name:		and/or CDC Participant ID. Noand Sub Account No	
CNIC Or Passport No:		-	

#### Important

This form of Proxy, duly completed, must be deposited at the Company's Registered Office at Al-Malik Centre, 70 W, F-7/G-7 Jinnah Avenue (Blue Area), Islamabad not later than 48 hours before the time appointed for the meeting.

CDC Shareholders and their Proxies are each requested to attach attested photocopy of their Computerised National Identity Card (CNIC) or Passport with this proxy form before submission to the Company.

CDC Shareholders or their Proxies are requested to bring with them their Original Computerised National Identity Card or Passport along with the Participant's ID number and their account number at the time of attending the Annual General Meeting in order to facilitate their identification.

AFFIX POSTAGE

# EFU LIFE ASSURANCE LTD. The Company Secretary Al-Malik Centre, 70 W, F-7/G-7 Jinnah Avenue (Blue Area) Islamabad.

Id Here Follows

Fold Here Fold H



At EFU Life, we are transforming needs into values and turning dreams into reality. We continue to persevere to bring life to the world of insurance and give security to all. That is why we have embraced the future, one that is ours, to continue to create prospects for ourselves and our customers, so we may all enjoy a more prosperous tomorrow.